



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-MAR-2009

Repository ☐

Reference No.

10261619

OWNER INFORMATION (Type or Print)

Name

Address

City

HERDON

State

VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WYUHL63B61E

Make

VOLKSWAGEN

Model

PASSAT

Model Year

2001

Date Purchased

9-23-2000

Dealer's Name and Telephone Number

Farrish (out of business)

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Manassas

State

VA

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

24-FEB-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM

Under body heat shield + fuel system components

Failure Mileage

101803

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 VOLKSWAGEN PASSAT. THE CONTACT RECEIVED A RECALL NOTICE REGARDING THE R5 RECALL CAMPAIGN. SHE WAS UNABLE TO LOCATE THE NHTSA CAMPAIGN ID NUMBER ONLINE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR REPAIR. THE TECHNICIAN STATED THAT THE CATALYTIC CONVERTER FLEX PIPE MUST BE DISENGAGED TO PERFORM THE RECALL REPAIR. IF ANY DAMAGES OCCUR DURING THE DETACHMENT OF THE COMPONENT, THE CONTACT WOULD BE RESPONSIBLE FOR THE EXPENSE. THE CONTACT WAS DISPLEASED TO KNOW THAT THE RECALL REMEDY COULD POSSIBLY BE EXPENSIVE. THE VIN WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 101,803.

Recall # 26E5/R5. I need to have the recall work done. I can smell gas when I use the car. Having the work done could cost me at least \$3,300.00.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.