

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>2009 MAY 27 AM 10:34</p>		<p>Date Received 29-APR-2009</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10267227</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
ROCHESTER	NY				
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of a name or address to the vehicle manufacturer.</p> <p>Signature of Owner _____ Date <u>5/10/09</u></p> <p><input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO</p>					
<p><b>VEHICLE INFORMATION</b></p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1B4GP54LXVE		DODGE	GRAND CARAVAN	1997	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
			3.8		
Original Owner <input type="checkbox"/>	Dealer's City	State	No: Cylinders		
			6		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
	<input type="checkbox"/> Cruise Control				16-APR-2009
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
Vehicle Component Code: 140000 AIR BAGS (CLOCK SPRING)		Failure Mileage		Failure Speed	
		70000 69,500		0	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL*THE CONTACT OWNS A 1997 DODGE CARAVAN. THE CONTACT NOTICED THAT THE AIR BAG WARNING LIGHT WAS ILLUMINATED ON THE INSTRUMENT PANEL, WHICH INDICATED THAT THE AIR BAGS WERE INOPERATIVE. HE CALLED THE DEALER IN REFERENCE TO NHTSA CAMPAIGN ID NUMBER 02V293000 (AIR BAGS:FRONTAL) AND WAS ADVISED THAT THE PARTS FOR THE REPAIR WERE ON BACK ORDER. THE VEHICLE HAS NOT YET BEEN REPAIRED ACCORDING TO THE RECALL. THE FAILURE AND CURRENT MILEAGES WERE 70,000.</p> <p>PROBLEM DUE TO FAILED CLOCKSPRING (A KNOWN ISSUE). IN ADDITION, THE FAILED CLOCKSPRING <del>PREVENTS</del> PREVENTS THE FUNCTIONING OF THE HORN. THUS THE VEHICLE WILL NOT PASS INSPECTION.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					