



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-FEB-2009

Repository ☐

Reference No.
10259686

OWNER INFORMATION (Type or Print)

Name

Address

City

BECKLEY

State

WV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEK14V23Z

Make

CHEVROLET

Model

1500

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Lewis Chevrolet 304-237-1555

Engine:

No: Cylinders

8

Fuel Type:

gas

Original Owner

☐

Dealer's City

Beckley WV

State

WV

Zip Code

25801

Transmission Type

Manual

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4-wheel drive

Multiple Failure:

parking brake

Incident Date(s)

23-FEB-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Manual parking brake

Failure Mileage

250000

Failure Speed

40 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CHEVROLET K1500. THE CONTACT STATED THAT THE VEHICLE WAS PARKED ON AN INCLINE IN HIS CARPORT WITH THE EMERGENCY BRAKE ACTIVATED AND THE GEAR SHIFTER POSITIONED PROPERLY. THE VEHICLE ROLLED AND CRASHED INTO A HOUSE WITHOUT WARNING. THERE WERE NO PERSONAL INJURIES AND THE VEHICLE SUSTAINED MODERATE DAMAGES. IN ADDITION, THERE WAS DAMAGE TO THE PROPERTY'S FOUNDATION, SIDING, AND GUTTERS. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. TWO YEARS PRIOR TO THE FAILURE, THE DEALER PERFORMED A FREE REMEDY REPAIR ON THE EMERGENCY SERVICE BRAKE. THE VEHICLE HAS NOT BEEN REPAIRED AND THE CAUSE OF THE FAILURE HAS NOT BEEN DETERMINED. THE CURRENT AND FAILURE MILEAGES WERE 250,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Parking Brake Failure is the cause of my truck rolling down a hill and crashing into neighbors house causing considerable damage to both my truck and the house. Problem is known. I have a file at Local dealership on this incident on hold pending GM decision. My truck also has detailed maintenance records at same dealership. They have kept truck maintained for complete life of Truck

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

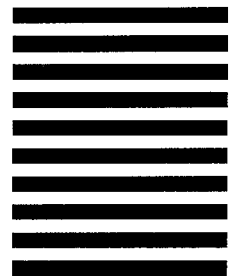
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES



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FIRST-CLASS MAIL

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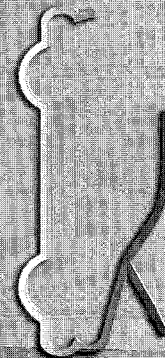
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

