


changes are circled

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
	<p>Date Received 06-APR-2009</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10264233</p>	

**OWNER INFORMATION (Type or Print)**

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	OKLAHOMA CITY	State	OK	Zip Code	[REDACTED]
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.				Signature of Owner _____ Date ____/____/____	

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL21E58N [REDACTED]		Make NISSAN	Model ALTIMA	Model Year 2008
Date Purchased 8/2007	Dealer's Name and Telephone Number BOB HOWARD NISSAN		Engine: No: Cylinders 4	Fuel Type: gasoline
Original Owner <input checked="" type="checkbox"/>	Dealer's City OKLAHOMA CITY	State OK	Zip Code	
Transmission Type CUT	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 02-APR-2008

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE	Failure Mileage 15000	Failure Speed 60
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**  
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2008 NISSAN ALTIMA. WHILE DRIVING 60 MPH, THE CONTACT STRUCK DEBRIS ON THE ROADWAY. AS A RESULT, A PIECE OF METAL BECAME LODGED IN THE FUEL TANK AND WAS HANGING DOWN. THE FAILURE CAUSED A FUEL LEAK. THE VEHICLE WAS TOWED TO THE DEALER AND THEY ARE REPLACING THE FUEL TANK. THE DEALER STATED THAT WHATEVER HE STRUCK CAUSED GASOLINE TO LEAK FROM THE FUEL TANK. THE CONTACT STATED THAT THE FUEL TANK BEING SO LOW TO THE GROUND IS A SAFETY ISSUE. THE FAILURE MILEAGE WAS 1,5000.

location and lack of protection of the  
with gasoline streaming down the piece of metal. The 2 1/4" x 10 3/4" piece of metal (rounded on edge, not sharp) cut a 3 1/2" long hole in the fuel tank and lodged itself there. The metal protruded down 7" and made contact with the road surface (causing sparks?). The contact was unaware of any fuel leakage until other drivers honked and

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

informed him of the substantial fuel leak. After stopping, all fuel in the tank drained out (app. 12 gallons).

From: Data Quality <NHTSA>  
Sent: Thursday, April 23, 2009 9:07 AM  
To: Wells, Cynthia <NHTSA>  
Subject: FW: Edited Vehicle Owner's Questionnaire, ref. # 10264233

Attachments: 10264233 edited.jpg; Nissan fuel tank receipt001.jpg;  
Nissan fuel tank receipt002.jpg; pic04319.gif; pic00958.gif;  
pic05945.gif; EVOQ EMAIL RESPONSE.doc; 10264233.pdf

Mrs. Gina J. Rioux  
BLF Technologies Inc.  
on assignment with NHTSA, DOT  
gina.rioux@dot.gov  
202-366-6287, W48-209

-----Original Message-----

From: [REDACTED]  
Sent: Thursday, April 23, 2009 8:56 AM  
To: Data Quality <NHTSA>  
Subject: Edited Vehicle Owner's Questionnaire, ref. # 10264233

Attached immediately below are scanned copies of my repair receipt and the edited copy of my vehicle owner's questionnaire for references no. 10264233. At the very bottom is the original email message and attachments NHTSA sent to me.

Please let me know if you need anything else. Thank you.

[REDACTED]

(See attached file: 10264233 edited.jpg)(See attached file: Nissan fuel tank receipt001.jpg)(See attached file: Nissan fuel tank receipt002.jpg)  
(Embedded image moved to file: pic04319.gif)

(Embedded image moved to file: pic00958.gif)

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation

(Embedded image moved to file: pic05945.gif)

(See attached file: EVOQ EMAIL RESPONSE.doc)(See attached file:  
10264233.pdf)



# HUDIBURG NISSAN



MAIN LINE  
(405) 631-7771

200 E. I-240 Service Rd.  
Oklahoma City, OK 73143

DIRECT SERVICE  
(405) 634-8158



04011NICS227576

CELL: 210-3688

CUSTOMER NO. [REDACTED]	ADVISOR <b>KEN BURGER</b>	3082	TAG NO. 38.	INVOICE DATE <b>04/06/09</b>	INVOICE NO. <b>NICS227576</b>
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE <b>15,481</b>	COLOR <b>WHITE/</b>	STOCK NO.
<b>OKLAHOMA CITY, OK</b>	YEAR / MAKE / MODEL <b>08/NISSAN/ALTIMA/4 DOOR SEDAN</b>	DELIVERY DATE <b>08/22/07</b>		DELIVERY MILES	
[REDACTED]	VEHICLE I.D. NO. <b>1N4AL21E58N</b>	SELLING DEALER NO.		PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE <b>04/02/09</b>		
[REDACTED]	COMMENTS				

TOTALS

\*\*\*\*\*  
 \* MC VISA ( ) GMPP ( ) DISCOVER ( ) AMER. EXP ( ) \*  
 \* CASH ( ) CHECK ( ) CHECK NO. ( ) \*  
 \* CHARGE ( ) CONTROL NO. ( ) \*  
 \* CASHIER INITIALS *[Signature]* \*  
 \* THANK YOU FOR YOUR BUSINESS!!! \*  
 \*\*\*\*\*

TOTAL LABOR.... 236.23  
 TOTAL PARTS.... 435.44  
 TOTAL SUBLET.... 0.00  
 TOTAL G.O.G.... 3.60  
 TOTAL MISC CHG. 23.62  
 TOTAL MISC DISC -6.06  
 TOTAL TAX..... 38.75  
**TOTAL INVOICE \$ 731.58**



**\*SUPPLIES**-A token charge equivalent to 10% of the labor charge is included for supplies used on your vehicle. Maximum charge of \$25.00. Applicable supply items are: Nuts, bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

**DISCLAIMER OF WARRANTIES**  
 The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

CUSTOMER SIGNATURE

[Large area for customer signature]

CUSTOMER'S SIGNATURE

**HUDIBURG NISSAN**  
 I-240 & S. Shields  
 OKLAHOMA CITY, OK 73149  
 (405) 631-7771



MAIN LINE  
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	VEHICLE I.D. NO. <b>1 N 4 A L 2 1 E 5 8 N</b>			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	<b>04/02/09</b>	
	COMMENTS				

**LABOR & PARTS**

**J# 1 26NIZ FUEL AND EXHAUST TECH(S):436 203.14**  
C/STS ADVISE ON FUEL TANK LEAK  
FOUND PICE OF METAL POKED THRU FUEL TANK  
REPLACED FEUL TANK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	17202-ZN50A	TANK ASSY - FUE	403.15	403.15
JOB # 1	1	17342-7Y000	PACKING-FUEL GA	12.34	12.34
<b>JOB # 1 TOTAL PARTS</b>					<b>415.49</b>
<b>JOB # 1 TOTAL LABOR &amp; PARTS</b>					<b>618.63</b>

**J# 2 49NIZ CAMPAIGN TECH(S):436 WARRANTY**  
PB090 ALTIMA VARISTOR NTB08-095  
INSPECTED / OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
<b>JOB # 2 TOTAL PARTS</b>					<b>0.00</b>
<b>JOB # 2 TOTAL LABOR &amp; PARTS</b>					<b>0.00</b>

**J# 3 09NIZ SEAT AND TRIM TECH(S):436 WARRANTY**  
C/STS DRIVERS FRT SEAT TRACK SLOW TO MOVE FORWARD/ FEELS  
LIKE IT IS OFF SET/ NOT ON TRACK  
CHECKED WITH ANOTHER ALTIMA  
PERFORMED THE SAME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
<b>JOB # 3 TOTAL PARTS</b>					<b>0.00</b>
<b>JOB # 3 TOTAL LABOR &amp; PARTS</b>					<b>0.00</b>

**J# 4 20NIZ ENGINE COOLING TECH(S):436 WARRANTY**  
C/STS AFTER AFTER VEH HAS BEEN DRIVEN AND THEN PARKED  
CUST CAN SMELL COOLANT  
PERFORMED LEAK TEST/ PAST NO LEAKS  
COOLANT WAS FULL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
<b>JOB # 4 TOTAL PARTS</b>					<b>0.00</b>
<b>JOB # 4 TOTAL LABOR &amp; PARTS</b>					<b>0.00</b>

**J# 5 09NIZ-01 SEAT AND TRIM TECH(S):436 WARRANTY**  
C/STS A RATTLE NOISE UNDER PASS REAR SEAT-ADVISE  
NOTE DID NOT DRIVE VEH WITH CUST. DO TO FUEL LEAK  
FOUND TANK LID SUPPORT ROD RETAINNER KNOCKED OFF  
REINSTALLED RETAINNER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
<b>JOB # 5 TOTAL PARTS</b>					<b>0.00</b>
<b>JOB # 5 TOTAL LABOR &amp; PARTS</b>					<b>0.00</b>



**\*SUPPLIES**-A token charge equivalent to 10% of the labor charge is included for supplies used on your vehicle. Maximum charge of \$25.00. Applicable supply items are: Nuts, bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

**DISCLAIMER OF WARRANTIES**  
The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

CUSTOMER'S SIGNATURE

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