

CL-10265399-5961

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

15-APR-2009

Reference No.

10265399

2009 APR 24 PM 3: 58

OWNER INFORMATION (Type or Print)Name [REDACTED]Address [REDACTED]

City BRIDGEPORT

State CT

Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

BMW

Model

3-SERIES

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

14-APR-2009

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 120000 EXTERIOR LIGHTING

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FORMAL PETITION FOR SAFETY DEFECT INVESTIGATION, AFTER REPLACING THE TAIL LIGHT BULBS IN ON THE PASSENGER AND DRIVER'S SIDE THEY CONTINUED TO BURN OUT, AFTER TAKING THE BULB HOUSING COVER OFF, I NOTICED A BURNING SMELL AND THE BROWN WIRE IN THE UNIT HAD MELTED THE ENTIRE CONNECTION. I WAS TOLD BY MY LOCAL BMW DEALERSHIP THIS IS A KNOW FLAW AS THE GROUND WIRE IS NOT ADEQUATE TO HANDLE THE POWER COMING THORUGH, THIS ISSUE HAS CAUSED ME TO ALMOST BE REAR-ENDED 4 TIMES WHEN THE LIGHT SUDDENLY WILL STOP WORKING BMW USA WHOM I CONTACTED IS AWARE OF THIS MALFUNCTION, AND HAS DONE NOTHING TO ADDRESS THIS ISSUE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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 4/24/09
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