



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-MAR-2009

Repository ☐

Reference No.
10263708

OWNER INFORMATION (Type or Print)

Name

Address

City

MARIETTA

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3FAFP37N65R

Make
FORD

Model
FOCUS

Model Year
2005

Date Purchased

Dealer's Name and Telephone Number

Jim Tidwell Ford 770 427-5531

Engine:

No: Cylinders

Fuel Type:

Gas/Reg

Original Owner

Dealer's City

Kennesaw

State

GA

Zip Code

30144

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

2

Incident Date(s)

26-MAR-2009

Auto

☒ Cruise Control

Auto

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL

Failure Mileage
65000

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

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0

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FORD FOCUS. WHILE DRIVING C/VER 40 MPH, THE VEHICLE CRASHED HEAD-ON INTO ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED MINOR SHOULDER INJURIES. THE VEHICLE WAS TAKEN TO THE DEALER FOR REPAIRS. AFTER THE REPAIRS WERE PERFORMED, THE AIR BAG WARNING INDICATOR REMAINED ILLUMINATED ON THE INSTRUMENT PANEL. THE DEALER REPAIRED THE VEHICLE AGAIN AND THE INDICATOR WAS NO LONGER ILLUMINATED. ON A SEPARATE OCCASION, WHILE DRIVING LESS THAN 35 MPH, A VEHICLE PULLED OUT IN FRONT OF THE CONTACT AND THE TWO VEHICLES T-BONED WITH EACH OTHER. AGAIN, THE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED INJURIES TO THE HEAD, NECK, AND MIDDLE TO UPPER BACK AREA. SHE ALSO HAD PAIN IN HER CHEST. SHE WAS TRANSPORTED TO THE HOSPITAL FOR FURTHER ASSISTANCE. THE DEALER STATED THAT THE AIR BAGS SHOULD HAVE DEPLOYED AT THE TIME OF THE CRASH. THE FAILURE AND CURRENT MILEAGES WERE LESS THAN 65,000.

4/7/09

Include, if available: Police/Fire Department report, photos, and repair invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- * Jan 4-5-8 don't remember date. head-on collision with large pick-up ~~car~~ truck. Both traveling 40-45 mph on wet road. no deployment of air bags
- * March 26, 09 I t-bone another car traveling @ 30-35 mph per hour. no deployment of air bags.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NORTH METRO GA 300

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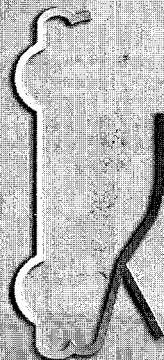
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov