



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-FEB-2009

Repository ☐

Reference No.
10259648

OWNER INFORMATION (Type or Print)

Name

Address

City

WHIPE PINE

State TN

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NH to use this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an owner, please provide your name or address to the vehicle manufacturer.
Signature of Owner Date 2/27/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number located on the front of windshield on driver's side
1FTNW21F4Y

Make
FORD

Model
F-250 SD

Model Year
2000

Date Purchased

8/16/06

Dealer's Name and Telephone Number

Fincher Truck (865) 674-2809

Engine:

No. Cylinders

8

Fuel Type:

Diesel

Original Owner

☐

Dealer's City

White Pine

State

TN

Zip Code

37890

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

12-FEB-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Failure Mileage
160000

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 FORD F-250 SUPERDUTY. WHILE DRIVING 40 MPH, THE ENGINE SHUT OFF AND THE VEHICLE CONTINUED TO ROLL. THE DRIVER ATTEMPTED TO DEPRESS THE BRAKE PEDAL TO STOP THE VEHICLE, BUT IT WOULD NOT STOP. THE VEHICLE FINALLY ROLLED TO A STOP IN THE GRASS WITHOUT A CRASH. THE VEHICLE WAS VERY HOT AND FLAMES WERE NOTICED UNDER THE FRONT PASSENGER SIDE OF THE VEHICLE, DIRECTLY UNDER THE ENGINE. THE FIRE DEPARTMENT ARRIVED AND EXTINGUISHED THE FIRE. THE ENTIRE PASSENGER SIDE OF THE VEHICLE WAS BURNED FROM THE TIRE TO THE WINDSHIELD AND DASHBOARD. THE MANUFACTURER STATED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 07V533000 (ENGINE AND ENGINE COOLING:ENGINE:DIESEL). THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 160,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On February 12, 2009 my fiancee left from her work in my 2000 F-250. Approximately 1.5-2 miles the vehicle shot off. She attempted to stop the vehicle by pressing the brake pedal, but the truck would not stop. After the vehicle had rolled to a stop she noticed a burning smell and that it was extremely hot inside the vehicle. She exited the vehicle and noticed that it was on fire. The fire was on the driver's side between the engine and the sender. She noticed fire along with melted pieces of plastic sitting on the ground. She immediately called 911 and the fire department showed up and put out the fire.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration







