



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-MAY-2009

Repository Reference No.
10267899

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City GIBSONIA

State PA

Zip Code [REDACTED]

Daytime Telephone Number
[REDACTED]E-mail Address
[REDACTED]

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HGCM56876 [REDACTED]

Make

HONDA

Model

ACCORD

Model Year

2006

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

 Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

12-APR-2009

 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 021000 SUSPENSION: FRONT

Failure Mileage

54000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA ACCORD. WHILE DRIVING BETWEEN 65-70 MPH, THE LOWER FRONT DRIVER'S SIDE BALL JOINT FAILED AND CAUSED THE AXLE TO DETACH FROM THE VEHICLE. THE VEHICLE WAS TOWED TO A DEALER AND THEY STATED THAT THE BALL JOINT AND AXLE DAMAGE WAS NOT DUE TO NORMAL WEAR AND TEAR. THE MANUFACTURER WILL NOT COVER THE REPAIR COST. THE CONTACT DOES NOT FEEL SAFE DRIVING THE VEHICLE. THE CURRENT MILEAGE WAS 55,000 AND FAILURE MILEAGE WAS 54,000. UPDATED 05/19/09 *BF

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: Wells, Cynthia CTR (NHTSA)
Sent: Monday, May 18, 2009 9:29 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: Reference #10267899

Attachments: car 1.jpg; car 2.jpg; car 3.jpg; car 4.jpg; car 5.jpg
[Add pic and email](#)

From: [REDACTED]
Sent: Saturday, May 16, 2009 4:35 PM
To: DataQuality, DataQuality (NHTSA)
Cc: [REDACTED]
Subject: Reference #10267899

PLEASE NOTE THAT I DO AUTHORIZE NHTSA TO CONTACT HONDA REGARDING THIS SERIOUS SAFETY MATTER. ATTACHED ARE PHOTOS. I WILL FAX IN THE REVISED REPORT AND RECORD OF REPAIRS.
SINCERELY,

[REDACTED]

10267899



















