



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-APR-2009

Repository ☐

Reference No.
10265604

OWNER INFORMATION (Type or Print)

Name

Address

City

ATHE

State

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize
In the absence
Signature of Owner

of your vehicle? ☒ YES ☒ NO
address to the vehicle manufacturer.
Date 4/26/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G3GR64H214

Make

OLDSMOBILE

Model

AURORA

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Eaton Motor Co. (Business - Burned)

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

Athens

State

GA

Zip Code

30601

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

26-JAN-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Failure Mileage

85167

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 OLDSMOBILE AURORA. THE CONTACT STATED THAT THE 2001 AURORA'S ARE NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 09V116000; HOWEVER, HER VEHICLE IS EXPERIENCING THE SAME FAILURES. SHE WOULD LIKE THE MANUFACTURER TO ADD THE AURORAS TO THE RECALL AND RECEIVE REIMBURSEMENT FOR THE REPAIRS. THE CURRENT AND FAILURE MILEAGES WERE 85,167.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SERVICE INVOICE



BACON AUTO RANCH



311 E. Tyler P.O. Box 2126
Athens, Texas 75751
(903) 675-5115



ATHENS, TX
EML:

JOB #	MILEAGE IN	MILEAGE OUT	CUST #	HOME TELEPHONE	PHONE WHEN READY	DELIVERY DATE	LABOR RATE	ADVISOR	R.O. NUMBER
479	85167	85170	CASH			12/29/2000	74.25	RICK BU	33194

VEHICLE IDENTIFICATION	STOCK NO.	YR.	MAKE & MODEL	LICENSE NO.	CROSS REF R.O. #	R.O. DATE	PAGE
1G3GR64H214		2001	OLDS AURORA			01/26/2009	1

SALESMAN	POLICY	DEDUCTIBLE	PRINT DATE & TIME	P.O. #
			0128091109-1	

LABOR & PARTS

LINE # 1 CUSTOMER STATES OIL LEAKING OFF THE FRONT VALVE COVER DRIPPING VALVE COVER LEAKING AT FRONT OF ENGINE RESEAL LEAKING VALVE COVERS AND TUBE SEALS REPLACE PCV VALVE

TERMS STRICTLY CASH: UNLESS ARRANGEMENTS MADE
I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.
PAYABLE IN ATHENS, HENDERSON CO., TEXAS.

LABOR---SKL---TECH---TYPE---OPER/CODE---DESC---TIME---NET AMOUNT
01 MICHAEL DA MC V/COVER REPLACE V/C 3.5 259.88

PARTS---PART NO---DESC---LIST---NET---QTY---AMOUNT
25043843 PCV VALVE 7.70 7.70 1 7.70
12378556 CLEANER 7.02 7.02 1 7.02
12458119 GASKET KI 55.45 55.45 1 55.45
12458120 GASKET KI 54.93 54.93 1 54.93

LINE # 1 TOTAL PARTS 125.10

LINE # 1 TOTAL LABOR AND PARTS 384.98

LINE # 2 * CUSTOMER REQUEST REPLACE SERP-DRIVE BELT REG MAINTENANCE REPLACE SERP-DRIVE BELT

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those made by the manufacturer. The seller, BACON AUTO RANCH, INC., hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BACON AUTO RANCH, INC., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

LABOR---SKL---TECH---TYPE---OPER/CODE---DESC---TIME---NET AMOUNT
01 MICHAEL DA MC BELT RPLC BELT 0.5 37.13

PARTS---PART NO---DESC---LIST---NET---QTY---AMOUNT
12588411 BELT 60.12 60.12 1 60.12

LINE # 2 TOTAL PARTS 60.12

LINE # 2 TOTAL LABOR AND PARTS 97.25

LINE # 3 * CUSTOMER REQUEST REPLACE SPARK PLUGS REG MAINTENANCE REPLACE SPARK PLUGS WHILE VALVE COVERS ARE OFF FOR REPAIRS

NOTICE PURSUANT TO #70.0001 TEXAS PROPERTY CODE
I AM THE PERSON OR AN AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH #9.503, TEXAS BUSINESS AND COMMERCE CODE, IF A WRITTEN ORDER FOR PAYMENT FOR REPAIR ON THE VEHICLE IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAJOR OF THE ACCOUNT ON WHICH IT IS DRAWN HAS BEEN CLOSED.

LABOR---SKL---TECH---TYPE---OPER/CODE---DESC---TIME---NET AMOUNT
01 MICHAEL DA MC S/PLUGS REG MAINTENENC 0.5 37.13

PARTS---PART NO---DESC---LIST---NET---QTY---AMOUNT
12556183 SPARKPLUG 8.90 8.90 6 53.40

LINE # 3 TOTAL PARTS 53.40

LINE # 3 TOTAL LABOR AND PARTS 90.53

LINE # 4 * CUSTOMER REQUEST REPLACE FUEL FILTER REG MAINTENANCE REPLACE FUEL FILTER

LABOR---SKL---TECH---TYPE---OPER/CODE---DESC---TIME---NET AMOUNT
01 MICHAEL DA MC F/FILTER REPLACE F/FILT 0.5 37.13

				LABOR AMOUNT	
				PARTS AMOUNT	
				OTHER TAXABLE	
				OTH NON TAXABLE	
				MISC. CHARGES	
				SALES TAX	
				DEDUCTIBLE	

Signature of Person Responsible
or Agent for Person Responsible

X

Customer Copy

TOTAL:

CONTINUED

SERVICE INVOICE



BACON AUTO RANCH



311 E. Tyler P.O. Box 2126
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(903) 675-5115



CUSTOMER NAME AND ADDRESS

ATHENS, TX
EML:

JOB #	MILEAGE IN	MILEAGE OUT	CUST #	HOME TELEPHONE	PHONE WHEN READY	DELIVERY DATE	LABOR RATE	ADVISOR	R.O. NUMBER
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SALESMAN	POLICY	DEDUCTIBLE	PRINT DATE & TIME	S.O. #			
			0128091109-1				

LABOR & PARTS

PARTS	PART NO	DESC	LIST	NET	QTY	AMOUNT
	25121293	FUEL FLTR	19.34	19.34	1	19.34
LINE # 4 TOTAL PARTS						19.34
LINE # 4 TOTAL LABOR AND PARTS						56.47

TERMS STRICTLY CASH:
UNLESS ARRANGEMENTS MADE
I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. PAYABLE IN ATHENS, HENDERSON CO., TEXAS.

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FINAL

PAY METHOD		
CHK: 001777	670.60	

Signature of Person Responsible
or Agent for Person Responsible

X

LABOR AMOUNT	371.27
PARTS AMOUNT	257.96
OTHER TAXABLE	
OTH NON TAXABLE	
MISC. CHARGES	18.56
SALES TAX	22.81
DEDUCTIBLE	

Customer Copy

CHECK

TOTAL:

670.60