



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 17-FEB-2009  
Repository:   
Reference No.: 10259129

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: RACING State: WI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 06/20/09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2FAFP71W14X [REDACTED]  
Make: FORD Model: CROWN VICTORIA POLICE INT. Model Year: 2004  
Date Purchased: AUG 2008 Dealer's Name and Telephone Number: CHEYKA MOTORS, INC (715) 359-3325 Engine: 4.6L No. of Cylinders: 8  
Original Owner:  Dealer's City: SCHOFIELD WI State: WI Zip Code: 54476 Fuel Type:  
Transmission Type:  Antilock Brakes  Cruise Control Powertrain: Multiple Failure(s): Incident Date(s): 01-DEC-2008

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 120000 EXTERIOR LIGHTING Failure Mileage: 108000 Failure Speed: 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036):  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 FORD CROWN VICTORIA. THE CONTACT STATED THAT THE HEADLIGHTS IN THE VEHICLE HAVE BEEN WORKING INTERMITTENTLY. THE HEADLIGHTS TURN OFF WHILE DRIVING AT ANY SPEED AND MAY ILLUMINATE EITHER 15 MINUTES OR DAYS LATER. SOMETIMES, WHEN THE LIGHT SWITCH IS ACTIVATED A FEW TIMES, THE HEADLIGHTS WILL ILLUMINATE. THROUGH NUMEROUS RESEARCH, THE CONTACT FOUND INVESTIGATIONS, BUT NO RECALLS. HE TOOK THE VEHICLE TO THE DEALER AND THEY REPLACED THE MULTI-FUNCTION SWITCH, THE DIRECTIONAL SIGNALS, AND THE BRIGHT LIGHTS ON THE DETANGABLES, BUT NOTHING HAS PERMANENTLY REPAIRED THE ISSUE. THE FAILURE MILEAGE WAS 108,000 AND CURRENT MILEAGE WAS 116,000.

LIGHTS CONTINUE TO OPERATE AND FAIL AT ANY GIVEN TIME WITHOUT WARNING. I CAN SOMETIMES GET THEM BACK ON BY HITTING THE LCM (LIGHT CONTROL MODULE) LOCATED UNDER THE DASH, BUT THIS ISNT ALWAYS A FIX EITHER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE INCLUDED SOME EMAILS I'VE HAD REGARDING THE LCM ISSUE, INCLUDING ONE FROM THE DEALER I BOUGHT THE CAR FROM (CHEYKA MOTORS)

ALSO INCLUDED EXAMPLES OF OTHERS WITH THE SAME PROBLEM THAT I FOUND RESEARCHING ON THE INTERNET.

I HAVE FOUND A PLACE THAT WILL "REBUILD" MY LCM TO FIX THE

ATTACH ADDITIONAL SHEETS IF NECESSARY

PROBLEM - THEY WILL

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

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Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration



# PORCARO



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 Racine, WI 53406  
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 262/886-8810 Fax

New • Used • Service • Parts • Rentals

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DATE	01/14/09
TIME	04:51
DATE OFFERED BACK	01/15/09
WRITER	BROWN

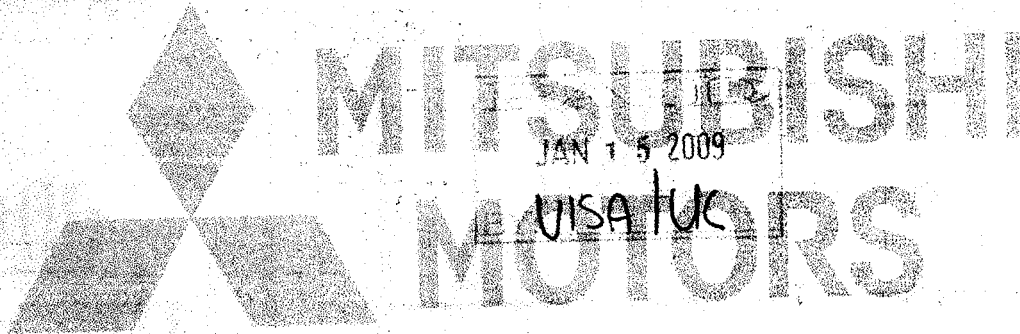
YEAR	1989	MAKE	FORD	MODEL	CROWN VIC	DISC.	RACINE WI
LES IN	04	MILES OUT	115305	FIRST USE	/ /		

ELEC ISSUES - HEADLIGHTS WILL GO OFF WHILE DRIVING IF YOU SHAKE TURN SIGNAL SWITCH IT WILL WORK WHEN THIS HAPPENS BRIGHTS WILL ONLY WORK IF YOU HOLD LEVER BACK - AT TIMES WIPERS ARE INOP  
 ROAD TEST TO VERIFY CONCERN, COULD NOT DUPLICATE CONCERN AT THIS TIME, INSPECT FUSES, POWER S AND GROUNDS OK, TEST WIRING TO SWITCH PER EVTM OK, REMOVE AND REPLACE MULTI FUNCTION SWITCH REASSEMBLE AND RETEST OK  
 (93-7993 SUNDRE-) A

Labor	T93	197.62
SW6489 (SWITCH ASY - D) 1		94.05
<b>Total Labor</b>		<b>197.62</b>
<b>Total Parts</b>		<b>94.05</b>
<b>Total Repair (Customer)</b>		<b>291.67</b>

27 POINT INSPECTION  
 (93-7993 SUNDRE-) A

Labor	T93	.00
<b>Total Repair (Customer)</b>		<b>.00</b>



1-800-392-3673

C3.22  
OK

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Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Motor vehicle repair practices are regulated by chapter ATCP 132 Wis. Adm. Code, administered by the Bureau of consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53705-8911

Labor	197.62
Parts	94.05
Sublet	.00
Waste Dispos	10.00
Oil/Grease	.00
<b>Sub Total</b>	<b>301.67</b>
.00 Tax	15.08
Tax 2	.30
<b>Total (Cash)</b>	<b>317.05</b>

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15089 Customer Copy

**From:** "Ken Mauston" <ken.mauston@ci.maplewood.mn.us>  
**Subject:** LCM Problem  
**Date:** January 21, 2009 12:15:07 PM CST  
**To:** [REDACTED]

Hi [REDACTED] no I didn't know you had picked up a CV. Problem sounds like the one I had with an '05 duty squad a couple of months back. Called the city shop to see what they did to fix it. Haven't had a problem with it in the last couple of months, so I assume it's fixed. The shop guy said they replaced the LCM, which matches your suspicions. The low beams go out, but all the other lights stay on, right? Shop said they paid about \$375 for the LCM and charged the PD 2 hours labor. If you know of a good independent shop, they may be able to do it for a bit less in the labor department. Dealerships are high. I do have an idea for getting the part. There is a guy here who handles CV parts. I'll give you his E-mail address its [bronge@comcast.net](mailto:bronge@comcast.net) and his name is Mike. He claims he can get Ford parts for cost + 15%. His phone number is 651-442-6453 (MIKE) alais "The Parts Pimp" Let me know if this works out for you. I know a couple of people that have used him to find hard to get squad parts, and he's come through each time. Sorry I couldn't give you better news. I'll catch you later. km

From: e23x48@comcast.net  
Subject: Re: lighting control module-LCM  
Date: January 21, 2009 5:09:15 PM CST  
To: [REDACTED]

[REDACTED]  
You need an LCM for sure. Mike with the Mich St Police caprice bought a 2005 CVPI and it has the same problem. And he replaced the Multifunction switch too and it still does it.

On mine, I only have the erratic turn signals, which will need a newer LCM to fix that as well,

I don't know of anyone that would have something like that, that is used. do you have the part number for the LCM that you need? I know we get a discounted price from our local ford dealer, so maybe it would be cheaper. Just a thought?

Let me know

Eric

----- Original Message -----

From: [REDACTED]  
To: "eric laskowski" <e23x48@comcast.net>  
Sent: Wednesday, January 21, 2009 5:39:29 AM GMT -05:00 US/Canada Eastern  
Subject: lighting control module-LCM

hi eric,

i dont know if i had told you that i bought a 2004 CVPI last august. its ariz beige, with tan interior, dual spots..looks good.

i'm having trouble with the headlights just going off for no reason. i looked around on internet and i've seen that this is a problem that others

are having too.

wondering if you know anything about it?

i had the multi function switch( turn signal/wiper ) changed but the problem is still happening. a waste of \$317.

the ford dealer says that they see no codes or problems showing up in the scan tool while this problem happens.

but i think its the LCM. they dont seem to want to change it since they dont think its bad.

they say about \$700 for labor and part to replace it....WOW.

anyway, what do you know, if anything about this prob?

and do you have access to good new/or used LCMs at a cheap price?

its really a safety issue as the headlights just go out.  
i have been able to get them back on , usually, within a few minutes,  
by continously working the blinker switch back and forth left to right.  
but you can imagine how annoying this would be for other drivers.  
while the headlights are not working, i also have NO brights unless i  
pull back on the switch/arm and hold the brights on. this is also an  
annoying thing for other cars.  
and both things could get me a ticket i suppose, so would using the  
spotlight to light the road, but i've had to do that too.

any help will be greatly appreciated.  
thanks,



From: "Lee Cheyka" <ldc@usedcopcars.com>  
Subject: Re: tech question  
Date: February 16, 2009 10:40:20 AM CST  
To: [REDACTED]

Hello [REDACTED], just curious, you said you had the Dealer replace your multifunction switch and the problem persists. I wonder then why they didn't diagnose the failure before they replaced the multifunction switch...it would seem to me that they should have known about the lighting control module problem, thru their diagnostics... Well anyway, the LCM have been a problem we have noticed here lately too. By the way, your shirts were sent US mail on Thursday of last week....hope you like them....Lee

----- Original Message ----- From: [REDACTED]  
To: "Lee Cheyka" <ldc@usedcopcars.com>  
Sent: Thursday, February 12, 2009 7:16 PM  
Subject: Re: tech question

hi again,  
i had the ford dealer replace the multifunction switch and the problem still persists.  
from the internet research i've done, its probably the LCM..(light control module)  
there seems to be alot of issues with them.

also , still wondering about the XXL tshirts.  
thanks again,  
[REDACTED]

On Jan 13, 2009, at 10:42 AM, Lee Cheyka wrote:

Hello [REDACTED] the problem you describe is more than likely the multi function switch on the steering column.  
We just did get some new T's in....we will send you a black one....thanks Lee  
----- Original Message ----- From: [REDACTED]  
To: <ldc@usedcopcars.com>  
Sent: Tuesday, January 13, 2009 1:25 AM  
Subject: tech question

lenny and fellas,  
i've been enjoying my 2004 ariz beige CV i got last aug.  
i'm starting to get a craving for that Godfathers pizza i love so much  
too.  
anyway, heres my problem...  
the headlights will just go OFF for no reason...most of the time it  
seems to  
happen if i have just used the turn signals, it has also happened while  
the brights  
are on. the bright lights also go out too, if the switch/lever is  
pushed forward.  
i am able to get the brights on if i pull the switch/lever back to the  
flash to pass position, but

readlights. not working at all. [Re: [packratt](#)]

#1650819 - 12/31/08 10:27 AM

Sounds like the LCM since they go off and on. I have the same problem. Lights go off, if i give the LCM a bump with the foot they'll pop back on for a little while. Sometimes they'll come back on on their own. The LCM is located just above where your right shin would be while driving, below and to the right of the steering column. If the lights go off, reach under there, or with your foot, give it a little bump, if the lights come back on you'll know your problem.

---

Mark



2003 CVPI Black

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## Headlight relay question

#1662724 - 01/13/09 09:06 PM

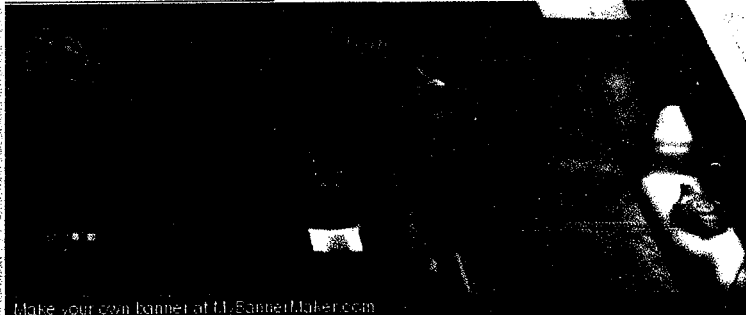
[new2me2003CVPI](#)

Over the Hill



Registered: 10/17/04  
Posts: 1061  
Loc: Germantown, WI.

So I start my car after work tonight and I turn on my headlights. So I thought. I have already done the relay upgrade since I didn't want my relay on the LCM to flake out again. Anyways, I turn the switch hear the lcm relay click, the corners come on but no headlights. I do have fogs so I decided to drive the 2.2 miles home. Hoping the relays were just stiff, low and behold I get to the main street and BAM the lights come on like I suspected. It is 2 degrees here, but has any one else had this happen? I don't really see any way to avoid it, unless someone else has an idea!



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2003 CVPI with a few mods. Bumper tuck. 2001 Exploder cd player. Custom Made, by me, CAI. J-Mod. Headlight relay upgrade(doesn't like super cold weather). Viper 1700xl remote start. Fog lights. General Altimax Hp 245/50/16 tires. P&P upper intake and throttle body by me. Half shafted said throttle body. Gatorback belt.

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## Re: Headlight relay question [Re: [new2me2003CVPI](#)]

#1662729 - 01/13/09 09:10 PM

[2002LXSport](#)  
Climber



Registered: 04/08/02  
Posts: 789  
Loc: Pittsburgh, PA

Never had that happen but I guess its possible.  
2 degrees? Ouch. We'll be getting that Thursday and Friday.

Adam  
2002 Crown Vic LX Sport  
Black on Black  
Lots of mods.  
Sweet stereo.

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## Re: Headlight relay question [Re: [2002LXSport](#)]

#1662767 - 01/13/09 09:48 PM

[Blue95](#)  
Over the Hill



What brand of relays are you using? Wonder if a different set might make a difference, also curious if you tried the hi beams just to see if both lo and hi beam relays were affected.

Thomas Paine said "The duty of a patriot is to protect his country against his government". Looks like the way we're going we're gonna need a lot more patriots.

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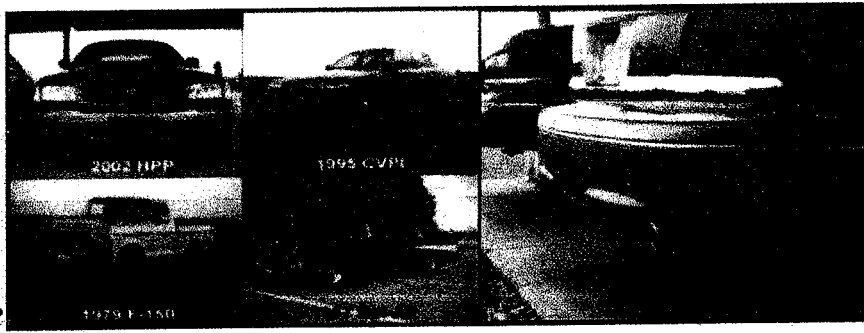
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Registered: 03/03/06  
Posts: 1164  
Loc: Texas



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**Re: Headlight relay question [Re: Blue95]**

#1662808 - 01/13/09 10:34 PM

**new2me2003CVPI**

Over the Hill



Registered: 10/17/04  
Posts: 1061  
Loc: Germantown, WI.

Originally Posted By: Blue95

What brand of relays are you using? Wonder if a different set might make a difference, also curious if you tried the hi beams just to see if both lo and hi beam relays were affected.

Yes I did try hi/low both were affected. As for the relays I think of a name but I took them from the extra harness above my glove box so the equipment installer or Ford, I don't know which installed them, and I used them for my relay project.



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2003 CVPI with a few mods. Bumper tuck. 2001 Exploder cd player. Custom Made, by me, CAI. J-Mod. Headlight relay upgrade(doesn't like super cold weather). Viper 1700xl remote start. Fog lights. General Altimax Hp 245/50/16 tires. P&P upper intake and throttle body by me. Half shafted said throttle body. Gatorback belt.

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**Re: Headlight relay question [Re: Blue95]**

#1662949 - 01/14/09 01:08 AM

**dRock96Marquis**

Da Governor Posting Addict



Registered: 02/22/05  
Posts: 21548  
Loc: Frederick County, MD

Originally Posted By: Blue95

What brand of relays are you using? Wonder if a different set might make a difference, also curious if you tried the hi beams just to see if both lo and hi beam relays were affected.

+1

Next time it happens check for voltage on pin 86/85 (one will be ground the other switched voltage, polarity doesn't matter so check it either way) of the low beam relay base on the upgrade harness. If you have voltage there the car's wiring/relay is fine, problem would be with the upgrade harness/relays

If nothing, the problem is on the car'

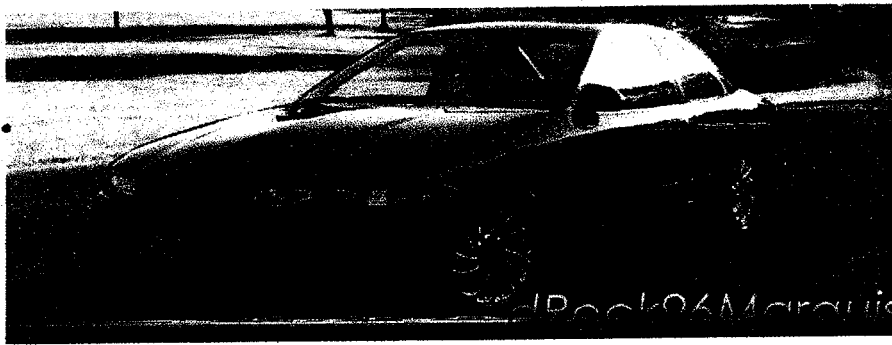
-Derek

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**Re: Headlight relay question [Re: dRock96Marquis]**

#1663636 - 01/14/09 06:28 PM

**new2me2003CVPI**

Update:

Over the Hill

The relays are Ford part number foab-14b192-aa



Registered: 10/17/04  
Posts: 1061  
Loc: Germantown, WI.

Wake up this morning start the car get in 15 min later turn on the lights, no problem. Went out 20 min ago, just turn the light switch no lights. Pull the car into my bay pop hood still no lights. Fiddle with finding and releasing tiedowns to get to relays. about 5 minutes. Test lights before I remove relays and the lights work. Remove relays and of course 12 volts across terminals. I'm going with my original assumption that it's slow moving in this cold.



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2003 CVPI with a few mods. Bumper tuck. 2001 Exploder cd player. Custom Made, by me, CAI. J-Mod. Headlight relay upgrade(doesn't like super cold weather). Viper 1700xl remote start. Fog lights. General Altimax Hp 245/50/16 tires. P&P upper intake and throttle body by me. Half shafted said throttle body. Gatorback belt.

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**Re: Headlight relay question [Re: new2me2003CVPI]**

#1666738 - 01/18/09 01:34 PM

**Steve83**

No, the cold doesn't affect a good relay or the electricity.

Poobah

Walk softly & carry a BIG SIX !!!



Registered: 10/03/04  
Posts: 6282  
Loc: Memphis, TN, USA



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**Re: Headlight relay question [Re: Steve83]**

#1666969 - 01/18/09 07:30 PM

**metalmania**  
Climber

I had a similar thing happen after I pulled into a gas station after commuting from work. After I get gas and start up the headlights didn't come. I turned the switch on/off a few times and finally came on. Haven't had an issue since. It was strange. I also have the relay upgrade from [suvlights.com](#).



Registered: 12/15/06  
Posts: 947  
Loc: Northern CA

2003 CVPI  
MM airbox w/80mm MAF & tune, BBK 70mm Tbody, ADTR ported plenum, Flowmaster dual exhaust. Viper 160XVL SST Remote starter.

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[new2me2003CVPI](#)

Originally Posted By: metalmania

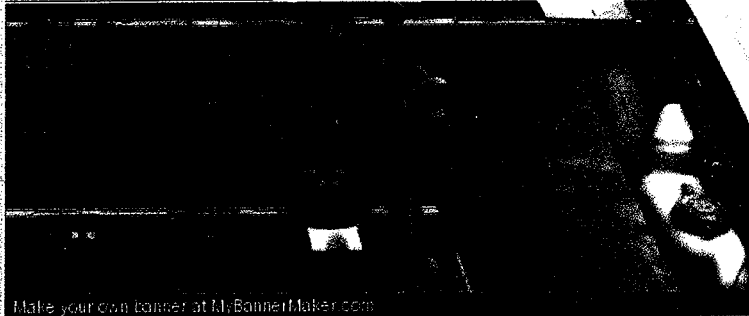
I also have the relay upgrade from suvlights.com.

Over the Hill



Registered: 10/17/04  
Posts: 1061  
Loc: Germantown, WI.

Mine I made myself  
Anyways it hasn't happened since the cold snap.  
So I'm stuck believing it was hanging up cause it was super cold!



2003 CVPI with a few mods. Bumper tuck. 2001 Exploder cd player. Custom Made, by me, CAI. J-Mod. Headlight relay upgrade(doesn't like super cold weather). Viper 1700xl remote start. Fog lights. General Altimax Hp 245/50/16 tires. P&P upper intake and throttle body by me. Half shafted said throttle body. Gatorback belt.

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Say a prayer for Melissa Ward, her family, and her friends. Melissa, we will miss you.



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## Headlight Failures Revisited (LCM)

#1630404 - 12/04/08 10:14 AM

[Brutus232](#)  
Stranger

Registered: 08/22/07  
Posts: 9

As a fleet manager of a County Law Enforcement Agency, we have experienced several headlight failures. Being a member of the forum and using the handy serch function I have seen that this is a common problem, and should be addressed. I have been in contact with the NHTSA and am currently putting out a Teletype to all Law Enforcement agencies nationwide. I did however feel that this information would be helpful to members here who have had the same issue. The info in the Teletype is as follows:

This agency has experienced several failures of lighting control modules on 2005 Ford Crown Victoria's. While driving down the road, we have experienced a sudden loss of headlights, and in some cases, the headlights have not came back on for a substantial period of time. The failures occurred without warning. We have contacted Ford Fleet services and made them aware of the issues but at this time they have not issued any recalls. We have also contacted the NHTSA Office of Defects investigation (ODI) and filed a complaint. ODI has currently opened an investigation into the issue which is referenced under NHTSA Action Number : PE08066. Due to the safety issue of this defect and the cost associated with repairs, I would ask that anyone with this problem contact the NHTSA at 1-888-327-4236 and file a complaint in an attempt to have a recall issued from Ford. The current investigation covers Ford Crown Victoria's and Mercury Grand Marquis's, model years 2003-2005.

As stated I would encourage anyone that this failure applies to also contact the NHTSA and file a complaint. Maybe with enough of a response we can get Ford to acknowledge the problem and issue a recall.

Thank You,  
Jeff

*Edited by Brutus232 (12/04/08 12:34 PM)*

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## Re: Headlight Failures Revisited (LCM) [Re: [Brutus232](#)]

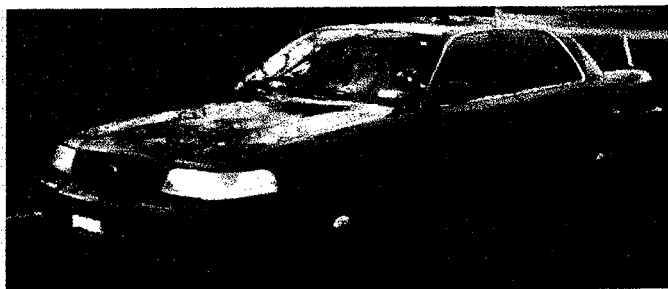
#1630631 - 12/04/08 03:17 PM

[Ask The Shack](#)  
Over the Hill

I haven't head of this as an issue with any other year then 2003. Not calling you a liar, but I never heard of it as a big issue except with that year.

Registered: 02/26/06  
Posts: 3120  
Loc: Long Island, NY

The Blue Falcon



Car pics located [here](#)

Fog light pics located [here](#)

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**Re: Headlight Failures Revisited (LCM) [Re: Ask The Shack]**

#1630650 - 12/04/08 03:44 PM

**Brutus232**  
Stranger

We have 20 2005's in our fleet. 6 have gone down in the last 10 months. Maybe its the extended driving time when it is dark?

Registered: 08/22/07  
Posts: 9

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**Re: Headlight Failures Revisited (LCM) [Re: Brutus232]**

#1630657 - 12/04/08 03:57 PM

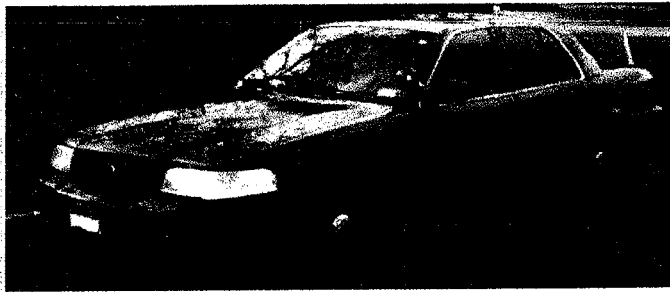
**Ask The Shack**  
Over the Hill

Kinda, from what I've seen, it's that part of the LCM burn out because the wires ar verry thin, and overheat. There's a way that you can beef it up (I think with re-wiring, and another relay), so that it won't happen again. If you seach CVN you should be able to find more info. The cost of fixing the LCM is minimal considering getting a new LCM is \$100-\$200, or free if you got enough wrecked cars laying around. ☺

Registered: 02/26/06  
Posts: 3120  
Loc: Long Island, NY

Anyway, I'd look into repairing them if I were you, but I don't know if you guys have any sort of service contract with Ford or not. Just shooting off the hip.

**The Blue Falcon**



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**Re: Headlight Failures Revisited (LCM) [Re: Ask The Shack]**

#1630835 - 12/04/08 09:37 PM

**Rickey**  
Member

I've got about 20 2005's in my fleet and I've repaired 4 or 5 of them.I just replaced the low beam relay and haven't had a re-occurring problem.I'll post the relay part# in the morn.I think my dealer cost is over 3 bills vs a \$3.50 relay and 5 minutes.



Registered: 10/07/06  
Posts: 298  
Loc: La

2003 CVPI,mods:Mustang GT 18" wheels,Eibach marauder front springs,custom air intake,flowmaster 40's,J-mod,complete marauder seats and cluster.BLOWN 5.4 IN THE WORKS!!!

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**Re: Headlight Failures Revisited (LCM) [Re: Rickey]**

#1631110 - 12/05/08 09:17 AM

**Brutus232**  
Stranger

Originally Posted By: Rickey

I've got about 20 2005's in my fleet and I've repaired 4 or 5 of them.I just replaced the low beam relay and haven't had a re-occurring problem.I'll post the relay part# in the morn.I think my dealer cost is over 3 bills vs a \$3.50 relay and 5 minutes.

Registered: 08/22/07  
Posts: 9

That would be great. I still think Ford should fix the problem, and if they dont I will go this route.

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**Re: Headlight Failures Revisited (LCM) [Re: Brutus232]**

#1631195 - 12/05/08 12:15 PM

**Rickey**  
Member

Here's the part # NTE R46-5D12-12

**Crown Victoria  
Suspension**

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wont turn on; headlights stay on, my headlights wont turn on

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## Headlights wont stay on

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posted by [kmaldrich](#) on Dec 08, 2008

2004 crown victoria, headlights wont stay on for longer than 30 seconds, even when turned on manually

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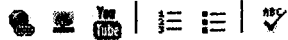
### 1 Other User Has The Same Problem

Posted by Guest on Dec 30, 2008

04 crown vic..headlights go off..come on..go off....i can hear clicking sound when lights cycle on-off.....70k miles....can turn on high beams with high-low beam lever...i run with high beams during daylight hours..i turn lights on-off with every start-up.....suspect relay...?

### Solutions

No solutions yet. Be the first one to submit a solution!



### What is this?

- Solution
- Clarification Request
- I have the same problem

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Notify me when this question changes.

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Crown Victoria Forums at Edmunds Research, Info, Prices & More.  
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	<p><b>2004 Ford Crown Victoria</b>  <a href="#">Air bag codes</a>                      I am getting a 4-3 air bag code on my 04 Marauder.   <a href="#">Answer This...</a></p>

no, bought it new. i'm thinking it may be the lever on the column, but i'm saving that for last resort.  
thanks robert.

Was this solution helpful? Show your Appreciation by rating it:

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**Solution #3**

posted on Oct 10, 2008



[bunnydaws](#)

Rank: Wiz

Rating: 83%, 511 votes

just looking over some of my questions. the reason i asked about ex police car is they make the neat side to side headlights by use of a couple relays. be that as it may you may want to check the headlight relay it could very well be malfunctioning

Robert

Was this solution helpful? Show your Appreciation by rating it:

[Inappropriate](#)   [Thanks for Trying](#)   [Helpful](#)   [FixYa!](#)

**Solution #4**

posted on Jan 09, 2009



[mybroker](#)

Rank: Apprentice

Rating: 0%, 0 votes

I finally bit the bullet and took it into the dealer. It was indeed the Light Control Module (LCM). The dealer said there was not a service bulletin issued on this problem but when I asked the service manager to talk to the Ford rep about assisting with this safety issue, it took all of ten seconds for him to come back on the line and say that they would fix the whole thing for \$100. (My car is not under warranty and the LCM alone is \$480). Not sure exactly what happened behind the scenes but it appears Ford would rather fix this than have an issue made of it. (This is a privately owned car that does have wigwags and other emergency lighting equipment installed. These were not a factor).

Was this solution helpful? Show your Appreciation by rating it:

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**Solution #5**

posted on Oct 13, 2008



Guest

Rank: Apprentice

Rating: 0%, 0 votes

Replace the "headlight control module" under the dash..

Was this solution helpful? Show your Appreciation by rating it:

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**What is this?**

- Solution
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headlights, headlight, change headlight, replace headlight, headlights not working

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## 2004 ford crown vic. intermittant probs with...

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posted by [chumbug](#) on Sep 27, 2008

at times the headlights do not work. most of the time it works by leaving the auto control on. sometimes you can turn them on and they stay for awhile. when it is not working we pull back on the turn signal and brights lever and hold it until we get home. i have changed the dash switch, that was not the problem. help would be appreciated. thanks

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### Clarification Request

Posted by [bunnydawg](#) on Sep 28, 2008

is that an ex police car by chance ?

Robert

### 2 Other Users Have The Same Problem

Posted by [mybroker](#) on Dec 27, 2008

I have the same problem and we have ruled out wigwag relays (I installed the wigwag unit myself and the wigwags work even when the headlights, including high beams, are malfunctioning - they are on their own circuit bypassing the headlight switch). We have narrowed it down to either the headlight switch itself (while malfunctioning it acts as if it is in the parking light setting) or else the relay that leads from the switch. You can hear a relay click when the malfunction begins or ends.

Posted by [virgic26](#) on Dec 13, 2008

where r the relays located for the headlights under the dash?

### Best Solution

posted on Jan 08, 2009



[hiway thug](#)

Rank: Apprentice

Rating: 100%, 1 votes

had the same problem and light control module under the dash was the problem.

Was this solution helpful? Show your Appreciation by rating it:

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### Solution #2

posted on Sep 28, 2008



Guest

Rank: Apprentice

Rating: 0%, 0 votes

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**Q: Why do the low beams on ford interceptor go out but high beams work if you pull back on dimmer switch. fuses are okay. is there a relay or module and where is it located?**

[\[Edit\]](#)

In: [Ford Crown Victoria](#) [\[Edit categories\]](#)

**A:**

[\[Edit\]](#)

I am going to assume that you have already checked for bad bulbs or blown fuses.

The multifunction switch is probably bad.

Remove the lock cylinder and three screws to remove the plastic shroud from the steering column. Next, remove two screws holding switch to the column. Use a small flat-bladed (common) screwdriver to unplug the switch. Install new switch in reverse order.

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Research your answer:

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**2004 crown vic fighting control module issues**

Sent to Ford Experts December 29 2006 at 1:18 PM

No Comment Added

Customer (name blocked for privacy)


Status: **Closed** Value: \$15

**Info Request**

December 29 2006 at 1:26 PM (7 minutes and 50 seconds later)

Hello, what kind of issues do you have ?

If my answer was helpful to you, don't forget to Accept it, so that I can get credit for my work.if you need more help please let me know

 **Cheeko** -- Certified Mechanic Ford Motor Co. -- 100% Positive Feedback on 1515 Ford Accepts  
12 years as a Ford tech and still going

**Reply**

December 29 2006 at 1:35 PM (8 minutes and 30 seconds later)

The low beam lights go off while driving, relay in lighting control box my be in question?  
Thanks Mike  
Customer (name blocked for privacy)


**Info Request**

December 29 2006 at 1:43 PM (8 minutes and 28 seconds later)

Hello, do the lights come back on. can you tell me what all happens when the lights go out do you have auto lights ?

Edited by Cheeko on December 29 2006 at 1:45 PM

If my answer was helpful to you, don't forget to Accept it, so that I can get credit for my work.if you need more help please let me know

 **Cheeko** -- Certified Mechanic Ford Motor Co. -- 100% Positive Feedback on 1515 Ford Accepts  
12 years as a Ford tech and still going

**Reply**

December 29 2006 at 1:49 PM (5 minutes and 28 seconds later)

All other lighths stay on high beam override works seem to be a relay in that module  
Customer (name blocked for privacy)

**Reply**

December 29 2006 at 1:51 PM (2 minutes and 32 seconds later)

The lights will sometimes come back by turning off and back on the headlight switch  
Customer (name blocked for privacy)

Answer

ACCEPTED ✓

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FordVehicles.com/Explorer

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**2008 Ford Clearance**

Dealers are Cutting Prices to Meet Quotas. Get Our Lowest Price.  
Ford.OpenAuto.com

December 29 2006 at 1:53 PM (2 minutes and 21 seconds later)

HI, I was looking at the diagram and I think you may be right but the only way to be sure is to have the light control module scanned for codes and that will tell it all > go to your local dealer or mechanic and have the system scanned to see what's going on in the module . If it has internal problems it will set a code thanks

If my answer was helpful to you, don't forget to Accept it, so that I can get credit for my work.if you need more help please let me know



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'03-'04 LCM Headlamp relay replacement- by vicvega

#1437302 - 03/30/08 03:05 PM

**dRock96Marquis** The following describes replacement of the internal headlamp relay of 2003-2004 Crown Victoria and Grand Marquis Lighting Control Modules (LCM) in favor of an external relay and base.

Da Governorator  
Posting Addict



Registered:  
02/22/05  
Posts: 21481  
Loc: Frederick  
County, MD

Headlamp relay failure is VERY common on 2003 models causing erratic headlamp operation or no headlamps at all. This fix explains how to remove the stock relay and solder in extension leads to use an externally mounted relay and base using a common and easy to find BOSCH iso-style 30/40amp automotive relay. Making simple replacement should the relay fail in the future, and saving you from \$400 for a new LCM from the dealer!

The following article was authored by [vicvega](#), and was originally posted in [This Thread](#)

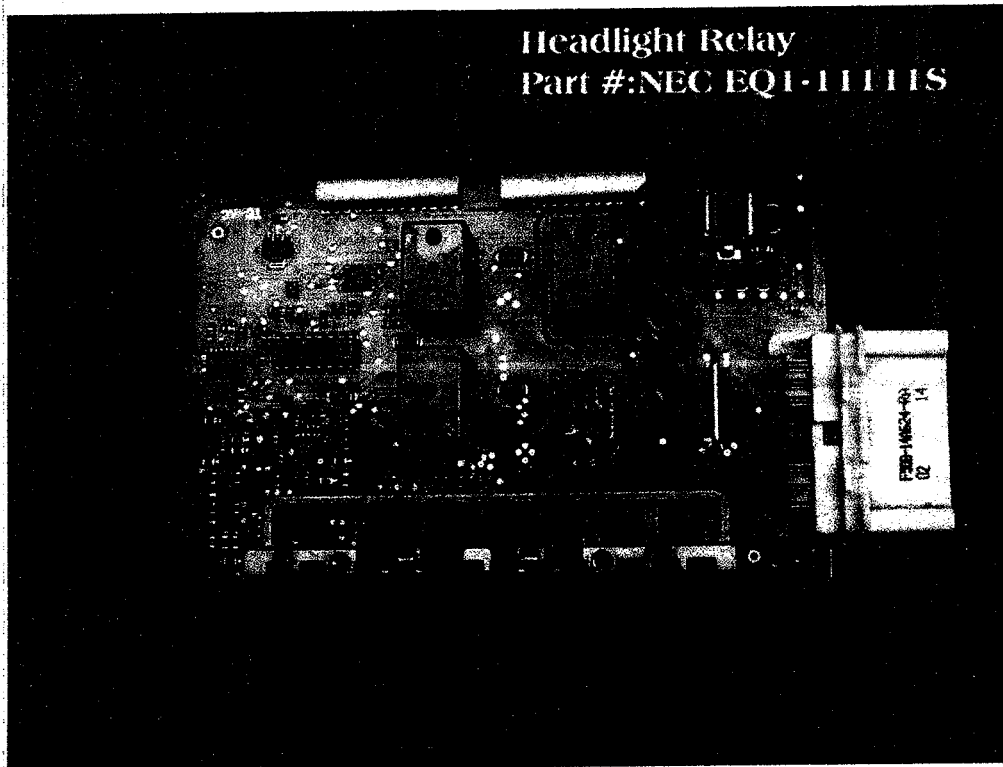
LCM WOES gone for now. External Relay fix

I DON'T RECOMMEND DOING THIS UNLESS YOU KNOW WHAT YOU'RE DOING.

I located the headlight relay. Unsoldered it carefully from the board. You have to be because of close connections and the board can be easily damaged.

I had to go online to get the schematic for the old relay as it's not printed on it due to its size. If you ask me the relay looks and feels cheap to begin with. I got the info here:  
<http://www.worldproducts.com/pdfs/eq1.pdf>

I used masking tape to label each wire to make sure I didn't make an error and fry the whole unit altogether. Got a few connectors and soldered them to the wire. I used 22 (12awg recommended)-gauge solid wire which is good enough. It didn't get hot so far and everything is working great so far. This is a temporary fix till I get a new LCM. I don't suggest doing this unless you really know what you're doing. I had my best friend who's an electrician for the city help me out.



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