

CL-10265118-8582

Reid, Randy <NHTSA>

From:
Sent:
To:
Subject:

FW: NHTSA: Follow up to ODI Complaint: 10265118

2009 MAY -5 PM 3:12

CRD RESPONSE

ASSIGN TO WRITER

FOR RESPONSE

Information is needed.....

-----Original Message-----

From: [REDACTED]
Sent: Monday, April 27, 2009 4:24 PM
To: Wells, Cynthia <NHTSA>
Subject: Re: NHTSA: Follow up to ODI Complaint: 10265118

Dear Cynthia,
We found a General Motors recall #03012 for March of 2003 regarding this complaint of the dash illuminating lights. Is it Hedrick's Chevrolet in Clovis, California responsibility to notify us as the consumer? Because we were not! I will not take my vehicle back to Hedrick's, because they are very unsympathetic and say they have had no recalls associated with these problems. In my original complaint to Cora I mentioned that the four-wheel shift knob on the dash flashes from all-wheel, four-wheel to low four-wheel drive while driving down the highway at any rate of speed. My husband and I are also very concerned about this. Do you have any complaints regarding this?

Hedrick's Chevrolet
961 W. Shaw Ave.
Clovis, Ca. 93612
(559) 291-7730

I appreciate the time and effort put forth, I hope this gets taken care of soon by General Motors!

Sincerely,
[REDACTED]

On 4/22/09, Cynthia.Wells@dot.gov <Cynthia.Wells@dot.gov> wrote:

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- > Please see the attached copy of your recent complaint and instructions.
- > Please make any necessary edits and return via email to
- > dataquality@dot.gov <mailto:dataquality@dot.gov> or fax to (202)
- > 366-1767. Due to the volume of complaints we receive and our limited
- > resources, we can not respond to every complaint.
- >
- > NHTSA/Office of Defects Investigation
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- >
- >
- >

OWNER:

[REDACTED]

NORTH FORK CA

2002 CHEVY TRAILBLAZER

*MC
3:12
5/5/09
NJ*