



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

16-APR-2009

Reference No.
10265633

OWNER INFORMATION (Type or Print)

Name

Address

City

RIDGECREST

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMH DN45D93U

Make

HYUNDAI

Model

ELANTRA

Model Year

2003

Date Purchased

MARCH 2007

Dealer's Name and Telephone Number

Amell Auto Group (214) 787-9700

Engine: 2.0 L

No. Cylinders

4 cyl.

Fuel Type:

unleaded

Original Owner

☐

Dealer's City

Burns Harbor

State

IN

Zip Code

46304

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

13-MAR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 021000 SUSPENSION: FRONT

Failure Mileage
74000

Failure Speed
45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 HYUNDAI ELANTRA. WHILE DRIVING APPROXIMATELY 45-50 MPH, THE CONTACT ATTEMPTED TO BRAKE FOR A TRAFFIC LIGHT AND HAD TO APPLY MORE PRESSURE TO THE BRAKE PEDAL THAN NORMAL. SHE PULLED OVER TO THE SIDE OF THE ROAD AND NOTICED THAT THE FRONT PASSENGER SIDE TIRE WAS OUT OF PLACE. SHE DROVE THE VEHICLE TO THE REPAIR SHOP AND THE MECHANIC STATED THAT THE FRONT PASSENGER SIDE CONTROL ARM FAILED. THE DEALER REPLACED THE CONTROL ARM AT THE COST OF \$396.95. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 74,000 AND CURRENT MILEAGE WAS 75,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.