



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-MAY-2009

Repository ☐

Reference No.
10272363

OWNER INFORMATION (Type or Print)

Name

Address

City SAVANNAH

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorizer, your name or address to the vehicle manufacturer.
Signature of Owner Date 6/6/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2MELM75W9SX

Make

MERCURY

Model

GRAND MARQUIS

Model Year

1995

Date Purchased

12-26-07

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

87

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

V8

Multiple Failure:

Incident Date(s)

05-MAY-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 110000 ELECTRICAL SYSTEM, 120000 EXTERIOR LIGHTING, 117000 DIGITAL INSTRUMENT PANEL, 121000 EXTERIOR LIGHTING: HEADLIGHTS

Failure Mileage:

95000

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1995 MERCURY GRAND MARQUIS. THE CONTACT NOTICED THAT THE SPEEDOMETER AND HEADLIGHTS FAILED ON HIS VEHICLE. THE DEALER STATED THAT THE DIGITAL DISPLAY BOARD FAILED. THE REPAIR COST WAS ESTIMATED AT \$1,000. THE MANUFACTURER STATED THAT THEY WOULD ONLY REPAIR THE VEHICLE ACCORDING TO NHTSA CAMPAIGN ID NUMBER 07V336000 (VEHICLE SPEED CONTROL). THE VEHICLE WILL BE REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 95,000.

82,000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Cant read how much gas I have or see
the speed I'm traveling its like driving
a go cart. No turn signals or safety lites

recalls Air starter
Speed control

Digital relay Display part \$500
Labor Work Hours 10/ \$1000
Computer Board Chip relay \$15000
Call Mike at MTE Auto 912-898-1950

ATTACH ADDITIONAL SHEETS IF NECESSARY

David P Reis
18 Lake Dr
Savannah GA 31410-1415

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAVANNAH GA 314

12 JUN 2009 PM 1:11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

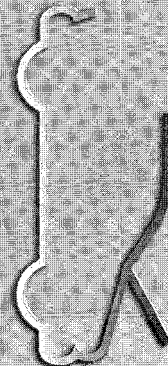
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov