



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

20-APR-2009

Reference No.

10266139

OWNER INFORMATION (Type or Print)

Name

Address

City

BORGER Borger

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an owner's signature, the signature of the owner's name or address to the vehicle manufacturer.
Signature of Owner Date 4-24-09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3D7MX48A17G

Make

DODGE

4X4

Model

RAM 3500 - 4DR

Model Year

2007

Date Purchased

12-31-07

Dealer's Name and Telephone Number

Stanley Dodge

Engine:

No. Cylinders 6
Diesel 6.7

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

Oklahoma City, OK

State

OK

Zip Code

Transmission Type

6 Speed Standard

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Clutch Pressure Plate

Multiple Failure:

yes

Incident Date(s)

14-APR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 100000 POWER TRAIN, 101000 POWER TRAIN: CLUTCH ASSEMBLY

Failure Mileage

83000

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 DODGE RAM 3500. WHILE DRIVING 60 MPH, THE CONTACT FELT THE CLUTCH PRESSURE PLATE SLIP AND THE VEHICLE BEGAN TO SHAKE. HE TOOK THE VEHICLE TO THE DEALER AND THEY STATED THAT THE CLUTCH ASSEMBLY FAILED. THROUGH RESEARCH, THE CONTACT DISCOVERED THAT IT WAS AN AFTERMARKET PRODUCT THAT WAS INSTALLED IN THE VEHICLE. HE FEELS THAT THE MANUFACTURER SHOULD USE BETTER PARTS IN THE VEHICLE. THE MANUFACTURER DID NOT TAKE RESPONSIBILITY FOR THE REPAIRS. THE CURRENT AND FAILURE MILEAGES WERE 83,000.

69000-mileage
Failure of same thing on our 2007 Ram Mega Cab
2500 4DR 4X4 6speed Standard (Slipping and Shake).
Had to replace clutch Pressure Plate through out bearing

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

102-If clutch and pressure were to disintegrate due to failure could send shrapnel in floor section of cab and cause injury. Because there is no protection shield (Patterson Dodge Wichita Falls, TX - 7-15-07)
VIN 3D7K529A17G

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Same Problem on Both Trucks

*Have had the 2500 parked due to failure
Oct-2008 Parked Gate*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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IN THE
UNITED STATES**

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
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National Highway Traffic Safety Administration

