U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

March 4, 2009

[redacted]
[redacted]
Santa Clara, CA [redacted]

NVS-216 aae
Ref. # 10259029

Dear [redacted]

Thank you for your correspondence dated January 22, 2009, concerning model year (MY) 2006 BMW 750Li, 2004 BMW 545i, and 2002 BMW 745i vehicles. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 12, 2009.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to door lock problems in MY 2006 750Li, 2004 545i, and 2002 745i vehicles. At this time, there are no similar complaints for 2006 750Li and 2004 545i vehicles and only 1 similar complaint for the 2002 model therefore providing insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Concerning your request for compensation this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the California Office of the Attorney General regarding your request.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at http://www.nhtsa.dot.gov/ivoq. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at http://www.nhtsa.dot.gov/cars/problems.

Sincerely,

Frank S Borris II

Frank S. Borris II, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement