



U.S. Department of Transportation
 2007 APR 16 PM 1:01
 National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 23-MAR-2009 Repository

Reference No. 10262762

OWNER INFORMATION (Type or Print)

Name _____
 Address _____
 City PEACHTREE CITY State GA Zip Cod _____

Daytime Telephone Number _____ E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 03/29/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNDMB233066 (SEE BELOW)
 Make KIA Model SEDONA Model Year 2006

Date Purchased APRIL 2007 Dealer's Name and Telephone Number CAROLINA KIA OF GREENSBORO (NC)
 Original Owner Dealer's City GREENSBORO State NC Zip Code 27401 Engine: No: Cylinders 6 Fuel Type: UNLD.

Transmission Type AUTO Antilock Brakes Cruise Control Powertrain Multiple Failure: YES 4 TIMES Incident Date(s) JULY 2008 (TWICE) 23 MAR-2009 (TWICE) 244

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 025000 ELECTRONIC STABILITY CONTROL - FOLLOWED BY LOSS OF ACCELERATOR Failure Mileage 39000 Failure Speed 75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make N/A Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
 Tire Component Code _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A Date Manufactured: _____ Model No./Name: _____
 Seat Type: N/A Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 KIA SEDONA. WHILE DRIVING 75 MPH, THE ESC INDICATOR ILLUMINATED AND THE ACCELERATOR FAILED ON THE VEHICLE. THE CONTACT ATTEMPTED TO PULL OVER AND THE VEHICLE DECELERATED. HE TURNED OFF THE VEHICLE AND RESTARTED IT, BUT THE FAILURE RECURRED AFTER DRIVING ONE MILE. THE DEALER STATED THAT THEY WOULD INSPECT THE VEHICLE AND RESET THE ESC COMPUTER UNDER WARRANTY. THE VEHICLE WAS REPAIRED TWICE, BUT THE FAILURE PERSISTS. THE CONTACT BELIEVES THIS IS A BIG SAFETY HAZARD. THE FAILURE MILEAGE WAS 39,000 AND CURRENT MILEAGE WAS 48,000.

I PURCHASED THE VAN IN NC. WE NOW LIVE IN GA. THE DEALER THERE IS KIA OF UNION CITY, 4084 JONESBORO RD, UNION CITY GA 30291 770-964-3454

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FIRST FAILURE WAS IN JULY OF 2008, REPAIRED & HAPPENED AGAIN NEXT DAY. REPAIRED SECOND TIME AND OK FOR EIGHT MONTHS. HAPPENED AGAIN FOR THIRD TIME WHILE MY WIFE WAS MAKING A LEFT TURN ACROSS TRAFFIC WITH OUR TWO DAUGHTERS IN VAN. VERY CLOSE TO BEING HIT IN THE SIDE AS VEHICLE STOPPED IN THE INTERSECTION. AFTER THIRD ATTEMPT TO REPAIR, I WAS DRIVING THE NEXT DAY ATTEMPTING TO MERGE ONTO HWY 85 (ATLANTA) AND THE ESC LIGHT CAME ON, ACCELERATOR FAILED AND AGAIN I WAS NEARLY HIT BY TRAFFIC TRYING TO GET THE VAN OFF THE ROAD. THIS IS A SERIOUS PROBLEM AND SOMEONE IS GOING TO GET KILLED IF KIA DOES NOT PROPERLY ADDRESS THIS ISSUE! I GET THE FEELING KIA IS ONLY TRYING TO PATCH THIS UP UNTIL MY WARRANTY EXPIRES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

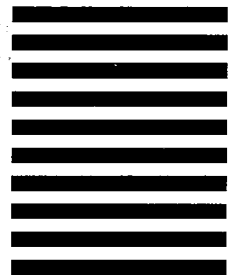


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

