U.S. Department of Transportation
National Highway Traffic Safety Administration

2009 JUN 22 PM 1:40

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
13-MAY-2009	Reference No. 10268601

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City VIENNA / State WV / Zip Code		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an [redacted] provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 5/22/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2G4WB52K0X1[redacted]	BUICK	REGAL	1999

Date Purchased	Dealer's Name and Telephone Number			Engine: 3800 S.F.	Fuel Type:
4/19/2006	McClinton Chevrolet : Mitsubishi			No: Cylinders V6	Reg
Original Owner ☐	Dealer's City Parkersburg	State WV	Zip Code 26101		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
	☑ Antilock Brakes ☑ Cruise Control			12-MAY-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING	Failure Mileage	Failure Speed
	132000	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 BUICK REGAL. THE CONTACT PLACED OIL IN HIS VEHICLE AND TWO DROPS LANDED ON THE MANIFOLD, WHICH CAUSED AN IMMEDIATE FIRE. HE WAS ABLE TO EXTINGUISH THE FIRE WITH A HOSE. THE VEHICLE WAS OPERATING AFTER THE FAILURE, BUT EMITTED A BURNING SMELL WHEN THE ENGINE WAS STARTED. THE DAY BEFORE THE FAILURE, THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 09V116000 AND SCHEDULED A REPAIR APPOINTMENT. HE SPOKE WITH THE DEALER AND ASKED IF THE ODOR WAS A SYMPTOM OF THE RECALL, BUT THE DEALER STATED THAT IT ONLY OCCURRED WHEN THE ENGINE WAS RUNNING. THE MANUFACTURER WAS NOT NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 132,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car caught fire while it was turned off. By oil dripping on the exhaust manifold. Needs looked into.
[redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

CLARKSBURG WV 263
13 JUN 2009 PM 3

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SECURITY OPERATIONS

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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
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