



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-FEB-2009

Repository ☐

Reference No.

10260036

OWNER INFORMATION (Type or Print)

Name

Address

City

BROOKLYN

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/7/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN8AZ08W23W

Make

NISSAN

Model

MURANO

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Automatic

☒ Cruise Control

Stop on
Intersection and
on Highway

23-FEB-2009 - 27/FEB-09

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 110000 ELECTRICAL SYSTEM

1-23731-AL61A CAMSHAFT P
1-23731-6790B SENSOR A SM

Failure Mileage

41000

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Good year

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN MURANO. WHILE DRIVING APPROXIMATELY 40 TO 50 MPH, THE VEHICLE SHUT OFF WITHOUT WARNING. THE CHECK ENGINE INDICATOR ILLUMINATED AFTER THE FAILURE OCCURRED. THE VEHICLE SHUT OFF A TOTAL OF FOUR TIMES, BUT WAS ABLE TO BE RESTARTED. THE CONTACT TOOK THE VEHICLE TO THE REPAIR SHOP FOR A DIAGNOSIS AND THE CAMSHAFT POSITION SENSOR WAS INITIALLY DETERMINED TO BE THE CAUSE OF THE FAILURE. THE MECHANIC THEN STATED THAT IF THE CAMSHAFT POSITION SENSOR WAS REPLACED, IT WOULD NOT CORRECT THE FAILURE. THE CONTACT WAS INFORMED THAT THE REAL ISSUE WAS WITH THE COMPUTER AND ELECTRICAL SYSTEM IN THE VEHICLE. HE WAS ADVISED TO TAKE THE VEHICLE TO THE DEALER FOR A DIAGNOSIS. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 03V455000 (ENGINE AND ENGINE COOLING). THE CONTACT WILL TAKE THE VEHICLE TO THE DEALER TO BE DIAGNOSED. THE CURRENT AND FAILURE MILEAGES WERE 41,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

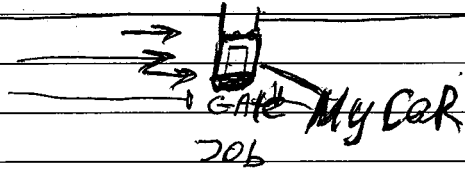
ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

car suddenly stall on the intersection, and on the highway.

1st time - suddenly stop on intersection. I had 4 co-workers and 3 cars stop right just ~~from~~ on left side of my car, because my car overlap the road drive. Thank GOD, nobody hit my car.



ATTACH ADDITIONAL SHEETS IF NECESSARY



Brooklyn

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U.S. Department
of Transportation

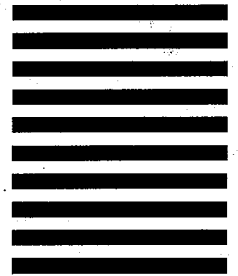
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
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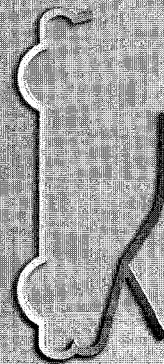
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

