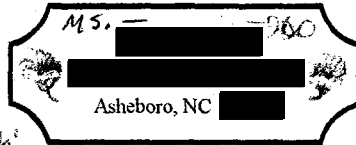


CL-10269229 - 4938

#1 How may help assist with seeing money made to have a replacement veh' given to above of it class Ag help keep acct active & work with Detroit + local dealer to replace New Veh.



A note

for you... @ Admin's EXECUTIVE SECRETARIAT Hwy. Traffic Safety Adm.

Been without a veh' for a month now, since over a month ago.

2009 MAY 11 P 2:30

I am contacting the N.H.T.S.A. because of National Recall # 09047# / Pontiac 1997 Grand Prix; VIN # 1G2W552K0VF [redacted]

The veh' owned by above addressee named (label) had the defective/dangerous incident already happen (04/APR/09); turned Ray @ ignition / veh' exploded + / fire under hood (see / out of veh' safely before inj'd) The local depts @ Asheboro NC fire dept + Police dept has reports veh' explosion / fire @ their depts where NHTSA may obtain @ copy report @ responded at. The insurance hdq's + local, has not done anything helpful yet. The hdq. ins. @ Charlotte NC + Florence S.C. / GA Southern General + Prime Rate premium corp' yet sending letters wanting pym't @ policy. When above repealed by written to all major / branch - ins. offices explaining veh' (Pontiac) was @ Recall veh' + veh' destroyed due to defect + Rad explosion under hood / fire when turn key to start veh'; if ever get a new car / replace ment; sure hope incident never happens to ever again / was very upsetting / very disappointed also @ no one since being without @ veh' to drive for over a month now nothing set up letters done to see veh' replaced! Cant keep walking every where to part too hard to do; DOB is [redacted] Love Exercise not when could drive.

2009 MAY 13 PM 3:03

ET 5/13/09 11:14

#2

The letter just received today said could take veh to any Pontiac dealership & replacement parts would be installed for you... So defect/danger fixed & there any longer. Well, veh incident already happened & veh exploded & destroyed via fire, so veh & been asking Ins. Co. & written local dealerships. & answer to written letters/notes sent, to dealerships informed each Co./dealership + Ins. Corps had & veh couldn't drive anywhere to take care situation, unless they @ Co. answered & gave a veh. replacement car a temporary veh to drive until new veh arranged as a replacement for one destroyed by defect & was a recall veh via Detroit sent out recall. I have get the money order intended as premium pymt @ insurance Co. Acit [redacted] yet the local agent refused to accept pymt since veh was destroyed (non-english employee! whether under stood? situation @ hand?) yet I wrote to each main/branch Ins. Corp had policy thru & gave info & filled in that local agent workers refused to take pymt when reported incident, ask to have claim sent in + adjuster sent out & sent didn't even report from local Asheboro NC office @ all the incident or situation to their branch office @ S.C. (Florence) GA Atlanta or NC (Charlotte) branch office the indep. agent (Pezrom/Asheboro N.C.) had policy with has done & turned in.

#3

have written info' separate
sheet/piece paper for all
A note ^{SC/GA/NC} xlns' Local + Corps xlns' thru
(via Indep' agency / Asheboro)
for you... plus info' via address/ph # @
Detroit MI notice sent out a
national Veh' / Pontiac recall 09047#
GM/Pontiac P.O. Box 33172 Detroit MI 48232-5172
800-620-7668 / www.gmownercenter.com

have presently @ Veh' @ all due to defect +
veh' destroyed @ incident before notified/able
to drive to any dealer;
Have resorted to written form to all places
dealerships / xlns' Corps (All them), plus Pont/GM @
MI, seeking swiftly everyone @ all places
to please get @ some page + immediately to
get veh' owner (was anyway) a new car/veh'
will be safe (!), economical, plus happy with plus
dealership / MI / + xlns' to cover any/all expenses
even down to all paperwork / + tags (yet have
if new tags needed (have tag from Pont) one from Pont
The Veh' sold @ 5000 to auto metal/recycle inc. @
Rameur NC (since veh' couldn't leave @ apt
parking lot / washed @ month
@ one ever showed up @ xlns'
on otherwise seen to see)

So, hope have sent enough info' so may
work with @ NHTSA to take from here
contact all parties (xlns' (All) corp / agencies /
any one @ Detroit MI plus whomever any local
dealerships that Detroit / or DC may choose
to have see @ new veh' given as replacement
thank you to all whom helpful, from -

