



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Date Received

Repository

25-FEB-2009

Reference No.
10259959

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Address [REDACTED]

Evening Telephone Number [REDACTED]

City NEW ORLEANS

State LA

Zip Code [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature, please print the name or address to the vehicle manufacturer.
Signature of Owner [REDACTED]

YES
Date 5-5-2009

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GNEC16ZXSJ [REDACTED]

Make CHEVROLET

Model SUBURBAN 1500

Model Year 2005

Date Purchased 10-2-2008

Dealer's Name and Telephone Number BRIAN HARRIS CHEVROLET

Engine: No: Cylinders 8

Fuel Type: Premium

Original Owner

Dealer's City BATON ROUGE, LA

State LA Zip Code 70819

Transmission Type Automatic

Antilock Brakes
 Cruise Control

Powertrain

Multiple Failure:

Incident Date(s) 10-OCT-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage 80000

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Firestone

Tire Model (Name or Number) WILDERNESS LE

Tire Size (Example: P215/65R15) 265-70R16 1115

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Yes No

Yes No

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 CHEVROLET SUBURBAN 1500. UPON PURCHASING THE VEHICLE IN OCTOBER OF 2008, THE AIR BAG WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE DEALER FAILED TO REPAIR THE AIR BAGS AT THE TIME OF PURCHASE. THE CONTACT COULD NOT HAVE THE VEHICLE REGISTERED IN THE STATE OF TEXAS WITH THE WARNING INDICATOR ILLUMINATED. THE DEALER DENIED ALL LIABILITY FOR THE REPAIRS TO THE AIR BAG. THE FAILURE MILEAGE WAS 80,000 AND CURRENT MILEAGE WAS 85,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This car have 26 points Inseption but the Air bag
wasn't service And it will not pass the brake
tag Inseption And it's UNSAFE for my family & myself.

Also the public!!!

Why should KATRINA victims be victims of this
type?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



NEW ORLEANS LA 701

MAY 2005 1:00 PM #1

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

