



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

April 6, 2009

[REDACTED]  
Port Jefferson, NY [REDACTED]

NVS-216 et  
Ref. No. 10264549

Dear [REDACTED]:

Thank you for your correspondence dated January 31, 2009, concerning your model year (MY) 2008 Nissan Sentra. The New York Office of the Attorney General referred your correspondence to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). Your correspondence was received on March 30, 2009.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your letter you express dissatisfaction with the performance of your MY 2008 Nissan Sentra only achieving 16-18 mpg as opposed to the manufacturer's advertised 30 mpg. Please be advised that while NHTSA is responsible for establishing and amending corporate average fuel economy (CAFE) standards, automobile fuel consumption problems do not fall under our jurisdiction. If you have not done so, you may consider contacting the U.S. Environmental Protection Agency (EPA). You may contact the EPA by mail at: Environmental Protection Agency, Ariel Rios Building, 1200 Pennsylvania Avenue, NW, Mail Code 3213A, Washington, DC 20460, or by phone at: Region 2 Office 212-637-3660.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq> or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement