



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-APR-2009

Repository

Reference No.  
10263829

**OWNER INFORMATION (Type or Print)**

Name

Address

City EXELAND

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 4/20/09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTSX31P84E

Make FORD

Model F350

Model Year 2004

Date Purchased

Dealer's Name and Telephone Number

Chilson

800-372-0121

Engine:

No: Cylinders

8

Fuel Type:

Diesel

Original Owner

Dealer's City

Chippewa Falls

State WI

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Cruise Control

Manual 5 speed

01-JAN-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM

Failure Mileage  
40000

Failure Speed  
60

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 FORD F350. WHILE DRIVING AT HIGHWAY SPEEDS, THE VEHICLE WILL SPONTANEOUSLY DECELERATE FROM 60 MPH TO 15 MPH. IN ADDITION, THE ENGINE WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT TOOK THE VEHICLE TO A LOCAL REPAIR SHOP AND A MECHANIC STATED THAT THERE WAS EXCESSIVE CARBON IN THE ENGINE. THERE IS CURRENTLY NO REMEDY FOR THE FAILURE. THE ENGINE SIZE IS 6.0L V8. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 40,000 AND CURRENT MILEAGE WAS 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.