



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 13-MAR-2009
Repository:
Reference No.: 10261746

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: CENTREVILLE State: IL Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GNET16S256 [REDACTED]
Make: CHEVROLET Model: TRAILBLAZER Model Year: 2005
Date Purchased: _____ Dealer's Name and Telephone Number: Bob Beckland (618) 332-2277 Engine: _____ Fuel Type: _____
Original Owner: Dealer's City: _____ State: _____ Zip Code: _____ No. of Cylinders: 6 Reg. _____
Transmission Type: 4spd AUTO Antilock Brakes Powertrain: _____ Multiple Failure: _____ Incident Date(s): 12-SEP-2008
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 070000 FUEL SYSTEM, GASOLINE, 101000 POWER TRAIN: CLUTCH ASSEMBLY
Failure Mileage: 76000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 CHEVROLET TRAILBLAZER. THE CONTACT STATED THAT THE IGNITION SWITCH FAILED IN HIS VEHICLE AND WAS REPLACED BY THE DEALER. THE RESISTANCE PIG TAIL (WIRING HARNESS), THE FUEL PUMP MODULE, AND THE CLUTCH ALSO FAILED; HOWEVER, THE DEALER STATED THAT THE CONTACT MUST PAY FOR THE REPAIRS. THE DEALER STATED THAT THERE WERE NO RECALLS FOR THE VEHICLE AND IT CANNOT BE REPAIRED FOR FREE. THE FAILURE MILEAGE WAS 76,000.

Included Invoice: [REDACTED] ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Bob Brockland Pontiac-Buick-GMC, Inc.
 1699 Pontiac Drive • Cahokia, IL 62206
 (618) 332-2277 • (314) 621-2331
 www.brockland.com



Li Z *21856* *Aug 21-07*
866-790-5700

CUSTOMER NO. 28666	ADVISOR PAUL TISSIER	TAG NO. 88 791	INVOICE DATE 08/21/07	INVOICE NO. PNC5245351
[REDACTED]	LABOR RATE 98.00	LICENSE NO.	MILEAGE 52,144	COLOR SILVER/
CENTREVILLE, IL	YEAR/MAKE/MODEL 05/CHEVROLET TRUCK/4WD/TRAILBLAZER	DELIVERY DATE 07/28/05	DELIVERY MILES 10,179	
	VEHICLE I.D. NO. IGNET16S256	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/20/07	
	COMMENTS			MO: 52145

LABOR & PARTS

1 20GCZ **ENG ELECTRICAL** **UNITS: 2-20 TECH(S):169** **215.60**

WONT START
 SCANNED FOR CODES NONE STORED
 CHECKED IGNITION VOLTAGE NO VOLTAGE TO UNDER HOOD FUSE BLOCK
 FOR IGNITION OR CRANK FUSES
 REPLACED IGNITION SWITCH

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	15242754	SWITCH 2.188	39.72	39.72
				JOB # 1 TOTAL PARTS	39.72
				JOB # 1 TOTAL LABOR & PARTS	255.32

MISC	CODE	DESCRIPTION	CONTROL NO.	
JOB # A	HW	ENVIRONMENTAL RECYCLING FEE		1.00
JOB # A	SS	5% LABOR FOR SHOP SUPPLIES		5.00
TOTAL - MISC				6.00

DISCLAIMER OF WARRANTIES
 THE SELLER, BOB BROCKLAND PONTIAC, BUICK, GMC, INC., HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AND BOB BROCKLAND PONTIAC, BUICK, GMC, INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

TOTALS

BUICK IS HERE !!!
 THANK YOU FOR YOUR PAST AND CONTINUED SUPPORT

*CASH	CHECK#	*
*CREDIT CARD	M/C VISA DISC AMEX GW	*
*CHARGE A/R	CUST#	AMT
*CASHIER	DATE	

 YOU MAY RECEIVE A QUESTIONNAIRE OR A PHONE CALL WITHIN THE NEXT FEW WEEKS. IF YOU FEEL FOR ANY REASON THAT YOU CANNOT ANSWER "COMPLETELY SATISFIED" PLEASE SEE OR CALL OUR SERVICE MANAGER-PAUL TISSIER

TOTAL LABOR	215.60
TOTAL PARTS	39.72
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	6.00
TOTAL MISC DISC	0.00
TOTAL TAX	3.52
TOTAL INVOICE \$	264.84

Service Department Hours
 Mon - Fri 7:00 A.M. - 5:00 P.M.
 Call for an appointment today!
 (618) 332-CARS(2277) (314) 621-2331
 FAX (618) 332-2818

CUSTOMER SIGNATURE

Reynolds and Reynolds ERANTINVE CC688617 Q (07/06)

J.B.'S AUTOMOTIVE REPAIR
 2108 Camp Jackson Rd
 Cahokia, IL 62206
 Phone (618) 337-2800

AUTO REPAIR ORDER

NAME: [REDACTED]
 ADDRESS: [REDACTED]
 CITY, STATE: [REDACTED]

QUAN.	PART NO.	NAME OF PART	PRICE	CUSTOMER'S INFORMATION			
				DATE	CUSTOMER'S ORDER NO.	WHEN PROMISED	PHONE
1	new	water pump	74.89	22 Jan 07			
1	new	idler pulley	25.75	05 Trailblazer 42L			
1	new	Serpentine belt	40.98				WRITTEN BY KB
1 gal		Antifreeze	12.50				
				<input type="checkbox"/> LUBE <input type="checkbox"/> OIL CHANGE <input type="checkbox"/> FLUSH TRANS. <input type="checkbox"/> FLUSH DIFF. <input type="checkbox"/> WASH <input type="checkbox"/> POLISH			
				R&R water pump, pulley, and serpentine belt (3.5)			
				Thank you for choosing J.B.'s Automotive. We appreciate you and your continued patronage. <i>J.B. Automotive</i>			
				GAS, OIL & GREASE		ACCESSORIES	
				LABOR ONLY 3.5		277.50	
TOTAL PARTS 154.12				PARTS		154.12	
MECHANICS RECOMMENDATIONS				GAS, OIL, & GREASE		MISC. MERCHANDISE	
Chris				SUBLET REPAIRS		SHOP SUPPLY 10.00	
				TAX		12.10	
ESTIMATE AMOUNT • PARTS & LABOR				TOTAL		\$ 393.72	

paid 1/23/08
 CHECK # 3838

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TEARDOWN ESTIMATE - I UNDERSTAND THAT MY CAR WILL BE REASSEMBLED WITHIN _____ DAYS OF THE DATE SHOWN IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED.

1. I request an estimate in writing before you begin repairs.
2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
3. I do not want an estimate.

adams GT3870

AUTO REPAIR ORDER

NOT sure on mile ~~some~~
 it was About 57,000 mi.

File:Chevrolet-TrailBlazers.jpg

From Wikipedia, the free encyclopedia

- File
- File history
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PANEL AT TOP BROKE
LOSS ABOUT 3" SPACE



Size of this preview: 800 × 447 pixels

Full resolution (1,548 × 864 pixels, file size: 105 KB, MIME type: image/jpeg)

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Summary

Description

Chevrolet TrailBlazer EXT (left) and regular-length Chevrolet TrailBlazer (right). Note the height difference. Photographed in USA.

Source

Own work

Date

2/19/07

Author

IFCAR