



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-FEB-2009

Repository ☐

Reference No.

10259626

OWNER INFORMATION (Type or Print)

Name

Address

City

CONVENTRY

State

RI

Zip Co

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit vehicle Identification number Located at bottom of windshield on driver's side

KMHNDN45D11U

Make

HYUNDAI

Model

ELANTRA

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

18-FEB-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

85324

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 HYUNDAI ELANTRA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 08V533000 (AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE). THE RECALL REPAIR WAS PERFORMED, BUT THE AIR BAG INDICATOR IS STILL ILLUMINATED. THE CONTACT TOOK THE VEHICLE BACK TO THE DEALER AND THEY STATED THAT SHE WOULD HAVE TO PAY FOR THE SECOND REPAIR BECAUSE THEY COMPLETED THE REPAIR UNDER THE RECALL. SHE THEN HAD THE DEALER CALL THE HYUNDAI MANUFACTURER AND THEY STATED THAT THE CONTACT WOULD HAVE TO PAY FOR THE SECOND REPAIR. THE FAILURE MILEAGE WAS 85,324.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

2-26-09

Frank Borris II

In February 09, I received a recall notice for the air bag light. Jalbora Hyundai replaced the modulator + harness but air bag light is still on. They said it was the sensor under the passenger seat. That was not covered. There is only 5yr, 60,000 miles warranty on that item. Being that we had showed them in 8-8-2005 that the modulator would get wet and there was ~~no~~ recall at the time. We are stuck paying 1000 dollars for a sensor that should have been covered. When we called Hyundai + Jalbora Hyundai dealer they said they have no record of us bring the car in for the air bag back in 2005. We are looking but to date have not found this paper. We do in fact have the original which say the inspection on the car was rejected for brakes, which we fixed the brakes are selves. We brought the car back which is when they said they could not give us an inspection sticker because of the air bag light was on. which they said was not covered because of the modulator harness soda spilled on it. If in fact the recall was in effect at the time then this sensor would have been covered.

over →

We brought the car in 8-5-05
with 47,113 miles which meant
it was within warranty requirements
when Hyundai told us we were
not getting the car fixed on
8-5-05 we called the local consumer
hotline at WPR Channel 12 in
Providence RI. They did expect
investigation but Hyundai refused to
pay anyway. If you could help in
this matter it would be greatly
appreciated.

Recall number
088