



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-MAY-2009

Repository ☐Reference No.
10270056

OWNER INFORMATION (Type or Print)

Name Address

City COVINGTON

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FADP44411F

Make

FORD

Model

MUSTANG CONVERTIB

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-JUN-2008

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 121100 EXTERIOR LIGHTING: HEADLIGHTS:
CONCEALMENT DEVICES

Failure Mileage

94000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 FORD MUSTANG CONVERTIBLE. THE CONTACT STATED THAT OXIDATION BUILD-UP ON THE HEADLIGHT COVERS IS CAUSING POOR VISIBILITY WHEN DRIVING AT NIGHT. IN ADDITION, THE CONVERTIBLE TOP DOES NOT GO UP OR DOWN BECAUSE THE CONTROL MODULE DOES NOT RECOGNIZE WHEN THE EMERGENCY BRAKE IS ON OR OFF. THE CONTACT FEELS THAT THIS IS UNSAFE BECAUSE THE TOP CAN GO UP OR DOWN WITHOUT WARNING. THE CURRENT MILEAGE WAS 97,000 AND FAILURE MILEAGE WAS 94,000. UPDATED 06/03/09 *BF

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: Wells, Cynthia CTR (NHTSA)
Sent: Wednesday, June 03, 2009 7:51 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10270056

[Add to complaining](#)

From: [REDACTED]
Sent: Friday, May 29, 2009 2:45 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10270056

----- Original Message -----

From: Kristin.Berry@dot.gov

To: [REDACTED]

Sent: Friday, May 29, 2009 7:23 AM

Subject: FW: NHTSA: Follow up to ODI Complaint: 10270056

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

The only error was my phone number is [REDACTED] I tried to change it on the form but it would not allow edits. Thank You NHTSA/Office of Defects Investigation