

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration 2009 JUN 15 PM 3:51			Date Received	Repository <input type="checkbox"/>	
			08-MAY-2009	Reference No. 10268258	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address					
City	State	Zip Code	Evening Telephone Number		
WAIPAHU	HI				
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO					
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer					
Signature of Owner			Date		
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1FMYU02Z05K		FORD	ESCAPE	2005	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
7-5-06	Greg Kane (808) 564-9210		No: Cylinders		
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
	Aiea	HI	96701		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	<input type="checkbox"/> Cruise Control			07-APR-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS			Failure Mileage	Failure Speed	
			40000 48,000	35 40mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	1	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2005 FORD ESCAPE. WHILE DRIVING BETWEEN 35-40 MPH, BOTH THE PASSENGER AND DRIVER'S SIDE AIR BAGS DEPLOYED WITHOUT AN IMPACT OR CRASH OCCURRING. THE CONTACT SUFFERED MINOR BURNS ON THE WRIST. THE VEHICLE WAS DRIVEN TO THE DEALER AND A CLAIM WAS FILED WITH THE MANUFACTURER. THE VEHICLE HAS NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE 40,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

May 28, 2009

To Whom It May Concern:

On Monday, April 6th, my grandson and I were driving in my Ford Escape on the H1 Freeway when the driver and passenger airbags were deployed. We were driving at about 40 mph and the car in front of us was about 200 feet away. I received burns on my arm from the airbag and luckily my grandson had his seat reclined, which kept him safe from any injury.

I stopped the car on the side of the highway and called my car insurance company because I thought that I could not drive the car; I thought it needed to be towed. I did not call the police because we had not been in a collision but a roadway officer pulled up behind my car and told my grandson to drive to the Ford dealership.

When my grandson and I arrived at the Ford dealership, a saleswoman filed our claim and called for a rent-a-car. She kept the car for further investigation after which she would send her results to the Ford Company.

As of right now, the car is in a parking lot at the Ford Dealership and there are no mechanics even looking at the car. After almost two months, I am still waiting for Ford to reply back to me with result of the investigation and what will happen to my car. In the mean time, I am without a car. Luckily, I have been able to borrow cars from a few family members. I would really appreciate it if someone could send me results soon.

Thank you,

[REDACTED]
Home: [REDACTED]

Cell: [REDACTED]

