

CL-10268128-9383

Jackson, Norris <NHTSA>

2009 MAY -5 PM 3:20

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, May 05, 2009 10:30 AM
To: Reid, Randy <NHTSA>
Subject: Re: Dodge Ram Dashboard

The make and model are: Dodge Ram 1500 year 2000. Our home address is: [REDACTED]
[REDACTED] Harrisburg, NC [REDACTED]. The safety issue is that the dash board is caving in and my concern is this will effect the air bag. I just got a quote to fix it at \$1,200! I shouldn't have to pay that much to fix something I feel is a manufactures defect.

----- randy.reid@dot.gov wrote:

> [REDACTED]
>
>
>
> Thank you for contacting NHTSA concerning the dashboard in your Dodge
> Ram pickup truck.
>
> Before we can add your information to our database you will need to
> provide the following information.
>
>
> * Year make and model of your vehicle
>
>
>
> * Your home address
>
>
>
> * Complete description of the safety defect
>
>
>
> Randy Reid Chief
>
> Correspondence Research Division
>
>
>

NM
3:26
5/5/09
NU