U.S. Department of Transportation
National Highway Traffic Safety Administration

2009 APR 23 PM 1:57

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
16-MAR-2009	Reference No. 10261974

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address			
City: OAK CREEK	State: WI	Zip Code:	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 3/19/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
5N1AR18W95C	NISSAN	PATHFINDER	2005

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
2005	Rosen Nissan 414-282-9300	No: Cylinders	
Original Owner ☒	Dealer's City: Milwaukee	State: WI	Zip Code: 53221

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes ☒ Cruise Control			10-FEB-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 080000 FUEL SYSTEM, DIESEL, 060000 ENGINE AND ENGINE COOLING	Failure Mileage	Failure Speed
	53987	20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN PATHFINDER. WHILE DRIVING 20 MPH, THE CONTACT NOTICED THAT THE FUEL GAUGE INDICATOR ILLUMINATED, WHICH MEANT THAT THERE WAS NO GASOLINE IN THE TANK. HOWEVER, SHE HAD RECENTLY FILLED UP THE VEHICLE WITH FUEL. THE VEHICLE WAS TAKEN TO A LOCAL REPAIR SHOP AND IT WAS DETERMINED THAT THE FUEL SENSOR FAILED. THE FUEL SYSTEM SENSOR WAS RESET. A COUPLE OF WEEKS LATER, WHILE ACCELERATING FROM A STOP, THE VEHICLE SHUT OFF. THE CONTACT WAS ABLE TO SHIFT INTO PARK AND RESTART THE VEHICLE. WHEN THE VEHICLE WAS RESTARTED, THE CONTACT NOTICED THAT THE SERVICE ENGINE INDICATOR WAS ILLUMINATED. THE VEHICLE HAS NOT BEEN INSPECTED BY A TECHNICIAN TO DETERMINE THE CAUSE OF THE FAILURE. THE MANUFACTURER WOULD NOT PROVIDE COMPENSATION BECAUSE THERE WERE NO RECALLS AVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE 53,987.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Fuel level sensor failed several times. Vehicle shut off while I was accelerating after a stop at a red light, and service engine soon light came on.

ATTACH ADDITIONAL SHEETS IF NECESSARY

MILWAUKEE WI 532

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"THE U.S. DEPT. OF READ, THINK, SPEAK AND WRITE." John Adams, 1765 powerofthepen.com

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation

National Highway Traffic Safety Administration

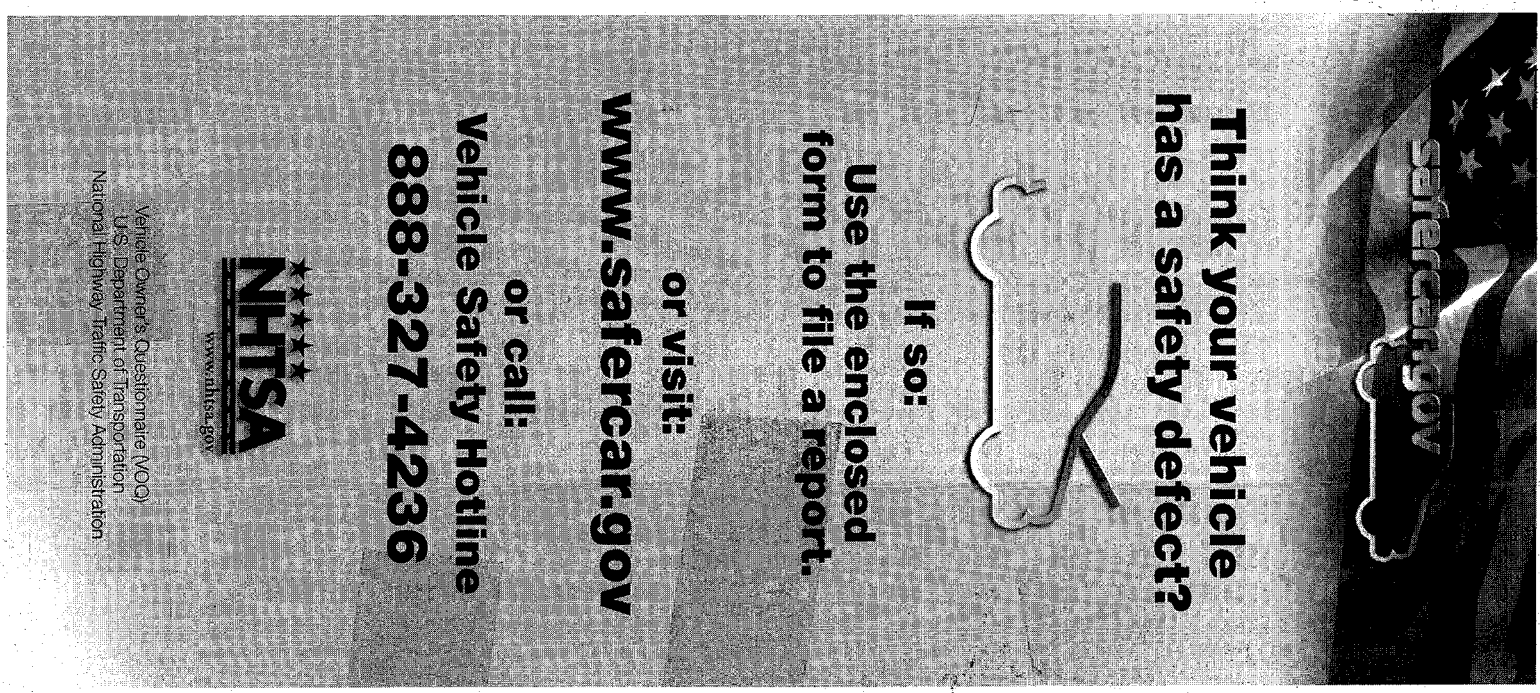
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
20077+3382



FRANKLIN AUTOMOTIVE & RESTORATION

Invoice

Date	Invoice #
3/22/2009	A5845

Phone: (414) 761-0500 Fax: (414) 761-0185
3012 W. Ryan Road • Franklin, WI 53132

Bill To

Ochs Auto Body, Wi 761-3146
Larry Rick

P.O. No.	YEAR	MAKE - MODEL	ENGINE	MILEAGE	VIN NUMBER	LICENSE PLATE	UNIT #
	2005	Nissan Pathfinder	4.0	54028	5C		

Description	V	Qty	Rate	Amount
Accelerator Pedal Sensor Assembly	DR		164.00	164.00
Computer Scan & Test			84.00	84.00
Labor R&R Sensor & Retest			80.00	80.00
Fuel Sensor still will need to be replaced				

Subtotal	$328.00
Sales Tax (0.0%)	$0.00
Total	$328.00
Payments/Credits	$0.00
Balance Due	$328.00

CUSTOMER AUTHORIZATION

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis.Adm.Cod, administered by the Bureau of Consumer Protection, Wisconsin Dept.of Agriculture, Trade and Consumer Protectoin, P.O. Box 8911, Madison, Wisconsin 53708-8911.
Having authority to do so, I hereby order the above products and services, parts and labor and grant permission to you and/or your employees to operate the vehicle described for the purpose of testing and/or inspection. It is understood the final invoiced price on estimates exceeding $100.00 will not exceed the estimate by more than 10% without my approval. I agree to pay cash when the work is completed or to pay on other terms satisfactory to you. Until paid in full, the amount owing on this work shall constitute a lien on the motor vehicle. If collection is made by suit or otherwise, I agree to pay storage and collection and reasonable attorney's fees.

CUSTOMER SIGNATUR