

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration 2009 MAR -9 AM 11:00				Date Received 12-FEB-2009	Repository ☐ Reference No. 10258492
				Daytime Telephone Number	E-mail Address
OWNER INFORMATION (Type or Print)				Evening Telephone Number	
Name		Address		City	State
				TOLAR	TX
City		State	Zip Code		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an _____ your name or address to the vehicle manufacturer. Signature of Owner _____ Date 02-20-09					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FRXF75E77			Make FORD	Model F-750 SD	Model Year 2007
Date Purchased 1-07	Dealer's Name and Telephone Number NICHOLS FORD 817-535-3673			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City FT WORTH		State TX	Zip Code 76119	6 DIESEL
Transmission Type MANUAL	☐ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 06-FEB-2009
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 040000 SERVICE BRAKES, AIR				Failure Mileage 23079	Failure Speed 5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2007 FORD F-750 SD. WHILE DRIVING IN REVERSE AT 5 MPH, THE AIR MUFFLER BECAME UNWELDED AND THE AIR BRAKES FAILED. AS A RESULT, THE CONTACT COULD NOT STOP THE VEHICLE. THE DEALER STATED THAT HE MUST PURCHASE NEW PARTS AND REPAIR THE VEHICLE HIMSELF. THE CONTACT PURCHASED THE NEW PARTS, WHICH ARE NOW A DIFFERENT DESIGN, AND MADE A MECHANIC PERFORM THE REPAIRS. THE VEHICLE IS CURRENTLY DRIVING PROPERLY. THE FAILURE MILEAGE WAS 23,079.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

REFERENCE # 1-ALIASG

2-7-09

REASON - DEFECTIVE PART LOSS OF AIR BRAKES

Dear Sirs,

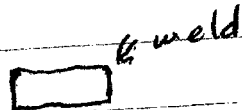
I lost my air brakes - fortunately I was backing out of my driveway in A.M. By retaining a mechanic the problem was found to be an air muffler. Inspection of this part shows improper welding of side to top.

Contacting Southern Plains Cummins Dealer I was informed by service man "Billy" that this is a problem that is occurring in many 650 + 750 Fords. Obtaining a new part (at \$179.27 and mechanics fees \$537.00 I find the design has changed so this part can be welded properly. This part is 6 days out of warranty and I was informed by "Billy" most of these are replaced in warranty. My truck is low mileage (23,000).

It appears that rather than having a recall for this part Cummins prefers to charge for this part and creates a safety hazard to many Americans in the path of vehicles equipped with this part. I have this part so the defect can be clearly seen. Enclosed is a simple drawing of this



the weld did not properly penetrate the overhang and was doomed to fail.



new design does not have overhang so weld can penetrate side & top.

I will make this part available to the Texas D.O.T. or Ford motor company.

not only is this a safety hazard, it also decreases productivity and increases expenses.

Sincerely,

TOLAR, TEX

THE FORD MOTOR CO
CUMMINGS
TEXAS DOT