



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

13-FEB-2009

Reference No.
10258577

OWNER INFORMATION (Type or Print)

Name

Address

City

CINCINNATI

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized address to the vehicle manufacturer. ☒ YES ☒ NO
Signature of Owner _____ Date 2-25-09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11D95C

Make

NISSAN

Model

ALTIMA

Model Year

2005

Date Purchased

10-1-2004

Dealer's Name and Telephone Number

BUSAN NISSAN (513) 771-8100

Engine:

No. Cylinders

4 (2.5L)

Fuel Type:

REG UNLEADED

Original Owner

☒

Dealer's City

CINCINNATI

State

OH

Zip Code

45246

Transmission Type

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

29-DEC-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

CRANKSHAFT SENSOR

Failure Mileage

61081

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN ALTIMA. THE CONTACT NOTICED THAT THE ENGINE WARNING INDICATOR WOULD CONSISTENTLY ILLUMINATE ON THE INSTRUMENT PANEL. HE ALSO NOTICED THAT THE VEHICLE WOULD DRIVE ABNORMALLY SLOW AS IF IT WERE NOT MAINTAINING THE PROPER GEAR. THE DEALER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 07V527000 (ENGINE AND ENGINE COOLING), ALTHOUGH THE FAILURES WERE IDENTICAL. THE DEALER WOULD NOT ASSUME ANY RESPONSIBILITY FOR THE REPAIRS. THE VEHICLE WAS REPAIRED AT THE COST OF \$279. THE MANUFACTURER DID NOT ASSIST. THE FAILURE MILEAGE WAS 61,081 AND CURRENT MILEAGE WAS 61,600.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ENCLOSED IS THE LETTER I WROTE TO
NISSAN NORTH AMERICA, INC. AND A COPY
OF THE INVOICE FOR THE REPAIR.
I ALSO SPOKE WITH MICHELLE TROTTER (EXT.
41611) AT NISSAN AND HER SUPERVISOR
ABOUT THE PROBLEM. (1-800-NISSAN-1)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CINCINNATI OH 452

25 FEB 2009 PM 3 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

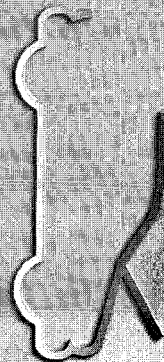
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



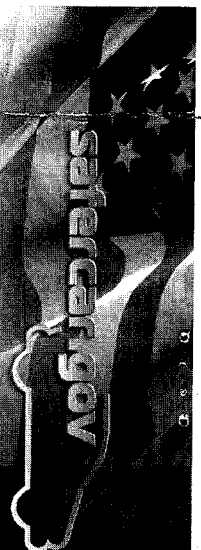
**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



1-12-09

I AM WRITING THIS LETTER TO INFORM YOU OF A PROBLEM THAT I RECENTLY HAD WITH MY ALTIMA; WHICH I FEEL I SHOULD BE REIMBURSED FOR.

THE "SERVICE ENGINE SOON" LIGHT CAME ON IN THE CAR, SO I TOOK IT INTO OUR MECHANIC; WHO DIAGNOSED THE PROBLEM AS A BAD CRANKSHAFT SENSOR. THE TOTAL BILL FOR THIS PROBLEM (WITH PARTS AND LABOR) CAME TO \$279.65, AND THE LOSS OF OUR CAR FOR ABOUT 4 DAYS OVER THE NEW YEAR'S HOLIDAY. OUR MECHANIC ALSO INFORMED US HE HAS REPLACED AT LEAST A DOZEN CRANKSHAFT SENSORS ON NISSANS OVER THE PAST YEAR.

WE BOUGHT THE CAR ON OCT. 11, 2004 (VIN # JN4AL11D95C) FROM BUSAM NISSAN (1507 E. KEMPER RD CINTI, OHIO 45246 (513) 771-8100); WHICH CAME WITH A Q-ULTIMATE POWERTRAIN WARRANTY (AGREEMENT # QCO38540 7 YRS. OR 100,000 MILES).

WE ALSO HAVE HAD ALL REG. SCHEDULED MAINTENANCE PERFORMED (FOR WHICH I HAVE ALL OF THE RECEIPTS) AND ALL RECALLS PERFORMED (JEFF WYLER NISSAN - 5815 DIXIE HIGHWAY - FAIRFIELD OH 45014 - (513) 682-2500) ON 03-04-08 (INVOICE # NSCS563848).

I BELIEVE THAT THIS PART SHOULD BE COVERED UNDER OUR POWERTRAIN WARRANTY AND/OR THERE SHOULD HAVE BEEN A RECALL ISSUED ON THIS PART SINCE THERE HAS BEEN SO MANY NISSANS AFFECTED BY THIS PROBLEM.

THIS IS THE 3RD NISSAN I HAVE OWNED AND HAVE NEVER HAD A PROBLEM LIKE THIS BEFORE. I WOULD LIKE TO CONTINUE TO HAVE CONFIDENCE IN THE WORKMANSHIP IN NISSAN VEHICLES AND THEIR PARTS.

ENCLOSED IS A COPY OF THE RECEIPT AND WRITE-UP OF THE WORK PERFORMED. I HOPE THIS ISSUE CAN BE RESOLVED IN A TIMELY MANNER.

CINTI, OHIO

[illegible]

STEINER'S AUTO REPAIR
1444 COMPTON ROAD - PHONE 931-4844
CINCINNATI, OHIO 45231
TERMS: CASH - VISA-MASTER CHARGE