



U.S. Department of Justice
Office of Consumer Litigation
Civil Division

2009 MAR 17 PM 3:57 Washington, DC 20530

March 3, 2009

[REDACTED]
Boca Raton, FL [REDACTED]

CL-10262329-1395

Re: Mitsubishi Recall

Dear [REDACTED]

This letter is in reply to your correspondence to the Attorney General which was referred to this Office for consideration and response. Your electronic mail, dated February 11, 2009, concerns the recall on your 2003 Mitsubishi Lancer. You state that Mitsubishi recalled the catalytic converter for your vehicle, but that you were not notified about the recall at that time. You also state that Mitsubishi has suggested that there is some confusion on their part as to whether or not their records accurately reflect the fact that your vehicle has not received this recall.

Since your inquiry relates to a matter involving questions that do not come within the immediate jurisdiction of this Department, I am forwarding your letter to the National Highway Traffic Safety Administration (NHTSA) for further consideration.

According to NHTSA's website, The Office of Defects Investigation (ODI) is an office within the NHTSA that conducts defect investigations and administers safety recalls to support the NHTSA's mission to improve safety on our Nation's highways. NHTSA is authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when ODI investigations indicate that they contain serious safety defects in their design, construction, or performance. ODI also monitors the adequacy of manufacturers' recall campaigns.

For future reference, ODI maintains a website dedicated to recalls. If desired, you can sign up to receive notifications regarding any future vehicle recalls at: <http://www.recalls.gov/>.

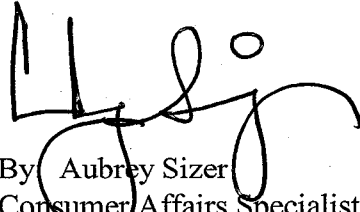
If you have not yet done so, you may wish to consult a private attorney who could advise you of your rights and any remedies that may be available to you.

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3:57
3/17/09
NJ

I hope this is of assistance to you. Thank you for contacting the Department of Justice.

Sincerely yours,

Kenneth L. Jost
Deputy Director
Office of Consumer Litigation
Civil Division


By Aubrey Sizer
Consumer Affairs Specialist

✓ cc: NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Toll-Free: 1-888-327-4236
Hearing Impaired (TTY): 1-800-424-9153

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From:

Sent: Wed 2/11/2009 11:45 AM

To: ASKDOJ

Cc:

Subject: USDOJ Comments

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I am writing this to inquire as to my rights. I purchased a 2003 Mitsubishi Lancer approximately 4 or 5 years ago. In December 2005, Mitsubishi recalled the catalytic converter part to my vehicle to which I was not notified at that time. Recently, I have had some work done to my car and my mechanic advised me that this part needs to be replaced and he advised me as to the recall in January 2009. I contacted Mitsubishi's corporate office and was advised the reason that I was not notified was due to the fact I was not in their system. I immediately gave them all of my contact information for the future and was told that this is an open recall and the catalytic converter will be replaced under the recall as it has not been done. On Saturday, February 7, 2009, I took it into the dealership. The other two recalls that were on the car were taken care of but was told that regarding my catalytic converter, they would need to see if my service engine soon light came on and if it was the code P0421, then they would have to go through the factory rep to see if it could be replaced under the recall due to the mileage (my car currently has over 109,000 miles on it and the recall says that it will only replace it up to 100,00 miles). This was brought to the corporate office's attention during my first telephone call to them and was told that mileage is nothing to worry about as it is an open recall.

When I called Mitsubishi's corporate office back this past Monday, I was told that the catalytic converter was replaced back in June 2008. I know that this was not done as I owned the vehicle at that time and was not aware of the recall. This could be an inadvertent error on the part of Mitsubishi and am currently working with a case manager at their corporate office to try and get this resolved. But I would like to know what my right's are with this.

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Thank you for your time.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Boca Raton, Florida [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]