



DEC

8 2009

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-MAR-2009

Repository ☐Reference No.
10262559

OWNER INFORMATION (Type or Print)

Name

Address

City

BLOOMINGTON

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an answer, we will provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/22/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4HR54K84U

Make

BUICK

Model

LESABRE

Model Year

2004

Date Purchased

6-2004

Dealer's Name and Telephone Number

CURRY BUICK

Engine:

No: Cylinders 6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

BLOOMINGTON

State

IN

Zip Code

47401

Transmission Type

AUTO

☒ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

10-JUN-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 330000 INTERIOR LIGHTING, 110000 ELECTRICAL SYSTEM

INST. CLUSTER LIGHTS
2 INITIAL, 5 OR 6 NOW \$369.00

Failure Mileage

44000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 BUICK LESABRE. THE CONTACT STATED THAT THE INSTRUMENT PANEL LIGHTING AND TAIL LIGHTS FAIL CONSTANTLY. AS A RESULT, VISIBILITY IS SIGNIFICANTLY REDUCED. THE DEALER STATED THAT HE WOULD HAVE TO REPLACE THE INSTRUMENT CLUSTER AT THE COST OF \$369. AS OF MARCH 20, 2009, THE VEHICLE HAS NOT BEEN REPAIRED. THE MANUFACTURER DID NOT ASSIST. THE FAILURE MILEAGE WAS 44,000 AND CURRENT MILEAGE WAS 51,000.

\$369.00 ÷ 5 Bulb = 73.80 AVG. COST PER LIGHT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**CURRY AUTO CENTER, INC.**

Buick-Cadillac Boulevard
Bloomington, Indiana 47401
(812) 339-2227 • 1-800-926-0555
Fax: (812) 332-8203
www.currybuick.com



SERVICE DEPARTMENT HOURS
7:00 a.m. to 5:30 p.m.
Monday - Friday
8:00 a.m. to Noon - Saturday

ROD - Date	ROD - Mileage
3/19/09	608056
ROD - Date	ROD - Mileage
3/19/09	Pre-Invc
ROD - Date	ROD - Mileage
51695	
Service Advisor Name	
ROBERT MARTIN/504*W	

BLOOMINGTON, IN		1G4HR54K84U		6/25/04
2004	BUICK	LESABRE	4DR LTD SDN	WHITE GOLD
40230				991DDD5

#1 - 03BU: BODY ELECTRICAL
1/2 OF FUEL GUAGE ALL OF TEMP GUAGE AND RPM
RIGHT OF SPEEDO ABOVE 100 MPH ON GUAGE NOT
LIGHTING UP
Caused by NOT LIGHTING UP
Work performed by JEFFREY JEROME (583)
PART #25735403 EST \$368.67 1.5
Sub Total: Labor: .00 Parts:.00 Total: .00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Dealer not responsible for unavailability of parts or delays in parts shipments beyond dealers control. I understand that CURRY BUICK CADILLAC PONTIAC GMC TRUCK, INC. is not responsible against loss occasioned theft, accident, fire or vandalism while the property remains with the dealer. Customer states no articles of personal property have been left in the vehicle, and the dealer is not responsible for inspection therefor. Storage will be charged 48 hours after repairs are completed. Permission is granted to retain possession of the vehicle until all rental charges are paid.

DISCLAIMER OF WARRANTIES. Any warranties on the items sold hereby are those of the manufacturer only. CURRY BUICK CADILLAC PONTIAC GMC TRUCK, INC. makes no warranties, including NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE in the sale of parts or other items.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	