

From: [REDACTED]
To: george.person@nhtsa.dot.gov
Cc: delia.lopez@nhtsa.dot.gov; stephen.mchenry@nhtsa.dot.gov
Sent: Fri, Oct 23, 2009 9:48 am
Subject: Fwd: [REDACTED]'s Complaint 2005 Mercedes S430 report filed with NHSTA Safety Recall 06V-028

10-23-2009: Mr. Person - I forgot to mention that I believe the failure of the "transmission" or "drivetrain" is "collateral damage caused by the "ESP" issue in your Recall. The reason for my complaint is that the average person's reaction to this problem is...."gee the transmission is not engaging." On the other hand the average person DOES NOT understand the technical problems created by the ESP system if it does not release BUT the symptom is the same.....the car will not engage and drive...which seems like a transmission problem. Lastly, we all know that if the transmission seems to be the problem...then no one is going to continue to try and drive the car because the transmission could be damaged worse!

So you will need to excuse those of us that are "technically challenged" in this instance.....but we have no choice but to ask for your help.

Thank you.

[REDACTED]
[REDACTED]
Highland,
[REDACTED]