



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

2009 APR 28 PM 1:58:58 DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-APR-2009

Repository

Reference No. 10265454

OWNER INFORMATION (Type or Print)

Name

Address

City

ROME

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of a signature of owner, your name or address to the vehicle manufacturer. Date 4/20/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2WP12KX2F

Make

PONTIAC

Model

GRAND PRIX

Model Year

2002

Date Purchased

NOV-07

Dealer's Name and Telephone Number

HARTSAUTO

315-336-0649

Engine:

No: Cylinders

6

Fuel Type:

GAS

Original Owner

Dealer's City

Rome

State

NY

Zip Code

13440

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

3800

Multiple Failure:

Incident Date(s)

26-MAR-2009 30-MARCH-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Failure Mileage

153000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment  Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 PONTIAC GRAND PRIX. WHILE DRIVING 65 MPH ON THE FREEWAY, THE CONTACT HEARD A POPPING NOISE AND PULLED THE VEHICLE TO THE SIDE OF THE ROAD. HE NOTICED SMOKE UNDERNEATH THE HOOD. THE CONTACT OPENED THE HOOD AND NOTICED FLAMES. HE GRABBED WATER FROM A DITCH AND USED IT TO EXTINGUISH THE FLAMES. THE FIRE DEPARTMENT WAS NOT NOTIFIED. THE VEHICLE WAS TOWED TO HIS RESIDENCE. THE INSURANCE COMPANY WAS NOTIFIED AND THE DEALER WILL BE INFORMED OF THE FAILURE. NHTSA CAMPAIGN ID NUMBER 09V116000 (ENGINE AND ENGINE COOLING) WAS REFERENCED. THE CHEVROLET DEALER CAME TO INSPECT THE VEHICLE. WHEN THE VEHICLE WAS STARTED, IT CAUGHT FIRE AGAIN. THE CONTACT USED A FIRE EXTINGUISHER TO DOUSE THE FLAMES. THE FLAMES REAPPEARED AND HE HAD TO REPEATEDLY EXTINGUISH THEM WITH THE FIRE EXTINGUISHER. THE FIRE WOULD NOT CEASE UNTIL THE VEHICLE WAS TOWED AWAY. THE ENTIRE ENGINE BURNED AND MELTED IN HIS DRIVEWAY. THE VEHICLE WAS DESTROYED. THE FAILURE AND CURRENT MILEAGES WERE 153,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When Davidson Chevy came to pick up the car. He was the one who started the car on fire by starting it when he was told not to start it. He also was the one to use the fire extinguisher on the fire not me. NO REPAIRS were made to the car. Allstate said it was a total loss.

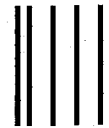
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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
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**BUSINESS REPLY MAIL**

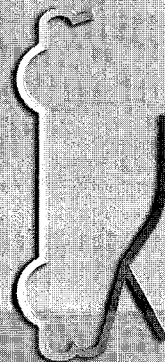
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



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U.S. Department of Transportation  
National Highway Traffic Safety Administration

