



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-MAR-2009

Repository ☐

Reference No.
10262535

OWNER INFORMATION (Type or Print)

Name

Address

City

MCARTHUR

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/20/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1BAKDCPA99F

Make

BLUE BIRD

Model

VISION

Model Year

2009

Date Purchased

2-28-08

Dealer's Name and Telephone Number

A-Z Bus Sales (916) 391-1092

Engine: *ISB*

Fuel Type:

No: Cylinders *6*

Diesel

Original Owner

☒

Dealer's City

Sacramento

State

CA

Zip Code

95823

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Commons

Multiple Failure:

Yes

Incident Date(s)

~~19 JAN 2009~~

Ongoing

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

6910

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2009 BLUE BIRD VISION SCHOOL BUS. WHILE DRIVING APPROXIMATELY 50 MPH WITH THE CRUISE CONTROL ACTIVATED, THE DRIVER OBSERVED THAT WHENEVER THE DECREASE CONTROL MODE WAS SELECTED THERE WAS AN INCREASE IN THE ENGINE SET CRUISING SPEED. THE DECREASE SELECTION RESPONSE FAILURE OCCURRED CONTINUOUSLY AND WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSTIC TESTING AND THEY STATED THAT THERE WAS NO DEFECT. THE FAILURE MILEAGE WAS 6,910 AND CURRENT MILEAGE WAS 29,047.

2934

7483

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Steering Column

The Steering Column of the VISION is a design new to Blue Bird school buses, providing easy adjustment and greater range.

Steering Wheel Position

A foot pedal left of the service brake pedal releases the column so it can be adjusted with both hands on the wheel. The position is not limited to a small number of detents. Releasing the pedal clamps the column securely at its position anywhere within its travel range.

Left Switch Stalk

The left stalk controls turn signals, high / low beam, and also contains the cruise control switches.

Right Switch Stalk

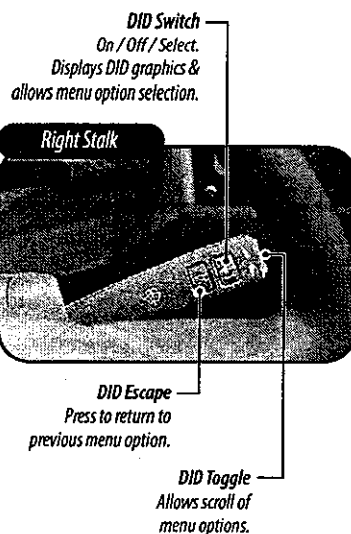
The right stalk controls windshield wipers and washers. It also contains switches which are used to communicate with the DID (Driver Information Display) of the instrument panel. The DID provides graphic information to the driver as well as diagnostic information for qualified service technicians.

Cruise Control

The Cruise Control is provided to improve fuel economy and lessen driver fatigue during long periods of uniform speed travel. To operate the Cruise Control:

1. Attain the desired speed in the normal manner, with the foot-operated accelerator.
2. Press the "On-Off" slider switch toward the left (On) to activate the system at the current speed.
3. Press the + or - buttons on the end of the stalk to incrementally adjust speed. To make larger speed adjustments, release the cruise control by tapping the brake, and then use the throttle to reach the desired speed. Then again press the slider toward the left.
4. To momentarily deactivate the cruise feature, press the brake pedal. This will disengage the cruise control and begin to apply brakes.
5. When you wish to again use the cruise control feature, press the slider switch toward the left to Resume the previously set cruise speed.

If the ignition is switched off, or if the Cruise Control slider switch is pressed toward the right (Off), the cruise control is deactivated.



will only increase speed

A-Z BUS SALES
DEPT 1135
LOS ANGELES, CA 90084
951-781-7188

** DUPLICATE INVOICE REPRINTED **

Order No. DW32610
Invoice Date 12/28/08

WORK ORDER INVOICE
Customer Copy

Page 1
Time 13:41:53

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BURNERY,

CA

F155068

Unit 18

Reading In 4514 O

Open Dt 5/28/08

DELIVERY 2/28/08

PO# NO

GVW

SW#

965

2009 BB VISION

License

Reading Out

DELIVERY 2676

Terms

AR ACCT

Cust# FA215

***** WE APPRECIATE YOUR BUSINESS *****

Seg Description	Labor	Parts	Misc.	Total
01 CRUISE CONTROL	260.00	.00	.00	260.00
TOTALS	260.00	.00	.00	260.00

Tax I.D.:

MISCELLANEOUS SUPPLIES :

15.60

Sales Tax :

1.21

*** PAY THIS AMOUNT ***

Customer Total

276.81

01 CRUISE CONTROL

Code: AZS RET MISC

SW#

965 Markeise Lacy

CUST SAYS WHEN HIT THE-BUTTON UNIT GOES FASTER
CUST COULD NOT CONNECT TO ECM ON HIS COMPUTER

*

TEST DROVE @ HIGHWAY SPEEDS. LET BUS DOWNSHIFT
DOWNSHIFTED CORRECTLY, DROVE BUS IN DRIVE AS
WELL AS IN OVERDRIVE.

VERIFIED CONCERN. CHECKED PROGRAMMING IN
CUMMINS ECU. FOUND OK. CHECKED WIRING.

OK. CALLED BLUE BIRD REP, SAID NORMAL
OPERATION. NO REPAIR, NOT WARRANTABLE

LABOR CHARGED:

Labor
Amount
260.00

TOTAL PARTS .00
SEGMENT SUBTOTAL 260.00

***** PAY THIS AMOUNT *****

CUSTOMER TOTAL

276.81

PAST DUE