



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-APR-2009

Repository ☐Reference No.
10264807

OWNER INFORMATION (Type or Print)

Name

Address

City

WATERBURY

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize

In the absence

Signature of Owner

your vehicle?

☐ YES☒ NO

Address to the vehicle manufacturer.

Date 4/20/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JM1BK344571

Make

MAZDA

Model

MAZDA3

Model Year

2007

Date Purchased

7/18/07

Dealer's Name and Telephone Number

Modern Motors Mazda

Engine:

No. Cylinders

4

Fuel Type:

gas

Original Owner

☐

Dealer's City

Thomaston

State

CT

Zip Code

06787

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

29-AUG-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage

32500

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 MAZDA 3. ON AUGUST 29, 2008, THE POWER STEERING FAILED WHILE MAKING A RIGHT TURN. THE STEERING WHEEL BECAME VERY DIFFICULT TO TURN AND THE VEHICLE HAD TO BE TOWED TO THE DEALER. THE DEALER REPLACED THE COMPUTER AND THE POWER STEERING PUMP. ON MARCH 27, 2009, THE FAILURE RECURRED WHILE MAKING A RIGHT TURN. IN ADDITION, THE POWER STEERING INDICATOR ILLUMINATED. THE VEHICLE WAS TOWED TO THE DEALER AGAIN, WHERE IT HAS REMAINED FOR THE PAST TWO WEEKS. THE DEALER WILL REPLACE THE POWER STEERING PARTS FOR THE SECOND TIME; HOWEVER, THE CONTACT DOES NOT FEEL COMFORTABLE DRIVING THE VEHICLE. HE WOULD LIKE MAZDA TO PURCHASE THE VEHICLE BACK. THE FAILURE MILEAGE WAS 32,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304



Make appointments online at
www.modernmazdadodge.com

CUSTOMER NO. 26385	ADVISOR RALPH MASTRIANNA	KEY NO. 47	INVOICE DATE 08/29/08	INVOICE NO. MACS121704
[REDACTED] WATERBURY, CT	LABOR RATE 86.00	LICENSE NO. [REDACTED]	COLOR CRYSTAL WHT	STOCK NO. M7552
	YEAR / MAKE / MODEL 07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT		DELIVERY DATE 07/18/07	DELIVERY MILES 22
	VEHICLE I.D. NO. J M 1 B K 3 4 4 5 7 1		50704	
	8078255-000		P.O. NO. 08/26/08	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS MO: 23351		

TOTALS-----

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR... 0.00
TOTAL PARTS... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G... 0.00
TOTAL MISC CHG... 0.00
TOTAL MISC DISC... 0.00
TOTAL TAX... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

Remember to view
our specials
at

www.modernmazdadodge.com

Service & Parts Hours

Monday-Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

CASH, CHECK, MC, VISA, AMEX
DISCOVER CARDS ACCEPTED

PROTECT YOUR INVESTMENT

Ask about our
Extended Service
0% Financing Plans

Please complete the survey you may
receive from the manufacturer. Your
satisfaction is important to us.
Please contact us with any concerns.

mazda



GOLD CUP
CERTIFIED DEALER

FIVE STAR





Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304



Make appointments online at
www.modernmazdadodge.com

CUSTOMER NO. 26385		ADVISOR RALPH MASTRIANNA	KEY NO. 47	INVOICE DATE 08/29/08	INVOICE NO. MACS121704
[REDACTED]		LABOR RATE 86.00	MILEAGE 23,349	COLOR CRYSTAL WHT	STOCK NO. M7552
YEAR / MAKE / MODEL 07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT		DELIVERY DATE 07/18/07		DELIVERY MILES 22	
VEHICLE I.D. NO. J M 1 B K 3 4 4 5 7 1		P.O. NO. 8078255-000		R.O. DATE 08/26/08	
RESIDENCE PHONE [REDACTED]		BUSINESS PHONE [REDACTED]		COMMENTS MO: 23351	
PERFORM MAZDA FULL CIRCLE INSPECTION. MAINTENANCE PERFORMED MAZDA FULL CIRCLE INSPECTION COMPLETE					
PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	INTERNAL
	2	B092-51-833	RIVET		0.00
JOB# 3 TOTALS				TOTAL - PARTS 0.00	
JOB# 3 JOURNAL PREFIX MACS				JOB# 3 TOTAL 0.00	
JOB# 4 CHARGES					
LABOR J# 4+99MAZTTRY RECHECK NEXT SERVICE HOURS: TECH(S):247				0.00	
LABOR TYPE: MENU PRICED					
CHECKED TIRES AS PART OF MAZDA FULL CIRCLE INSPECTION TIRES 4/32 TO 6/32 RECHECK AT NEXT SERVICE					
JOB# 4 TOTALS				0.00	
JOB# 4 JOURNAL PREFIX MACS				JOB# 4 TOTAL 0.00	
JOB# 5 CHARGES					
LABOR J# 5+09MAZBRKY RECHECK NEXT SERVICE HOURS: TECH(S):247				0.00	
LABOR TYPE: MENU PRICED					
CHECKED BRAKES AS PART OF MAZDA FULL CIRCLE INSPECTION BRAKES 20-50% REMAINING RECHECK AT NEXT SERVICE					
JOB# 5 TOTALS				0.00	
JOB# 5 JOURNAL PREFIX MACS				JOB# 5 TOTAL 0.00	
JOB# 6 CHARGES					
LABOR J# 6+99MAZZBATG BATTERY GOOD HOURS: TECH(S):247				0.00	
LABOR TYPE: MENU PRICED					
FULL CIRCLE INSPECTION BATTERY GOOD					
JOB# 6 TOTALS				0.00	
JOB# 6 JOURNAL PREFIX MACS				JOB# 6 TOTAL 0.00	
ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (TAX)					

Remember to view
our specials
at
www.modernmazdadodge.com

Service & Parts Hours
Monday-Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

CASH, CHECK, MC, VISA, AMEX,
DISCOVER CARDS ACCEPTED

PROTECT YOUR INVESTMENT
*Ask about our
Extended Service
0% Financing Plans*

Please complete the survey you may
receive from the manufacturer. Your
satisfaction is important to us.
Please contact us with any concerns.

72
GOLD CUP
CERTIFIED DEALER

FIVE STAR
★★★★★



Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304



Make appointments online at
www.modernmazdadodge.com

CUSTOMER NO.	26385	ADVISOR	RALPH MASTRIANNA	KEY NO.	47	INVOICE DATE	08/29/08	INVOICE NO.	MACS121704	
[REDACTED] WATERBURY, CT		LABOR RATE	86.00	LICENSE NO.	[REDACTED]	MILEAGE	23,349	COLOR	CRYSTAL WHT	
		YEAR / MAKE / MODEL				07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT	DELIVERY DATE	07/18/07	STOCK NO.	M7552
		VEHICLE I.D. NO.				J M 1 B K 3 4 4 5 7 1 [REDACTED]	50704	DELIVERY MILES	22	
		8078255-000				P.G. NO.		R.O. DATE	08/26/08	
RESIDENCE PHONE	BUSINESS PHONE		COMMENTS							

MO: 23351

JOB# 1 CHARGES

LABOR
J# 1 10MAZ06 CHECK ENGINE LIGHT HOURS: 2.10 TECH(S):247 WARRANTY
CUSTOMER STATES CHECK ENGINE LIGHT ON
STALLED AT A STOP LIGHT AND UPON START UP ONCE.
PERFORMED DIAGNOSIS: RETRIEVED TROUBLE CODE P0171 (SYSTEM
TOO LEAN - BANK 1)
FOUND THAT ONE OF THE OXYGEN SENSORS IS FAULTY.
REPLACED OXYGEN SENSOR & CLEARED TROUBLE CODE AND ROAD
TESTED: GOOD.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	LF63-18-8G1B-9U	SENSOR		
TOTAL - PARTS					0.00

G.O.G. & SUPPLIES	WARRANTY
FREIGHT (PARTS)	
TOTAL - GOG	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX MACS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR
J# 2 45MAZ01 STEERING CONCERN HOURS: 1.50 TECH(S):247 WARRANTY
CUSTOMER STATES WHILE DRIVING POWER STEERING LIGHT CAME ON
AND CUSTOMER WAS UNABLE TO TURN STEERING WHEEL. AFTER
VEHICLE WAS TURNED OFF AND ON AGAIN, SEEMED TO BE OK.
HAS STILL BEEN ACTING DIFFERENT.
LIGHT IS NOT ON AT THIS TIME.
PERFORMED DIAGNOSIS: RETRIEVED TROUBLE CODES B1261, C1099
AND U2064.
AFTER REPLACING THE OXYGEN SENSOR ON JOB-1 THE POWER
POWER STEERING IS OPERATING NORMALLY.
CUSTOMER AGREED TO ALLOW TECH. TO DRIVE HOME TO SEE IF
PROBLEM WILL REOCCUR.
NEEDS POWER STEERING PUMP & MODULE ASSEMBLY.
REPLACED POWER STEERING PUMP & MODULE ASSEMBLY.
CHECKED OPERATION: GOOD.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	BR5V-32-600F	PUMP NO.1		
	1	0000-77-12QE-05	MERCON V A		
TOTAL - PARTS					0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX MACS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
J# 3 99MAZ99P INSPECTION HOURS: 0.00 TECH(S):247 0.00
LABOR TYPE - MENU PRICED

Remember to view
our specials
at
www.modernmazdadodge.com

Service & Parts Hours
Monday-Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

CASH, CHECK, MC, VISA, AMEX,
DISCOVER CARDS ACCEPTED

**PROTECT YOUR
INVESTMENT**

*Ask about our
Extended Service
0% Financing Plans*

Please complete the survey you may
receive from the manufacturer. Your
satisfaction is important to us.
Please contact us with any concerns.

GOLD CUP
CERTIFIED DEALER

FIVE STAR
★★★★★

MODERN MOTORS, INC.

MAZDA-DODGE
68 WATERBURY ROAD
THOMASTON, CT 06787
860-283-4304

CUSTOMER NO. 26385	ADVISOR MARC MCAVINEY	TAG NO. 96	INVOICE DATE 12/09/08	INVOICE NO. MACS124697
[REDACTED] WATERBURY, CT [REDACTED]	LABOR RATE 86.00	MILEAGE 27,904	COLOR CRYSTAL WHT	STOCK NO. M7552
	YEAR / MAKE / MODEL 07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT		DELIVERY DATE 07/18/07	DELIVERY MILES 22
	VEHICLE I.D. NO. J M 1 B K 3 4 4 5 7 1		SELLING DEALER NO. 50704	PRODUCTION DATE
	F.T.E. NO. 8078255-000		P.O. NO.	R.O. DATE 12/08/08
RESIDENCE PHONE [REDACTED]	COMMENTS			MO: 27906

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX MACS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----

LABOR-----

J# 5+99MAZBRKY RECHECK NEXT SERVICE HOURS: TECH(S):48 0.00

LABOR TYPE - MENU PRICED

CHECKED BRAKES AS PART OF MAZDA FULL CIRCLE INSPECTION

BRAKES 20-50% REMAINING RECHECK AT NEXT SERVICE

STILL GOOD

JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX MACS JOB# 5 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING

ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS-----

* [] CASH [] CHECK CK NO. [] *	TOTAL LABOR....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL PARTS....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

CUSTOMER NO. 26385	ADVISOR MARC MCAVINEY	TAG NO. 96	INVOICE DATE 12/09/08	INVOICE NO. MACS124697
WATERBURY, CT	LABOR RATE 86.00	LICENSE NO. [REDACTED]	MILEAGE 27,904	COLOR CRYSTAL WHT
	YEAR / MAKE / MODEL 07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT			STOCK NO. M7552
	VEHICLE I.D. NO. J M 1 B K 3 4 4 5 7 1			DELIVERY DATE 07/18/07
	F.T.E. NO. 8078255-000			DELIVERY MILES 22
P.O. NO. [REDACTED]			SELLING DEALER NO. 50704	PRODUCTION DATE
R.O. DATE 12/08/08				
RESIDENCE PHONE [REDACTED]	COMMENTS			MO: 27906

JOB# 1 CHARGES

LABOR
1 45MAZ03 SUSPENSION CONCERN HOURS: TECH(S):48 WARRANTY
CUSTOMER STATES CHECK FOR CLUNK TYPE NOISE WHILE DRIVING
MAKING TURNS SOUNDS LIKE ITS COMING FROM THE REAR
ROAD TEST VEHICLE WITH CUSTOMER CONFIRMED NOISE PERFORMED
DIAGNOSTICS CHECKED FRONT END AND SUSPENSION FOUND LEFT
FRONT NOISEY
REMOVED & REPLACED LEFT FRONT STRUT ASSY REASSEMBLED ROAD
TEST OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	BR5V-34-900B	DAMPER L		
TOTAL - PARTS				0.00	

G.O.G. & SUPPLIES	WARRANTY
FREIGHT (PARTS)	
TOTAL - GOG	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX MACS	JOB# 1 TOTAL	0.00
----------------------------	--------------	------

JOB# 2 CHARGES

LABOR
2 99MAZ99P INSPECTION HOURS: 0.00 TECH(S):48 0.00
LABOR TYPE - MENU PRICED
PERFORM MAZDA FULL CIRCLE INSPECTION
MAINTENANCE
PERFORMED MAZDA FULL CIRCLE INSPECTION COMPLETE

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX MACS	JOB# 2 TOTAL	0.00
----------------------------	--------------	------

JOB# 3 CHARGES

LABOR
3+99MAZZBATTG BATTERY GOOD HOURS: TECH(S):48 0.00
LABOR TYPE - MENU PRICED
FULL CIRCLE INSPECTION
BATTERY GOOD

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX MACS	JOB# 3 TOTAL	0.00
----------------------------	--------------	------

JOB# 4 CHARGES

LABOR
4+99MAZTIRG TIRES GOOD HOURS: TECH(S):48 0.00
LABOR TYPE - MENU PRICED
CHECKED TIRE WEAR AS PART OF MAZDA FULL CIRCLE INSPECTION
TIRES GOOD 7/32 OR BETTER



Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304



Make appointments online at
www.modernmazdadodge.com

CUSTOMER NO.	26385	ADVISOR	MARC MCAVINEY	KEY NO	96	INVOICE DATE	03/26/09	INVOICE NO	MACS127281
		LABOR RATE	86.00			COLOR	CRYSTAL WHT	STOCK NO	M7552
		YEAR / MAKE / MODEL	07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT			DELIVERY DATE	07/18/07	DELIVERY MILES	22
		VEHICLE I.D. NO.	J M 1 B K 3 4 4 5 7 1				50704		
			8078255-000		P.O. NO.		R.O. DATE	03/20/09	
RESIDENCE PHONE		BUSINESS PHONE			COMMENTS	MO: 31883			

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX MACS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES

LABOR
J# 5+99MAZBRKY RECHECK NEXT SERVICE HOURS: TECH(S):278 0.00
LABOR TYPE - MENU PRICED
CHECKED BRAKES AS PART OF MAZDA FULL CIRCLE INSPECTION
BRAKES 20-50% REMAINING RECHECK AT NEXT SERVICE
STILL GOOD

JOB# 5 TOTALS

JOB# 5 JOURNAL PREFIX MACS JOB# 5 TOTAL 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)
TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

View our Sales & Service Specials
www.modernmazdadodge.com

Service & Parts Hours

Monday-Thursday 7:30 am ~ 6:00 pm
Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

CASH, CHECK, MC, VISA, AMEX.
DISCOVER CARDS ACCEPTED



Modern Motors is a
Proud Sponsor
of Breast Cancer Research

Please complete the survey you
may receive from the manufac-
turer. Your satisfaction is impor-
tant to us. Please contact us with
any concerns.

mazda



GOLD CUP
CERTIFIED DEALER

FIVE STAR



Customer's Always Come First!

CUSTOMER COPY

[END OF INVOICE] 10:28am



Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304



Make appointments online at
www.modernmazdadodge.com

CUSTOMER NO.	26385	ADVISOR	MARC MCAVINEY	KEY NO.	96	INVOICE DATE	03/26/09	INVOICE NO.	MACS127281	
[REDACTED] WATERBURY, CT		LABOR RATE	86.00	LICENSE NO.	[REDACTED]	MILEAGE	31,882	COLOR	CRYSTAL WHT	
		YEAR / MAKE / MODEL	07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT				DELIVERY DATE	07/18/07	STOCK NO.	M7552
		VEHICLE I.D. NO.	J M 1 B K 3 4.4 5 7 1 [REDACTED]					50704	DELIVERY MILES	22
		8078255-000		P.O. NO.		R.O. DATE	03/20/09			
RESIDENCE PHONE	BUSINESS PHONE		COMMENTS							

MO: 31883

JOB# 1 CHARGES

LABOR

J# 1 45MAZ STEERING/SUSPENSION HOURS: TECH(S):278
CUSTOMER STATES CHECK FOR NOISE IN FRONT END WHILE DRIVING
MOSTLY WHEN MAKING RIGHT TURNS LEFT FRONT STRUT WAS
REPLACED IN DEC. CHECK & REPORT
ROAD TEST VEHICLE PERFORMED DIAGNOSTICS FOUND RIGHT FRONT
STRUT MOUNT BROKEN AND STRUT LEAKING
REMOVED & REPLACED RIGHT FRONT STRUT AND MOUNT REASSEMBLED
ROAD TEST OK

WARRANTY

View our Sales & Service Specials
www.modernmazdadodge.com

Service & Parts Hours

Monday-Thursday 7:30 am ~ 6:00 pm
Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
	1		BP4K-34-38XB	BUSHING, MT	
	1		BBM2-34-380	RUBBER, MOU	
	1		9YB1-01-209	NUT	
	1		BP4K-34-0A5B	BOOT, DUST	
	1		BR5V-34-700B	DAMPER R	

WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
TOTAL - PARTS
0.00

CASH, CHECK, MC, VISA, AMEX.
DISCOVER CARDS ACCEPTED



Modern Motors is a
Proud Sponsor
of Breast Cancer Research

Please complete the survey you may receive from the manufacturer. Your satisfaction is important to us. Please contact us with any concerns.

mazda



GOLD CUP
CERTIFIED DEALER

FIVE STAR



Customer's Always Come First!



Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304

Make appointments online at
www.modernmazdadodge.com



CELL: 203-592-1605

CUSTOMER NO. 26385	ADVISOR MARC MCAVINEY	KEY NO. 96	INVOICE DATE 04/16/09	INVOICE NO. MACS127538
[REDACTED] WATERBURY, CT [REDACTED]	LABOR RATE 86.00	LICENSE NO. [REDACTED]	COLOR CRYSTAL WHT	STOCK NO. M7552
	YEAR / MAKE / MODEL 07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT		DELIVERY DATE 07/18/07	DELIVERY MILES 22
	VEHICLE I.D. NO. J M 1 B K 3 4 4 5 7 1		50704	
	8078255-000		P.O. NO. 03/28/09	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS went Back T		
			REPRINT# 1	
			MO: 32581	

TOTALS--

* [] CASH [] CHECK CK NO. [] *

* [] VISA [] MASTERCARD [] DISCOVER *

* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00

TOTAL PARTS.... 0.00

TOTAL SUBLET... 0.00

TOTAL G.O.G.... 0.00

TOTAL MISC CHG. 0.00

TOTAL MISC DISC 0.00

TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

View our Sales & Service Specials
www.modernmazdadodge.com

Service & Parts Hours

Monday-Thursday 7:30 am ~ 6:00 pm
Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

CASH, CHECK, MC, VISA, AMEX,
DISCOVER CARDS ACCEPTED



Modern Motors is a
Proud Sponsor
of Breast Cancer Research

Please complete the survey you
may receive from the manufac-
turer. Your satisfaction is impor-
tant to us. Please contact us with
any concerns.



GOLD CUP
CERTIFIED DEALER

FIVE STAR



Customer's Always Come First!

CUSTOMER COPY

[END OF INVOICE] 11:18am



Modern Motors INC.

68 Waterbury Road P.O. Box 908
Thomaston, CT 06787
(860) 283-4304



Make appointments online at
www.modernmazdadodge.com

CELL: 203-592-1605

CUSTOMER NO.	26385	ADVISOR	MARC MCAVINEY	KEY NO.	96	INVOICE DATE	04/16/09	INVOICE NO.	MACS127538
		LABOR RATE	86.00	MILEAGE	32,561	COLOR	CRYSTAL WHT	STOCK NO.	M7552
		YEAR / MAKE / MODEL	07/MAZDA/MAZDA3 5DR/MAZDA 3 HATCH GT			DELIVERY DATE	07/18/07	DELIVERY MILES	22
		VEHICLE I.D. NO.	J M 1 B K 3 4 4 5 7 1				50704		
			8078255-000			P.O. NO.		REPRINT#	1
RESIDENCE PHONE					R.O. DATE		03/28/09	MO: 32581	
COMMENTS									

JOB# 1 CHARGES

LABOR-----
J# 1 45MAZ01 STEERING CONCERN HOURS: 5.50 TECH(S):278
CUST. STATES: THE POWER STEERING LIGHT IS ON; CANNOT
TURN THE STEERING WHEEL.
CHECKED FOR TROUBLE CODES C1099 PERFORMED DIAGNOSTICS CHECK
POWER STEERING SYSTEM COMPLETE SPOKE WITH MAZDA REF#608866
RECOMMEND REPLACING POWER STEERING RACK AND LINES AND PUMP
DUE TO RUST CONTAMINATION INSIDE STEERING LINES FROM VENDOR
STORAGE
REMOVED & REPLACED POWER STEERING RACK ASSY AND POWER
STEERING PUMP AND LINES REASSEMBLED REFILLED SYSTEM
REPROGRAMMED CONTROL UNIT PERFORMED ALIGNMENT ROAD TEST OK

WARRANTY

View our Sales & Service Specials
www.modernmazdadodge.com

Service & Parts Hours

Monday-Thursday 7:30 am ~ 6:00 pm
Friday 7:30 am ~ 5:00 pm
Saturday 8:00 am ~ 4:00 pm

CASH, CHECK, MC, VISA, AMEX,
DISCOVER CARDS ACCEPTED

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
	1		CC29-32-110A	GEAR, STEER	
			MC 1041		
	1		BR5V-32-600F	PUMP, NO. 1	
			MC1042		
	1		BP4L-32-47YM	PIPE	
	1		BP4L-32-688A	HOSE, SUCTI	
	4		9956-21-400	GASKET	
	1		BP4L-32-682B	HOSE, RETUR	
	2		0000-77-110E-01	TRANS. FLU	
	7		B092-51-833	RIVET	
					TOTAL - PARTS

WARRANTY

WARRANTY

WARRANTY

WARRANTY

WARRANTY

WARRANTY

WARRANTY

0.00

G.O.G. & SUPPLIES-----
FREIGHT (PARTS)

WARRANTY

0.00

JOB# 1 TOTALS-----
JOURNAL PREFIX MACS

0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----
TOWED IN

Please complete the survey you
may receive from the manufac-
turer. Your satisfaction is impor-
tant to us. Please contact us with
any concerns.

mazda



GOLD CUP
CERTIFIED DEALER

FIVE STAR



Customer's Always Come First!