



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-APR-2009

Repository ☐

Reference No.
10267136

OWNER INFORMATION (Type or Print)

Name

Address

City

ROCHESTER

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/28/09

VEHICLE INFORMATION

17 Digit Vehicle Identification Number located at bottom of windshield on driver's side

4S6DM58W5Y4

Make

HONDA

Model

PASSPORT

Model Year

2000

Date Purchased

3/2/09

Dealer's Name and Telephone Number

John Halter House of Vehicles

Engine:

No: Cylinders

6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Henrietta

State

NY

Zip Code

14623

Transmission Type

☒ Antilock Brakes

Powertrain

yes

☒ Cruise Control

Multiple Failure:

Incident Date(s)

17-MAR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 161000 STRUCTURE: FRAME AND MEMBERS, 017500 STEERING: LINKAGES: TIE ROD ASSEMBLY

Failure Mileage
103009

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 HONDA PASSPORT. WHILE DRIVING 55 MPH, THE DRIVER'S SIDE TIE ROD FELL OUT. THE VEHICLE WAS TOWED TO A REPAIR SHOP AND A MECHANIC STATED THAT THE FRAME OF THE VEHICLE WAS CORRODED AND WOULD COST \$800 TO REPAIR. THE DEALER STATED THAT IT WAS AN UNUSUAL, BUT POSSIBLE OCCURRENCE. THE MANUFACTURER STATED THAT THE VEHICLE WAS NO LONGER UNDER WARRANTY; THEREFORE, THEY COULD NOT ASSIST. THE CURRENT AND FAILURE MILEAGES WERE 103,009.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I own a 2000 Honda passport - I maintained it w
periodic servicing from the time I drove it up to the fact it was
washed regularly the body is in good condition w only
1 little rust spot the size of a half dollar above the
~~left~~ rear left tail light. I was in a minor car
accident 11/2008 in which I hit a glass rail
truck was xued and three weeks of being on the road
the back left tire rod fell off. Mechanic

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

ROCHESTER NY 146

18 MAY 2009 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

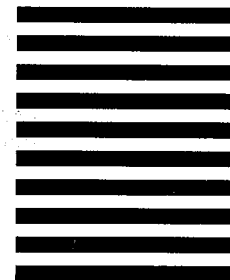
PERMIT NO. 1888

WASHINGTON, DC

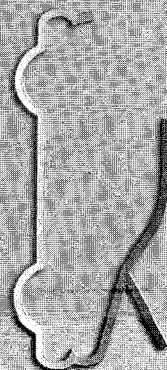
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

200779382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



www.nhtsa.gov

Vehicle Owner's Questionnaire (V/OQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

5/17/2009

I have a number of mechanics ~~have~~
look at it and stated that the
Cause of the damage is due to
the entire frame being corroded.
It would cost over \$1K or more
but it won't be guaranteed because
the entire frame is completely
corroded which should not be the
case for a 2000 Honda in one
guarantee.

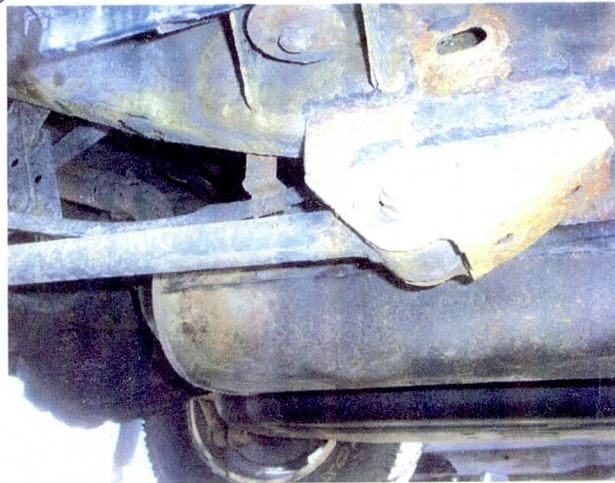
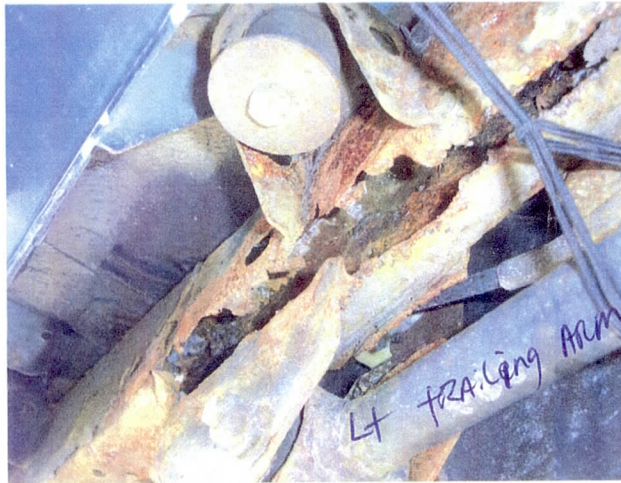


TOP

2000 HONDA (Passport)



FRAME ROTTED



~~ICM #~~

N012009-04-16-009
49

N012009-04-16-009 49

Date 1026-7136
4/28-209
National Highway Traffic
and Safety
1800-424-9393