



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

Date Received 19-MAY-2009 Repository Reference No. 10269354

2009 JUL -9 PM 4:12 888-DASH-2-DOT

OWNER INFORMATION (Type or Print)

Name, Address, City COLUMBUS, State OH, Zip Code, Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO Signature of Owner Date 6/22/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number 1GNDS13S922, Make CHEVROLET, Model TRAILBLAZER, Model Year 2002, Date Purchased SEPT 2001, Dealer's Name RILL SWAD CHEVROLET, Engine: No: 6, Fuel Type: GAS, Transmission Type AUTO, Antilock Brakes, Cruise Control, Powertrain REAR WHEEL DRIVE, Multiple Failure: YES, Incident Date(s) 13-MAY-2005

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM, Failure Mileage 50000, Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No, Fire Yes No, Number of Persons Injured 0, Number of Deaths 0, Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 CHEVROLET TRAILBLAZER. THE CONTACT STATED THAT THE INSTRUMENT PANEL CLUSTER FAILS TO WORK PROPERLY ON OCCASION. AS A RESULT, MOST OF THE GAUGES AND THE TAIL LIGHTS DO NOT WORK, WITH THE EXCEPTION OF THE SERVICE ENGINE LIGHT, TURN SIGNAL INDICATORS, AND THE INSTRUMENT PANEL CLUSTER BACK-LIGHTING. THE MANUFACTURER STATED THAT THE VIN WAS EXCLUDED FROM NHTSA CAMPAIGN ID NUMBER 03V096000 (ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH). THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 50,000 AND CURRENT MILEAGE WAS 98,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My Electrical System Spits off to the dash
all gauges shut down
and heat defrost systems will not
operate in high mold, and rear wipers go's out
sometimes
after I disconnect battery system
resets and works fine for a ~~few~~ while

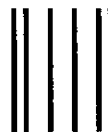
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



COLUMBUS OH 430

20 JUN 2009 PM 5 1

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

