



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

21-APR-2009

Reference No.
10266226

OWNER INFORMATION (Type or Print)

Name

Address

City HIGHDOWN

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner _____ Date 4/28/09

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTNX21F82E

Make FORD

Model F250

Model Year 2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders 8

diesel

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Auto

Cruise Control

08-APR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT

Failure Mileage: 102000

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make COOPER

Tire Model (Name or Number) COOPER DISCOVERER ATR

Tire Size (Example P215/65R15) 265/75R16

DOT No. (Example: DOTMAL9ABC036) 3DW8C8C2506

Original Equipment
 Prior Repair

Failure Location: DRIVER SIDE FRONT - All four are failing

Tire Component Code 191000 TIRES:TREAD/BELT

Tire Failure Type: CRACK - Belt separation

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD F250. THE VEHICLE HAS COOPER DISCOVERER ATR TIRES, SIZE 265/75/R16 (NA). THE CONTACT STATED THAT THE TWO FRONT TIRES WERE EXPERIENCING HEAVY TREAD SEPARATION. THE TWO REAR TIRES WERE BEGINNING TO CRACK AS WELL. HE BELIEVES THAT THE AMOUNT OF WEIGHT THAT IS PLACED ON THE FRONT TIRES HAS CAUSED THEM TO SEPARATE. HE TOOK THE TIRES BACK TO THE DEALER FROM WHERE THEY WERE PURCHASED, BUT THEY WERE NOT WILLING TO REPLACE THE TIRES. THE CONTACT STILL HAS POSSESSION OF ALL FOUR TIRES AND BELIEVES A RECALL SHOULD BE ISSUED. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 102,000.

21,000 miles on tires at time of failure

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.