



U.S. Department
of Transportation
2009 APR -1 PM 2:50
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-MAR-2009

Repository ☐

Reference No.
10261650

OWNER INFORMATION (Type or Print)

Name

Address

City OMAHA

State NE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 3/22/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTSX31F12E

Make
FORD

Model
F-350 SD

Model Year
2002

Date Purchased
10-15-09

Dealer's Name and Telephone Number
Woodhouse Ford Blair NE

Engine:
No: Cylinders
8

Fuel Type:
Diesel

Original Owner
☐

Dealer's City
Blair NE

State
NE

Zip Code

Transmission Type
Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain Turbo

Diesel

Multiple Failure:

yes

Incident Date(s)

16-OCT-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, 980000 UNKNOWN OR OTHER

Failure Mileage
140000

Failure Speed
60 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD F-350 SD. WHILE DRIVING BETWEEN 60-65 MPH ON NORMAL ROAD CONDITIONS, THE CONTACT DEPRESSED THE ACCELERATOR PEDAL AND THE VEHICLE VIBRATED VIOLENTLY. THE AIR BAG WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL AND REMAINED LIT UNTIL THE ENGINE WAS TURNED OFF. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR REPAIR. ON TWO SEPARATE OCCASIONS, THE VEHICLE WAS TAKEN BACK TO THE AUTHORIZED DEALER FOR THE IDENTICAL FAILURE, BUT WITH NO RESOLUTIONS. RECENTLY, THE VEHICLE TURNED ONTO TWO WHEELS AFTER EXHIBITING THE VIOLENT VIBRATION. A POLICE REPORT WAS FILED AND THE DRIVER SUSTAINED MINOR INJURIES. THE VEHICLE WAS TOWED AND COMPLETELY DESTROYED. THE CAUSE OF FAILURE HAS NOT BEEN DETERMINED AT THIS TIME. THE FAILURE MILEAGE WAS 140,000 AND THE CURRENT MILEAGE WAS UNKNOWN.

called Iowa State Patrol & made sure no other car were
Involved trooper said no reports

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.