



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

11-MAR-2009

Reference No.

10261514

OWNER INFORMATION (Type or Print)

Name

Address

City

TOLEDO

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDKB20U373

Make

TOYOTA

Model

PRIUS

Model Year

2007

Date Purchased

FEB 2007

Dealer's Name and Telephone Number

ROVEN TOYOTA 419-893-5000

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

TOLEDO

State

OH

Zip Code

43623

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

BOTH HEAD LAMPS

Incident Date(s)

08-JUN-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING

Failure Mileage

35000

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA PRIUS. WHILE DRIVING BETWEEN 45-50 MPH ON NORMAL ROAD CONDITIONS AT NIGHT, THE LOW BEAM HEADLIGHTS WERE ACTIVATED. SUDDENLY, THE PASSENGER SIDE HEADLIGHT FAILED WITHOUT WARNING AND DECREASED VISIBILITY. IN ADDITION, THE DRIVER'S SIDE HEADLIGHT WAS NONFUNCTIONAL. THE FAILURES OCCUR SPORADICALLY. THE VEHICLE WAS TAKEN TO THE AUTHORIZED DEALER FOR DIAGNOSTIC TESTING, BUT THEY COULD NOT DUPLICATE THE FAILURE. THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT WAS CONCERNED OF THE SAFETY RISK INVOLVED. THE FAILURE MILEAGE WAS 35,000 AND CURRENT MILEAGE WAS 64,000.

BOTH HEADLIGHTS KEEP GOING OUT!
I HAVE TO TURN THE SWITCH OFF THEN ON, THEN
THEY WILL WORK FOR A BIT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.