

Elmira, NY



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 21-APR-2009  
Repository:   
Reference No.: 10266253

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: ELMIRA State: NY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
E-mail Address: NONE  
Evening Telephone Number: NONE - SAME #

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] YES  NO   
Date: 04/20/2009

VEHICLE INFORMATION

17 digit Vehicle Identification Number: 1N4AL21E58C [Redacted]  
Make: NISSAN Model: ALTIMA Model Year: 2008  
Date Purchased: July 14, 2008 Dealer's Name and Telephone Number: SIMMONS-ROCKWELL NISSAN; 607-796-5555  
Original Owner:  Dealer's City: Elmira State: NY Zip Code: 14903 Engine: No. of Cylinders: 4 Fuel Type: REGULAR  
Transmission Type: Auto Antilock Brakes:  Cruise Control:  Powertrain: 2.5 liter / 4 cyl. Multiple Failure: Incident Date(s): 10-JAN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 190000 TIRES  
Failure Mileage: 10000 Failure Speed: 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: CONTINENTAL Tire Model: CONTI PRO CONTACT Tire Size: 215/60R16  
DOT No.: A 3X 83 RD 2108 Original Equipment:  Prior Repair:  Failure Location: PASSENGER SIDE FRONT - All Four Tires  
Tire Component Code: 190000 TIRES Tire Failure Type: ROAD HAZARD - Cold weather snow

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)  
Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2008 NISSAN ALTIMA. THE VEHICLE HAS CONTINENTAL CONTI PRO CONTACT ALL SEASON RADIAL TIRES, SIZE 215/60/16. WHILE DRIVING APPROXIMATELY 5 MPH ON A SLIGHT INCLINE, THE VEHICLE BEGAN TO SLIDE UNCONTROLLABLY. THE ROAD SURFACE WAS SNOW COVERED AND SLUSHY. THE DRIVER SHIFTED INTO REVERSE AND PROCEEDED DOWN THE INCLINE. IMMEDIATELY, THE VEHICLE WAS SHIFTED INTO DRIVE AND PROCEEDED FORWARD TO THE TOP OF THE INCLINE AS THE TIRES SLID. THERE WERE NO INJURIES, ALTHOUGH THE CONTACT FELT THIS WAS A LIFE-THREATENING SITUATION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION AND THEY STATED THAT THE TIRES WERE NOT DEFECTIVE. THE MANUFACTURER WAS NOTIFIED, BUT THERE WAS NO RESOLUTION. THE CONTACT STATED THAT THE TIRES WERE NOT SUITABLE FOR THIS GEOGRAPHIC AREA. ALL FOUR ORIGINAL TIRES WERE REPLACED. THE DOT NUMBER WAS UNKNOWN. THE FAILURE MILEAGE WAS 10,000 AND CURRENT MILEAGE WAS 18,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This issue is with Nissan's apparent indifference with regard to our 2008 Nissan Altima ORIGINAL equipment tires (Continental Conti-Pac Contact Tires). We experienced a very real potential life-threatening incidences when the tires failed to perform with cold temperatures and even the slightest amount of snow. The handling of our vehicle with those tires was a living nightmare comparing our 08 Altima to a sheet of paper being dropped on a hard surface from the air above and watching it slide without control or direction... Helpless!! We do have a NARRATIVE prepared that we've sent to Nissan, CBS 60 Minutes, and Consumer Reports describing our ordeal and the potential for an accident, serious injury, and/or potential death. Our NARRATIVE AVAILABLE - ATTACH ADDITIONAL SHEETS IF NECESSARY - upon request.



U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



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Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit: [www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236

Vehicle O U.S. Dept National High

ominate (VOCA) transportation Administration

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