



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 17-FEB-2009
Repository: []
Reference No.: 10259131

OWNER INFORMATION (Type or Print)
Name: [Redacted]
Address: [Redacted]
City: ARLINGTON State: TX Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner: [Redacted] Date: 1/1/09 YES

VEHICLE INFORMATION
17 digit Vehicle Identification Number: 1G1ND52F34M
Make: CHEVROLET Model: MALIBU CLASSIC Model Year: 2004
Date Purchased: MAY 2008 Dealer's Name: ENTERPRIZE CAR SALES
Engine: No. Cylinders: 4 Fuel Type: GASOLINE
Transmission Type: AUTO Antilock Brakes: [X] Cruise Control: [X]
Incident Date(s): 02-FEB-2009

FAILED COMPONENT(S)/PART(S) INFORMATION
Vehicle Component Code: 120000 EXTERIOR LIGHTING
Failure Mileage: 40000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE
Tire Make: [] Tire Model: [] Tire Size: P215/65R15
DOT No.: [] Original Equipment: [] Prior Repair: [] Failure Location: []
Tire Component Code: [] Tire Failure Type: []

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE
Make: [] Date Manufactured: [] Model No./Name: []
Seat Type: [] Installation System: []
Child Seat Component Code: [] Failed Part: []

APPLICABLE INCIDENT INFORMATION
Crash: [] Yes [X] No Fire: [] Yes [X] No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CHEVROLET MALIBU CLASSIC. THE CONTACT STATED THAT THE HAZARD WARNING SWITCH CAUSES THE TURN SIGNAL AND EMERGENCY FLASHERS NOT TO WORK. THE DEALER STATED THAT THERE WAS NO RECALL FOR THE FAILURE; THEREFORE, HE WOULD HAVE TO PAY FOR THE REPAIR. THE CONTACT WENT TO THE DEALER TO PURCHASE THE PARTS AND CHANGE THE SWITCH HIMSELF. THE FAILURE MILEAGE WAS 40,000.
THIS SAME SWITCH WAS RECALLED FOR THE 2000 AND 2001 MODEL CHEVROLET MALIBU. SAME SWITCH - SAME PROBLEM - TOTAL TURN SIGNAL AND HAZARD LAMP MALFUNCTION BECAUSE OF BAD HAZARD SWITCH. I REPLACED THE HAZARD SWITCH AND THAT FIXED THE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vandergriff



CHEVROLET

1200 West I-20 * Arlington, Texas 76017
 Direct Parts Line Metro 817-784-6634 or 784-6635

DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are those made by the manufacturer. The Seller, Vandergriff Chevrolet, hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Vandergriff Chevrolet, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of sold products.

ALL SUMS OWING BY CUSTOMER ARE DUE AND PAYABLE AT THE COMPANY'S OFFICES IN ARLINGTON, TARRANT COUNTY, TEXAS. I REPRESENT THAT I AM THE CUSTOMER OR AM ACTING AS A DULY AUTHORIZED AGENT OF AND HAVE AUTHORITY TO BIND THE CUSTOMER. CUSTOMER PROMISES TO PAY THE AMOUNT SHOWN HEREON, TOGETHER WITH OTHER CHARGES DUE, IF ANY, IN ACCORDANCE WITH CUSTOMER'S CHARGE AGREEMENT WITH YOU.

YOUR PARTS MANAGER **DAVID NELSON**

DATE ENTERED 10 FEB 09	YOUR ORDER NO.	DATE SHIPPED 10 FEB 09	INVOICE DATE	INVOICE NUMBER 380947	14:53
---------------------------	----------------	---------------------------	--------------	--------------------------	-------

ACCOUNT NO. 10158

PAGE 1 OF 1

S
O
L
D
T
O

S
H
I
P
T
O

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B.			
	2313			ARLINGTON TX			
ORD.	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT
1		13008	10359580	2575 SWITCH	24.15	20.53	20.53
				PARTS		0.00	
				SUBLET		20.53	
				FREIGHT		0.00	
				SALES TAX		1.64	
				TOTAL			\$22.17

Handwritten signature and "Cash" note

THANKS FOR YOUR BUSINESS
 NO RETURNS ON ELECTRICAL ITEMS
 NO RETURNS ON SPECIAL ORDERED ITEMS
 15% RESTOCKING FEE ON ITEMS RETURNED
 NO RETURNS AFTER 10 WORKING DAYS

CUSTOMER COPY!