 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received 07-MAY-2009</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10267957</p>
<p align="center">OWNER INFORMATION (Type or Print)</p>			
<p>Name</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>
<p>Address</p>		<p>Evening Telephone Number</p>	
<p>City SHOREVIEW</p>	<p>State MN</p>	<p>Zip Code</p>	
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>			
<p>Signature of Owner _____</p>		<p>Date _____</p>	
<p align="center">VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTSW31P64E</p>		<p>Make FORD</p>	<p>Model F350</p>
			<p>Model Year 2004</p>
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number Anderson & Koch Ford, Inc. (651) 674-4465</p>		<p>Engine: No. of Cylinders 8</p>
			<p>Fuel Type: Diesel</p>
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City North Branch</p>	<p>State MN</p>	<p>Zip Code 55056</p>
<p>Transmission Type Automatic</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 4x4</p>	<p>Multiple Failure: This is occurred to every 6.0 Diesel we know</p>
			<p>Incident Date(s) 25-APR-2009</p>
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Codes: 061000 ENGINE-AND ENGINE COOLING: ENGINE, 063130 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: EMISSION CONTROL: GAS RECIRCULATION VALVE (EGR VALVE)</p>		<p>Failure Mileage 79000</p>	<p>Failure Speed 0</p>
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p align="center">APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
		<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2004 FORD F350. THE CONTACT STATED THAT SMOKE APPEARED FROM THE EGR COOLER TUBE. SHE ALSO SMELLED ANTIFREEZE IN THE CAB OF THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT IT WAS STILL SAFE TO DRIVE AND TO RETURN IF THE FAILURE WORSENER. LATER, THE CONTACT NOTICED THICK, BLACK OIL COMING FROM THE EXHAUST. THE VEHICLE WAS TAKEN TO A REPAIR SHOP AND THE MECHANIC REPLACED THE EGR COOLER TUBE WITH A KIT FROM FORD AT THE CONTACT'S EXPENSE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 79,000 AND THE CURRENT MILEAGE WAS UNKNOWN.</p> <p align="center"><i>a more accurate statement is on the back page.</i></p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p align="right">ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>			

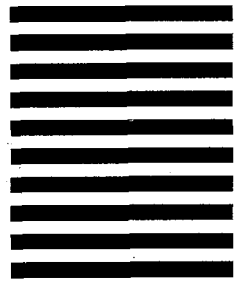
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I ~~do~~ smelled antifreeze in and outside of truck, I brought it to Boyer Ford, they could not find the leak, told me to keep running it until it got worse. Less than 6000 miles later it got worse. Smoke came billowing out the exhaust. I drove it straight to Diesel MN to have it repaired, when the vehicle was stopped antifreeze which was the color black came pouring out the exhaust. I was lucky I got it to the repair shop before the motor seized up and I was stranded. This is a safety issue ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} and an environmental hazard that should be a recall.

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
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Washington, D.C. 20077-9382**



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Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (V.O.Q.)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Safercar.gov