



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
1-888-327-4236
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-APR-2009

Repository ☐

Reference No.
10264800

OWNER INFORMATION (Type or Print)

Name

Address

City POWELL

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 05/04/2009

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4S2DM58W214

Make
ISUZU

Model
RODEO LS

Model Year
2001

Date Purchased
09/2004

Dealer's Name and Telephone Number
COUGHLIN AUTOMOTIVE OF NEWARK (866) 270-0712

Engine: V6
No: Cylinders

Fuel Type:
GAS

Original Owner
☐

Dealer's City
NEWARK

State
OH

Zip Code
43055

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FWD

Multiple Failure:
FRAME & SUSPENSION

Incident Date(s)
05-APR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 022000 SUSPENSION: REAR

FRAME / STRUCTURE

Failure Mileage
118000

Failure Speed
25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 ISUZU RODEO. WHILE DRIVING APPROXIMATELY 25 MPH ON NORMAL ROAD CONDITIONS, THE VEHICLE AUTOMATICALLY PULLED TO THE RIGHT WITHOUT ASSISTANCE. THE CONTACT EXPERIENCED DIFFICULTY STEERING IN THE DESIRED DIRECTION. THE VEHICLE AND STEERING WHEEL MADE AN EXCESSIVELY LOUD GRINDING NOISE AND VIBRATION. THERE WERE NO WARNINGS PRIOR TO THE FAILURE. THE DRIVER PULLED OVER TO THE SIDE OF THE ROAD AND INSPECTED THE VEHICLE. HE OBSERVED COMPLETE DETACHMENT OF THE REAR PASSENGER STABILIZING ARM. THE VEHICLE WAS CAUTIOUSLY DRIVEN TO HIS RESIDENCE. THE VEHICLE IS CURRENTLY INOPERABLE AND HAS NOT BEEN REPAIRED. THE VIN WAS NOT ACCEPTED BY THE SYSTEM. THE FAILURE AND CURRENT MILEAGES WERE 118,000. VEHICLE HAS NOT BEEN DRIVEN.

FRAME IS TOO CORRODED TO ATTEMPT REPAIR. BRACKET WELD DOES NOT PENETRATE WIDTH OF METAL, AND FRAME IS ALSO CORRODED ON DRIVER'S SIDE. PHOTOS PROVIDED OF FRAME CORROSION. TRAILING ARM on

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.















































