



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-APR-2009

Repository ☐

Reference No.
10265728

OWNER INFORMATION (Type or Print)

Name

Address

City

BRIDGEWATER TOWNSHIP

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 5/4/09 ☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G2FS22K422

Make

PONTIAC

Model

FIREBIRD

Model Year

2002

Date Purchased

NOV. 2001

Dealer's Name and Telephone Number

FLEMINGTON PONTIAC

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

FLEMINGTON

State

NJ

Zip Code

08822

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

04-MAY-2006

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS 16" CHROMED ALUMINUM

Failure Mileage
42000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 PONTIAC FIREBIRD. THE CONTACT NOTICED THAT THE CHROME RIMS EXHIBITED CORROSION AND RUST ON THE INSIDE SURFACE. IN ADDITION, THE SPOKES WERE SEVERELY CRACKED. THERE WERE NO WARNINGS PRIOR TO THE FAILURES. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION AND THEY FOUND RUST AND CORROSION ON ALL FOUR RIMS. THE RIMS HAVE NOT BEEN REPLACED AT THIS TIME. THE FAILURE MILEAGE WAS 42,000 AND CURRENT MILEAGE WAS 75,000.

WHEELS WERE REPLACED ONCE UNDER WARRANTY per PONTIAC SERVICE BULLETIN: TSB 99-08-51-007A IN MAY 2003.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Rt. 202/31, Flemington, N.J. 08822 (908) 782-3330 Ext. 41

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)
Copyright © 1998 The Reynolds and Reynolds Company
FRAINTIVE 8866467 (m3m)

Flemington

BUICK - CHEVROLET

PONTIAC - GMC

Rt. 202/31, Flemington, N.J. 08822 (908) 782-3330 Ext. 41

A MEMBER OF THE FLEMINGTON CAR & TRUCK COUNTRY FAMILY OF DEALERSHIPS - www.flemington.com

CUSTOMER NO:	ADVISOR CHARLES JULIANO	TAG NO: 1777	INVOICE DATE 05/20/03	INVOICE NO. GTCS130106
BRIDGEWATER, NJ	LABOR RATE	LICENSE NO:	DELIVERY DATE 11/23/01	STOCK NO. 1083A
	YEAR/MAKE/MODEL 02/PONTIAC/2FS87	MILEAGE 11,066	DELIVERY MILES 0	
	VEHICLE I.D. NO. 2 G 2 F S 2 2 K 4 2 2	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/20/03	
BUSINESS PHONE	COMMENTS E# V6			

MO: 11067

JOB# 1 CHARGES

LABOR-----
J# 1 46CVZ WHEELS/TIRES TECH(S):3221 WARRANTY
ALL 4 CHROME WHEELS CORRODING ON FLAT SURFACE OF RIM CHROME
OFF- REFERENCE TSB#99-08-51-007A!!!!!!!!!!!!!!!!!!!!!!
CHROME FLAKING
REPLACE 4 WHEELS, ORDERED AND INSPECTED BY SVC MGR
BALANCED AND INSTALL

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	WARRANTY
	4	9593303	WHL-16X8 5.803 W6		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX GTCS JOB# 1 TOTAL 0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS

* NEXT RECOMMENDED SERVICE:
* 05/20/2003 / 0.4758 MI 01CVZ009 9000 MILE SERVICE

*****	TOTAL LABOR....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL PARTS....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!
WE WOULD LIKE TO REMIND YOU THAT SPECIAL ORDERED PARTS FOR
YOUR VEHICLE CAN ONLY BE HELD FOR 21 DAYS BEFORE THEY ARE
RETURNED TO GENERAL MOTORS. PLEASE BE SURE TO SCHEDULE
YOUR NEXT APPOINTMENT ACCORDINGLY.

CUSTOMER SIGNATURE

Flemington
CAR & TRUCK COUNTRY
Family Of Dealerships

NOTICE TO CONSUMER:
PLEASE READ IMPORTANT
INFORMATION ON REVERSE SIDE

IMPORTANT

THANK YOU FOR CHOOSING
OUR SERVICE DEPARTMENT. YOU
WILL BE RECEIVING A SURVEY SHORTLY.
WE WOULD APPRECIATE YOU GIVING US
A "COMPLETELY SATISFIED" RATING. IF
FOR ANY REASON YOU ARE NOT
"COMPLETELY SATISFIED"
PLEASE CALL OUR SERVICE
MANAGER.
THANK YOU.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY
THAT THE INFORMATION CONTAINED HEREON IS ACCU-
RATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED
WERE PERFORMED AT NO CHARGE TO OWNER. THERE
WAS NO INDICATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR
REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN
ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE.
RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR
(1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT
THE SERVICING DEALER FOR INSPECTION BY MANUFAC-
TURER'S REPRESENTATIVE.

Flemington

BUICK - CHEVROLET

PONTIAC - GMC

Rt. 202/31, Flemington, N.J. 08822 (908) 782-3330 Ext. 41

A MEMBER OF THE FLEMINGTON CAR & TRUCK COUNTRY FAMILY OF DEALERSHIPS - www.flemington.com

CUSTOMER NO.	ADVISOR MICHAEL KEARNEY	8563	TAG NO. 685W	INVOICE DATE 04/18/06	INVOICE NO. GTCS499139
BRIDGEWATER, NJ	LABOR RATE	LICENSE NO.	MILEAGE 42,926	COLOR RED	STOCK NO. 1083A
	YEAR / MAKE / MODEL 02 / PONTIAC / 2FS87			DELIVERY DATE 11/23/01	DELIVERY MILES 0
	VEHICLE I.D. NO. 2 G 2 F S 2 2 K 4 2 2			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 04/18/06
BUSINESS PHONE	COMMENTS # V6			MO: 42929	

JOB# 1 CHARGES

LABOR
J# 1 02CVZ00 *LUBE/OIL & FILTER TECH(S):6976 WARRANTY
PERFORM LUBE OIL AND FILTER CHANGE, TOP OFF UNDERHOOD FLUID LEVELS AND SET TIRE PRESSURES, RESET OIL LIFE MONITOR. REFILLED OIL TO CORRECT LEVEL USING 5W/30 CONVENTIONAL MOTOR OIL. PERFORMED LUBE OIL AND FILTER CHANGE, TOPPED OFF ALL FLUID LEVELS, SET TIRE PRESSURES, LUBED CHASSIS, PERFORMED VISUAL INSPECTION OF UNDERCARRIAGE

NOTICE TO CONSUMER:
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PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
	1		25010792	OIL FLTR 1.836 B1 2		
	5		129	MOTOR OIL BULK		
TOTAL - PARTS						

WARRANTY
WARRANTY
0.00

MISC	CODE	DESCRIPTION	CONTROL NO
	W1	GMPP WARRANTY DEDUCTIBLE	499139
TOTAL - MISC			9.95

JOB# 1 TOTALS
MISC 9.95

JOB# 2 CHARGES
JOB# 1 JOURNAL PREFIX GTCS JOB# 1 TOTAL 9.95

LABOR
J# 2 02CVZ99P MULTI-POINT INSPECT TECH(S):6976 0.00
PERFORM GOODWRENCH MULTI-POINT VEHICLE INSPECTION
PERFORM CHECKLIST AND PROVIDE CUSTOMER WITH COPY OF VEHICLE CONDITION
I SUGGESTED FRONT PADS CUT ROTORS AND INJECTOR FLUSH
PERFORMED GENERAL MOTORS MULTIPOINT INSPECTION CHECKLIST.
COMPLETED INSPECTION CHECKLIST AND PROVIDED RESULTS TO ADVISOR.

IMPORTANT

THANK YOU FOR CHOOSING
OUR SERVICE DEPARTMENT. YOU
WILL BE RECEIVING A SURVEY SHORTLY.
WE WOULD APPRECIATE YOU GIVING US
A "COMPLETELY SATISFIED" RATING. IF
FOR ANY REASON YOU ARE NOT
"COMPLETELY SATISFIED"
PLEASE CALL OUR SERVICE
MANAGER.
THANK YOU.

JOB# 2 TOTALS
JOB# 2 JOURNAL PREFIX GTCS JOB# 2 TOTAL 0.00

LABOR
J# 3 46CVZ WHEELS/TIRES TECH(S):6976 0.00
C/S WHEELS ARE FLAKING-CK AND REPORT
COULD BE FROM RUST OR DIRT
SERVICE MANAGER EXPLAINED IT ISNT COVERED UNDER WARINTY

JOB# 3 TOTALS
JOB# 3 JOURNAL PREFIX GTCS JOB# 3 TOTAL 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY
THAT THE INFORMATION CONTAINED HEREON IS ACCU-
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ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE.
RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR
(1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT
THE SERVICING DEALER FOR INSPECTION BY MANUFAC-
TURER'S REPRESENTATIVE.

GOODYEAR

VESPIA'S TIRE CENTERS, INC.

2 JEWELL PARKWAY AVE
BRISTOL, NJ 08803
(609) 758-2244

INVOICE
00000000

PAGE: 01

BILL TO:

[REDACTED]
BRISTOL, NJ

PHONE: [REDACTED]
FAX: [REDACTED]
DATE REQUESTED: 06/04/08
TIME REQUESTED:
RETURN PARTS: NO
SALESMAN: 002 / 087

VEH. YEAR/MAKE: 06 PONTIAC
VEHICLE MODEL: TUNDRA
VEHICLE COLOR: RED
VEHICLE TYPE: TRUCK / NO
METER IN/OUT: 078778 / 078778
PRIOR INVOICE: 049882

ACCOUNT NO. 00000001 V 01 08803 0 02 00000001 00000001

ITEM	QTY	DESCRIPTION	PARTS	LABOR/EXH	LINE TOTAL
002	002	002-100	R 1	CHECK BOTH FRONT TIRE HAVE SLEN LEAKS	.00 .00 .00
002	002	002-100	R 1	CHUCK HAS CHROME PLATED ALLOY RIMS	.00 .00 .00
002	002	002-100	R 1	CHUCK FEELS HARDER RIDE FROM L.F.	.00 .00 .00
002	002	002-100	R 1	HAD FELT IT FROM L.R., THEN AFTER ROTATION	.00 .00 .00
002	002	002-100	R 1	NOW FELT FROM L.F.	.00 .00 .00
002	002	002-100	R 1	NOT A VIBRATION, FELT MORE AT HIGHER SPEED	.00 .00 .00
002	002	002-210	R 2	FRONT STRUTS & LOWER TO REPLACE	175.75 66.00 241.75
002	002	002-200	R 2	FRONT STRUT MOUNTS	182.00 .00 244.00
002	002	002-240	R 2	REAR SHOCKS	111.75 21.25 244.00
002	002	002-100	R 1	COMPUTERIZED ALIGNMENT	.00 75.00 75.00
002	002	002-100	R 1	REPAIR SUPPLIES	18.00 12.50 30.50
002	002	002-100	R 1	MISSING 2 BLACK CAPS ON R/S OF CAPS	.00 .00 .00
002	002	002-100	R 1	NOTES CHROME RIMS ARE EARLY CORRODED	.00 .00 .00
002	002	002-100	R 1	CLEANED CORROSION FROM REAR AREA	.00 .00 .00
002	002	002-100	R 1	ALSO CLEANED CORROSION FROM VALVE OPENING	.00 .00 .00

CONTINUED NEXT PAGE

AMGA
70

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Rt. 202/31 P.O. Box 487, Flemington, N.J. 08822 (908) 782-3330 Ext. 41

A MEMBER OF THE FLEMINGTON CAR & TRUCK COUNTRY FAMILY OF DEALERSHIPS - www.flemington.com

CUSTOMER NO.	ADVISOR JOHN VILLAMIL	5993	TAG NO.	1234	INVOICE DATE	02/24/09	INVOICE NO.	GTCS837590
BRIDGEWATER, NJ	LABOR RATE	LICENSE NO.	MILEAGE	74,204	COLOR	RED/	STOCK NO.	1083A
	YEAR / MAKE / MODEL				DELIVERY DATE	DELIVERY MILES		
	02/PONTIAC/FIREBIRD/2FS87				11/23/01	0		
	VEHICLE I.D. NO.				SELLING DEALER NO.	PRODUCTION DATE		
2 G 2 F S 2 2 K 4 2 2				R.O. DATE				
F.T.E. NO.				P.O. NO.				
RESIDENCE PHONE	BUSINESS PHONE		COMMENTS E# V6		MO: 74204			

JOB# 1 CHARGES

LABOR---
J# 1 70CVZ SUBLET TECH(S):5993 0.00
INSPECT WHEELS AS PER CAC. PHOTOS TAKEN AND IN FILE
71-703583621
CHROME PEELING ON WHEELS. TOOK PHOTOS OF AREA.
CONTACTED CAC AND UPDATED CASE, LEFT MESSAGE FOR THE REP
DON DAVIS 866-790-5700 EXT 42769

NOTICE TO CONSUMER:
PLEASE READ IMPORTANT
INFORMATION ON REVERSE SIDE

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX GTCS JOB# 1 TOTAL 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
WAITER FOR PHOTOS

TOTALS

*****	TOTAL LABOR....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL PARTS....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!
IN THE PROCESS OF SERVICING YOUR VEHICLE IT MAY BECOME
NECESSARY TO REMOVE CHILD RESTRAINT SEAT IN ORDER TO GAIN
ACCESS TO VEHICLE COMPONENTS. WE DO NOT REINSTALL THESE SEATS
AFTER REPAIRS ARE MADE. PLEASE BE SURE TO CHECK BEFORE USING

IMPORTANT

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TURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)