

 <b>DOT Auto Safety Hotline</b> U.S. Department of Transportation <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 01-APR-2009 Repository <input type="checkbox"/> Reference No. 10263883		
<b>OWNER INFORMATION (Type or Print)</b> Name [REDACTED] Address [REDACTED] City DELMAR (DEL MAR) State CA Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] E-mail Address [REDACTED] Evening Telephone Number [REDACTED]		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of a signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner [REDACTED] Date 4/6/09				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WDBNG70J3YA [REDACTED]		Make MERCEDES BENZ	Model S CLASS	Model Year 2000
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 01-MAR-2009
	<input type="checkbox"/> Cruise Control			
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Codes: 350000 EQUIPMENT, 138110 VISIBILITY: DEFROSTER/DEFOGGER SYSTEM: WINDSHIELD: BLOWER, 353600 EQUIPMENT: ELECTRICAL: AIR CONDITIONER			Failure Mileage 112000	Failure Speed 0
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:	
		<input type="checkbox"/> Prior Repair		
Tire Component Code			Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:		Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:		
Child Seat Component Code:		Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b>				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				
TL*THE CONTACT OWNS A 2000 MERCEDES BENZ S430. THE CONTACT STATED THAT THE DASHBOARD BECAME SO HOT THAT IT WAS DIFFICULT TO TOUCH. THE FOLLOWING DAY, THE BLOWER MOTOR IN THE VEHICLE STOPPED WORKING WHEN THE DRIVER ATTEMPTED TO ACTIVATE THE AIR CONDITIONER. THE MANUFACTURER STATED THAT THE PREVIOUS OWNER HAD THE VEHICLE REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER 00V141000 (EQUIPMENT:ELECTRICAL:AIR CONDITIONER) IN FEBRUARY OF 2005; THEREFORE, THEY WERE NOT RESPONSIBLE FOR THE REPAIR. THE CONTACT BELIEVES THAT THE RECALL SHOULD STILL BE VALID BECAUSE THE FAILURE HAS RECURRED. THE CURRENT AND FAILURE MILEAGES WERE 112,000. CONTACT BELIEVES THAT REPAIR WAS EITHER NOT DONE CORRECTLY, OR REPAIR WAS DONE WITH FAULTY PARTS. CONTACT BELIEVES RECALL SHOULD BE RE-OPENED AS A SECONDARY RECALL.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				