



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-APR-2009

Repository ☐

Reference No.

10266580

OWNER INFORMATION (Type or Print)

Name

Address

City

SARASOTA

State

FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA
In the absence of an authorized
Signature of Owner

Manufacturer of your vehicle? ☐ YES ☒ NO
or address to the vehicle manufacturer.

Date 5/5/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1NXBR32E18Z

Make

TOYOTA

Model

COROLLA

Model Year

2008

Date Purchased

12-5-07

Dealer's Name and Telephone Number

GERMAIN TOYOTA (941)

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒ YES

Dealer's City

SARASOTA

State

FL

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

19-NOV-2008

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

3200

Failure Speed

100

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*-THE CONTACT OWNS A 2008 TOYOTA COROLLA. THE CONTACT STATED WHILE DRIVING AND SHE APPLIED THE BRAKE, SHE SHIFTED INTO REVERSE AND THE VEHICLE SUDDENLY SHOT BACKWARDS AT APPROX 100 MPH. THE VEHICLE STOPPED AFTER HITTING THE CEMENT POST IN FRONT OF A SUPERMARKET. THE CONTACT STATED THAT SHE HAD NOT EXPERIENCED THIS FAILURE IN THE PAST. THERE WAS NO WARNING THAT THE ISSUE WOULD OCCUR. SHE SPOKE WITH BOTH THE DEALER AND THE MANUFACTURER WHO WOULD NOT ASSUME RESPONSIBILITY FOR THE FAILURE. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 3,200.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The info. herewith + on file w/ you is conclusive in detail.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MANASOTA FL 341

19 MAY 2009 PM 3

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

20077+9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

