



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

June 4, 2009

Mr. Shanin Specter
The Nineteenth Floor
1525 Locust Street
Philadelphia, PA 19102

NVS-216 nlm
Ref. # 10265788

Dear Mr. Specter:

Thank you for your correspondence dated March 30, 2009, on behalf of your client, [REDACTED] concerning her late husbands model year (MY) 2000 Ford F350 tow truck. Your correspondence was received on April 14, 2009. We apologize for any inconvenience our delay in responding may have caused you.

On behalf of NHTSA, please extend our sincere condolences to [REDACTED] and her family for the tragic death of her husband due to a motor vehicle accident. We certainly understand and commend your efforts to ensure that a similar crash or accident does not occur in the future. Our primary mission at NHTSA is to help reduce the frequency and severity of such crashes or accidents through developing and enforcing Federal vehicle safety standards, ensuring the recall of vehicles and vehicle equipment containing safety related defects, and promoting educational efforts on highway safety.

We appreciate the report you provided on behalf of your client. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted. At this time we are still analyzing the issues and we anticipate being able to provide you with a thorough reply within 8 weeks.



Should your client encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement