

CL-10269249-5742

2009 MAY 14 PM 4:54

Stroudsburg, PA

4 May 2009

BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677-7731

To Whom It May Concern:

I currently own a 1994 530i, VIN WBAHE231XRG [REDACTED] which I bought in October of 2008. This is the first car I've purchased, as I'm only eighteen years old. I promote the good name of BMW and I would like to continue using BMWs in the future, but I have a major concern with my vehicle.

On March 28, 2009 the engine's fan clutch seized, causing the cooling fan to shatter violently. This caused extensive amounts of damage to many components in the engine bay. Attached are pictures detailing the damage caused by the incident. This is a major safety concern, because had the hood been open and I or someone else been near when the fan exploded, **serious injury or death could have occurred**. In researching this event I came across several other BMW owners having similar issues with their fan and clutch assemblies.

I believe that it is in the best interests of BMW to offer reimbursement for replacement and/or repair of the damaged parts. Also, a recall or warning should be issued regarding the fan and clutch combination. The clutch offers no warnings, visible or otherwise, of failure. The fan, as a safety measure, should be able to handle, at the very least, the maximum speed the engine can reach. This would insure that under any circumstance, it will not come apart and cause damage, injury or death.

I will be forwarding this letter to the National Highway Traffic Safety Administration, Office of Defects Investigation/CRD. I feel they should be aware of this dangerous issue.

I hope an agreement can be reached and BMW will stand by their product and uphold their reputation. I look forward to receiving a response concerning how this issue will be handled.

Sincerely,

[REDACTED]

Enclosure: Pictures of damage accompanied by description legend.

Cc: National Highway Traffic Safety Administration, Office of Defects Investigation/CRD

NAM
7-24
5/14/09
NJ

Picture Legend:

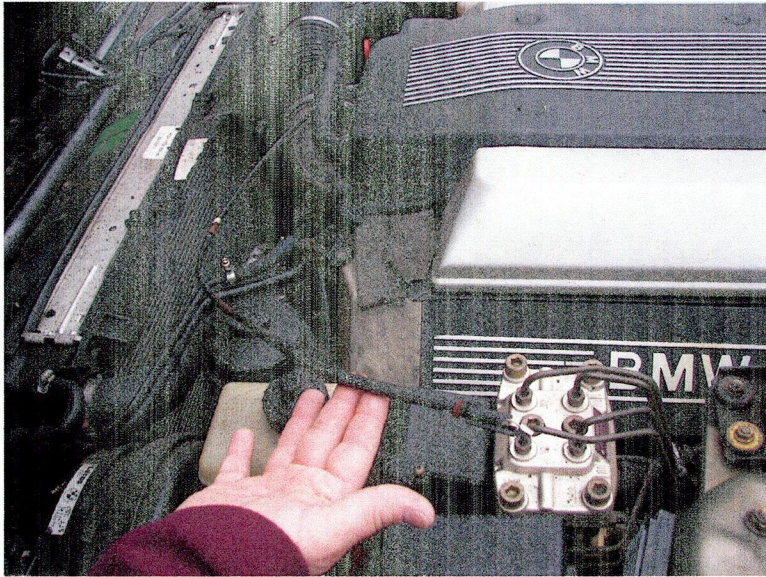
1. Hood
2. Hood Insulation and Fan Shroud
3. Cruise Control Cable (ripped from cruise control module)
4. Undercarriage Shroud
5. Intake Hose
6. Radiator Hoses



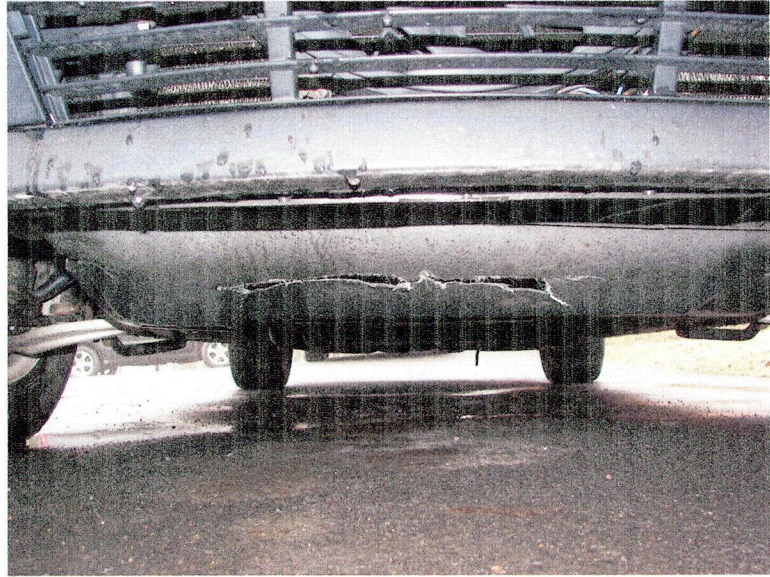
1.



2.



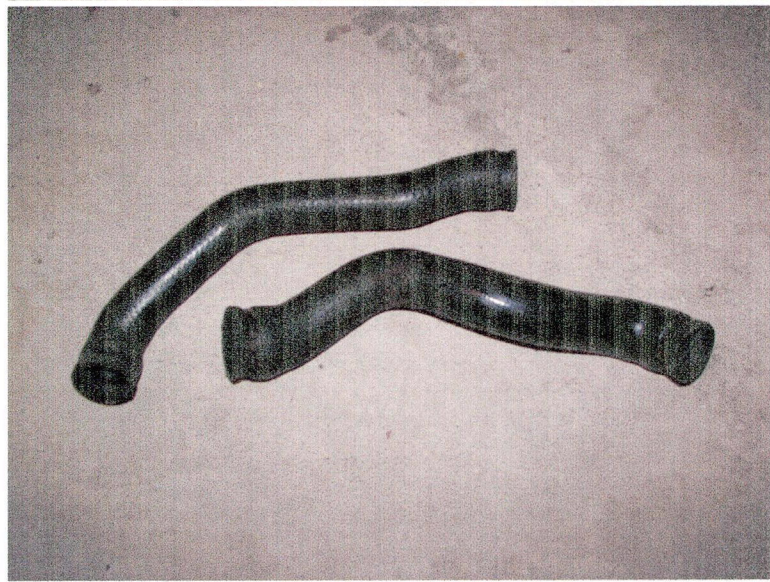
3.



4.



5.



6.